

Oxford Kidney Unit

Renal Supportive Care

Information for patients



What is renal supportive care?

People who live with chronic kidney disease often need increased help and support. Some people may need help with controlling the symptoms that are caused by kidney disease and being on dialysis. Other people may need extra help with everyday activities, such as washing, dressing, shopping and cleaning.

You may find you also want more information about your illness and what this may bring with it, as well as help to plan your future care.

What is the renal supportive care register?

The renal supportive care register is important; it helps us to make sure that your individual needs are communicated efficiently with all clinicians involved in your care (such as your GP, dietitians and other health professionals). The supportive care register is a way of helping us to identify people who need this extra support.

The Oxford Kidney Unit (including the satellite units) has chosen certain staff who have become 'supportive care champions'. These champions will be working together, to highlight those people who are likely to need their help.

To help us to identify those who may benefit from this help, all people on haemodialysis and peritoneal dialysis will be given a questionnaire. This will help you to identify any symptoms that you may have, so that we can begin to address any concerns that you may have with your future care.

Your results will be shared with you, your renal doctor, your GP and, if you agree, your name may be added to the supportive care register.

You don't have to complete the questionnaire if you do not want to. However, the questionnaire will help us to tailor your care to your individual requirements.

The questionnaires being used are called the Visual Analogue Scale (VAS) and Palliative care Outcome Scale – Renal (POS – Renal). These are designed to be a simple reflection of how

you are feeling about your health on a particular day. The POS – Renal has been designed specifically for patients with kidney problems.

If you have any questions about any information contained in this leaflet, please speak to the staff in your Dialysis Unit.

The supportive care champion in your Dialysis Unit is:

Contact details

The opening hours vary in each unit. If the unit is closed, an answer phone message will let you know who to contact.

Haemodialysis Units

Main Dialysis Unit (Oxford)	01865 225 807
Tarver Unit (Oxford)	01865 225 695
Milton Keynes Unit	01908 996 496
Stoke Mandeville Unit	01296 315 000
Banbury Unit	01295 229 812
High Wycombe Unit	01494 426 352
Swindon Unit	01793 605 286

Peritoneal Dialysis (PD) Units

Oxford PD Unit	01865 225 792
8.30am to 6.00pm, Monday to Friday (also has answerphone)	
Swindon PD Unit	01793 605 288
(answerphone will provide information)	
Wycombe PD Unit	01494 426 349
(answerphone will provide information)	
Milton Keynes PD Unit	01908 996 495
(answerphone will provide information)	

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALS@ouh.nhs.uk**

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