



Oxford University Hospitals
NHS Foundation Trust

Your referral to Oxford University Hospitals NHS Foundation Trust

Information for patients



We have received a referral from your GP for a condition that you consulted them about.

In the first instance, one of our hospital doctors will call you by telephone, to find out if you:

- have a referral for the correct department
- have had the necessary tests needed for your referral
- need any further investigations
- need to see a doctor face to face, or if a virtual appointment would be suitable.

Appointments

If we ask you to come into hospital for a face to face appointment, test, scan, procedure or surgery, it is vitally important that you attend hospital to receive your treatment.

This is especially important if you have a referral for suspected cancer.

Please ensure that you are available to talk to or see the specialist at the time we have given you.

If you cannot keep an appointment, for whatever reason, please let us know.

If you have received an appointment and need to speak to someone about it, please contact us.

Tel: **01865 231 405**

Monday to Friday, 9.00am - 5.00pm

Email: **OUH.Appointments@ouh.nhs.uk**

All appointments are very precious, especially now. If you are not available for your appointment and do not tell us in advance, you will deprive another person of their chance to see a doctor.

We will have to inform your GP if you are unavailable and have not told us in advance.

Stay in touch

Please make sure your GP surgery has your correct contact details, including:

- your current telephone number
- your mobile number if you have one
- if you have a carer, their mobile number.

If you have chosen to receive digital communications from Oxford University Hospitals, check regularly for our emails and texts to ensure you do not miss any important information.

Please read the enclosed patient information sheet – this is updated frequently and the latest version is on our website:

www.ouh.nhs.uk/covid-19/#updates

Further Information

If you need an interpreter or would like this information leaflet in another format, such as Easy Read, large print, Braille, audio, electronically or another language, please speak to the department where you are being seen. You will find their contact details on your appointment letter.

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Oxford University Hospitals NHS Foundation Trust
www.ouh.nhs.uk/information



Making a difference across our hospitals

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OXFORD HOSPITALS CHARITY (REGISTERED CHARITY NUMBER 1175809)

