

## Oncology & Haematology Private Patient Services:

### Outpatient care

- Consultations with Oncologists or Haematologists
- Laboratory and radiological tests
- Chemotherapy
- Intravenous therapies / blood transfusions
- Radiotherapy
- Triage Assessment Unit -  
24 hour telephone advice and assessment
- Referral to research trials

### Inpatient care

- Acute Oncology or Haematology
- Prostate brachytherapy
- Bone marrow transplantation

We accommodate private patients promptly and in single rooms or designated areas, wherever possible. However, due to the specialist and complex nature of some treatments, patient monitoring may mean it is preferable to be treated alongside NHS patients with direct access to expert professionals. Maintaining safety, privacy and dignity for all patients is always a priority for our staff. Please talk to your consultant if you have any concerns around this.



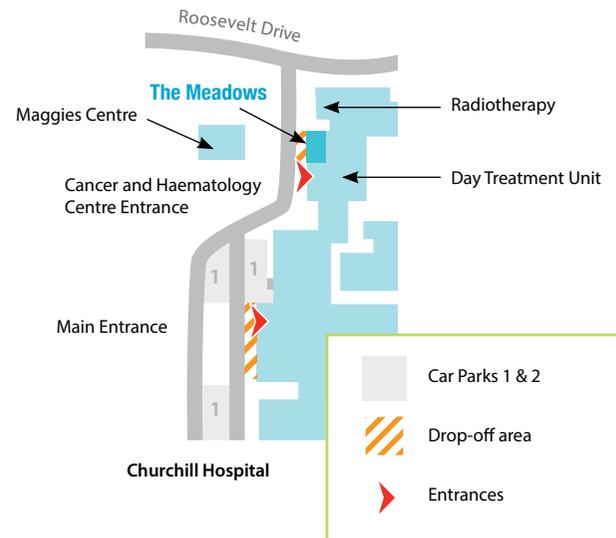
## The Meadows

### Oncology & Haematology Private Patient Services

Level 0, Cancer & Haematology Centre  
Churchill Hospital, Old Road  
Headington, Oxford OX3 7LE

Tel: 01865 235701/2/3

Monday - Friday, 9am - 5pm



If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALS@ouh.nhs.uk**

## The Meadows Oncology & Haematology Private Patient Services

*Private treatment in a world-renowned  
NHS teaching hospital.*



PRIVATE HEALTHCARE SERVICES PROVIDED BY:

Oxford University Hospitals   
NHS Foundation Trust

## Did you know that you can be treated privately in the Cancer & Haematology Centre, at the Churchill Hospital?

Please tell your GP or hospital consultant if you would like to be seen or treated privately.

### Confidence

The Oxford Cancer & Haematology Centre is recognised nationally and internationally for its wealth of expertise and involvement in cutting edge research. Built in 2008, the centre benefits from modern, spacious facilities for both inpatients and outpatients. By having your private treatment in our NHS hospital you will benefit from a full range of specialist services and expertise on site, 24 hours a day. There will always be an experienced doctor or specialist nurse who can see you if an emergency arises. Access to our Triage Assessment Unit avoids the need to attend A&E, as we provide telephone advice or assessment in the unit. Any additional care you require will be arranged on site tapping into our complete range of diagnostic and treatment facilities and, if required, admission to a private hospital bed.

### Teamwork

Consultants who treat patients privately in NHS hospitals work within multidisciplinary teams, which include specialist nurses, therapists, pharmacists and other health professionals. Private patients being treated in the Cancer and Haematology Centre have their treatment discussed and planned at weekly multidisciplinary meetings benefiting from the input from a variety of experts.



### The Meadows

Our newly designed private patient office and lounge "The Meadows" is available from 9am until 5pm each weekday with the team there to provide advice as well as being a comfortable area to sit before or after your consultation or treatment, with hot drinks, water, magazines, TV, radio and patient information booklets available.

### Car Parking

Car parks 1 and 2 are nearest to the Cancer & Haematology Centre. Please ask The Meadows staff about free car parking. There is also a drop-off zone outside.

### Our Charges

Our pricing policy at Oxford University Hospitals is based on the principle that it should be simple, open and fair and as competitive as possible. You can be treated privately within NHS hospitals whether you have private medical insurance, or are paying yourself. We are recognised by the majority of private health insurance companies and we can in most cases, arrange for your account to be settled directly with your insurers. Some policies restrict cover to certain treatments so you may want to contact your insurer for clarification. Our private patient admin team can advise and assist you with payment and invoicing options.

### Supporting Healthcare

Income generated by services provided to private patients within our NHS hospitals is reinvested back into supporting improvements for the benefit of patients treated by the Oxford University Hospitals NHS Foundation Trust.

### Feedback

We welcome feedback on your experience of any of our services. We always take patient comments seriously in our goal to continuously improve our service. Please discuss any concerns at the time with your consultant or The Meadows staff. Feedback forms are available in all OUH departments.

