

Jane Ashley and Colorectal Ward

Information for patients



Welcome to the Jane Ashley and Colorectal Ward

We have 36 beds and we care for post-operative patients who have undergone colorectal, breast or gynaecological surgery.

We have two day rooms, one of which has tea and coffee making facilities and a fridge for your own food. We also offer 'Build-up' nutritional drinks, which are available in the fridge.

We have a television in each day room, and the lovely Jane Ashley Garden outside, where you can relax and get some fresh air.

If you have any queries, concerns or issues you wish to raise, please speak to someone senior, such as our Ward Sister, Deputy Sister or Team Leaders (Senior Nurses).

On the ward

There is a ward round every morning at around 8.00am (including weekends). These usually include a Registrar, two House Officers (junior doctors) and the Nurse in charge for that shift. Sometimes there may be student doctors too.

Your Consultant will also come and see you during your stay.

We will weigh you on admission, and then once a week. There are two weighing scales, one at either end of the ward; we encourage you to weigh yourself.

Medications

Most patients will require dalteparin (Fragmin) while in hospital.

Some patients will need to be taught to administer this for themselves at home for a short period of time.

Visiting

Our visiting times are 1.00pm - 8.00pm.

We welcome visitors, however, no more than three per bedside please. Unfortunately, flowers and plants are not allowed on the ward.

Parking

The Churchill Hospital operates a combination of Pay on Foot (barrier controlled parking) and Pay & Display. Pay on Foot means you pay when you are ready to leave and Pay & Display that you pay in advance (exact change needed). You may park free for 30 minutes in a Pay on Foot car park and there are drop-off / pick-up points on site. The nearest Car Park is Car Park 1.

For more details please call the Parking Office on **01865 225 466 / 223 044**.

Smoking

For the health and safety of all patients and staff, smoking is not allowed within the hospital or its grounds.

Mealtimes

Our mealtimes are as follows.

Breakfast: 7.00am

Lunch: 12 noon

Supper: 5.00pm

We operate 'protected mealtimes', which are 11.45am - 12.30pm and 4.45pm - 5.30pm daily. No procedures or investigations should happen during this time; this is so you can concentrate on your meal without disturbance. Please ask your visitors not to come during a protected mealtime, unless they are helping you to eat your meal.

A tea trolley offering hot drinks, squash and snacks comes around the ward four times a day.

Water jugs are refreshed every morning, and if you need a top-up, please ask your nurse.

If you have any questions about meals, please ask the Senior Ward Housekeeper or Ward Coordinator.

Facilities

There is a restaurant and a League of Friends café at the Churchill, as well as a coffee bar and shops in the main entrance (Surgery and Diagnostics). For more details please see the booklet 'Information for patients – Churchill Hospital' or visit **www.ouh.nhs.uk**

Harry's Library

We have an audio library, donated by a charity, which is free for anyone to use. This includes audio books and music. Please ask your nurse to bring you the catalogue if you would like to see what we have on offer.

Pharmacy

The Pharmacy is by the East Entrance of the hospital (Car Park 4). Monday to Friday: 9.00am - 5.00pm; Saturday and Sunday: 10.00am - 3.00pm.

Tel: **01865 572153**

We have a duty to protect our staff

Most of our patients treat our staff with respect; however, a small number of people sometimes verbally or physically abuse staff in this hospital.

This is not tolerated: abuse of our staff could result in prosecution.

Discharge information

We will aim to get you 'Home for Lunch' on your day of discharge wherever possible. We aim to get everything organised 24 hours before your discharge, which includes your tablets to take home, so that you can arrange your transport.

Only patients who meet strict medical criteria may request ambulance transport, so please remember to arrange transport with either your family or friends.

Most patients go back home when they leave hospital; if you need community support services these can be arranged.

Please let us know as soon as possible if you feel you need support, so that we can organise this in time.

Personal property

You will have a bedside cabinet, but it cannot be locked. Please give anything valuable to your nurse, who will give you a receipt. Oxford University Hospitals NHS Foundation Trust cannot accept responsibility for any valuables kept on the ward.

Ward numbers

Reception: **01865 235 350 / 235 378**

Nurse Base A: **01865 235 359**

Nurse Base B: **01865 235 379**

Nurse Base C: **01865 235 380**

Please can families nominate **one** family member to call for information about their relative, and share that information with others. This gives our staff more time to spend with patients.

For further information about the ward and the Churchill Hospital, please visit **www.ouh.nhs.uk**

Charitable funds

Unfortunately staff members are unable to accept gifts of cash on behalf of a charity. Please take any cash gifts to the Cashiers Office, donate online or send a cheque in to the charity.

For more information please contact our Charitable Funds department.

Tel: 01865 743 444

Email: charity@ouh.nhs.uk

www.ouh.nhs.uk/charity

Our local charities are:

Occtopus - Oxford Colon Cancer Trust – www.occtopus.org.uk

Ashley Charitable Trust – www.ashleycharitabletrust.org.uk

Cancer Research UK – www.cancerresearchuk.org

Feedback

When you visit hospital you may be asked “How likely are you to recommend our department to friends and family if they needed similar care or treatment?” Please complete a Friends and Family Test questionnaire about your stay in hospital, hand it back to the nurse or put it in the confidential red box by reception.

You can also leave feedback via our website www.ouh.nhs.uk

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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