



Oxford University Hospitals
NHS Foundation Trust

Oxfordshire Community Neurology Specialist Nurse Service (CNSNS)

Information leaflet



This information leaflet has been written to provide you with some information about the Oxfordshire Community Neurology Specialist Nurse Service.

Aims of the Community Neurology Specialist Nurse Service

The service provides advice, guidance and support for people and their families who live with long term neurological conditions.*

The aim is to provide expert help and support locally, when you feel you need it.

In order to facilitate management and continuity in your care, a close working relationship with other Neurology services involved in your care has been established. However, your full involvement in all aspects of your care is important to us.

* There are some long term neurological conditions that are supported by other established services. If this applies to you, then we will ensure that we signpost you to the appropriate service.

Meet the team

- Jo Bromley (Team Leader)
- Sue Barnden
- Nicola Findlay
- Louise Ludlow
- Sonia Sherrell
- Samuel Edwards (Administrator)
- Harriette Lunt (Administrator)

Each nurse will take a lead in a particular neurological condition, but will work together as a team to provide advice, support and guidance where and when it is needed.

Who can be referred?

Anyone can access the service for information. However, you will need to be referred by a health care professional if you need to be seen and assessed by one of the Community Neurology Specialist Nurses.

- You need to be over the age of 18.
- You need a confirmed diagnosis of a neurological condition.*
- You must be registered with an Oxfordshire, Brackley or Byfield GP.

What the service offers

- Nurse-led clinics around Oxfordshire and South Northamptonshire – to provide sensitive assessment, problem-solving and support. This may include referrals to other services where required.
- Home visits (where appropriate).
- Support, advice and education to community health care professionals and other residential and social care providers in the community.
- A passion and commitment to continually review this service and also develop other services to meet people's needs and help improve quality of life.
- A general telephone clinic on a Tuesday from 9.00am - 10.00am, where there will be a Specialist Nurse available to talk on the phone.

Reasons for referral

- Your hospital-based Neurology Specialist Nurse may refer you for shared care support in the community.
- Community health care professionals may want advice and support (with your consent) to help with your care and treatment in the community.
- You are newly diagnosed.
- You may have complex needs and need support with managing your neurological condition in the community.
- You or your family / carers need information, support and advice about your condition.
- You may need a review of the management of your condition (for example, you may need referring to other services).

Contact information

The service is available
Monday to Friday (excluding Bank Holidays) from
8.30am - 4.30pm.

If you require urgent advice outside of these hours, then
you should contact your GP or out-of-hours GP service.

Hours are specific to each Specialist Nurse.
However, the service attempts to be flexible where possible
to meet the individual needs of people and their families /
carers.

Main telephone number:

01865 737465

There is a confidential answer machine available.

email: **ouh.cnsns@nhs.net**

The Specialist Nurses are often out on home visits or clinics.
If you do leave a message they will ring you back as soon as
possible; this can sometimes be the following working day.

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Oxford Centre for Enablement
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