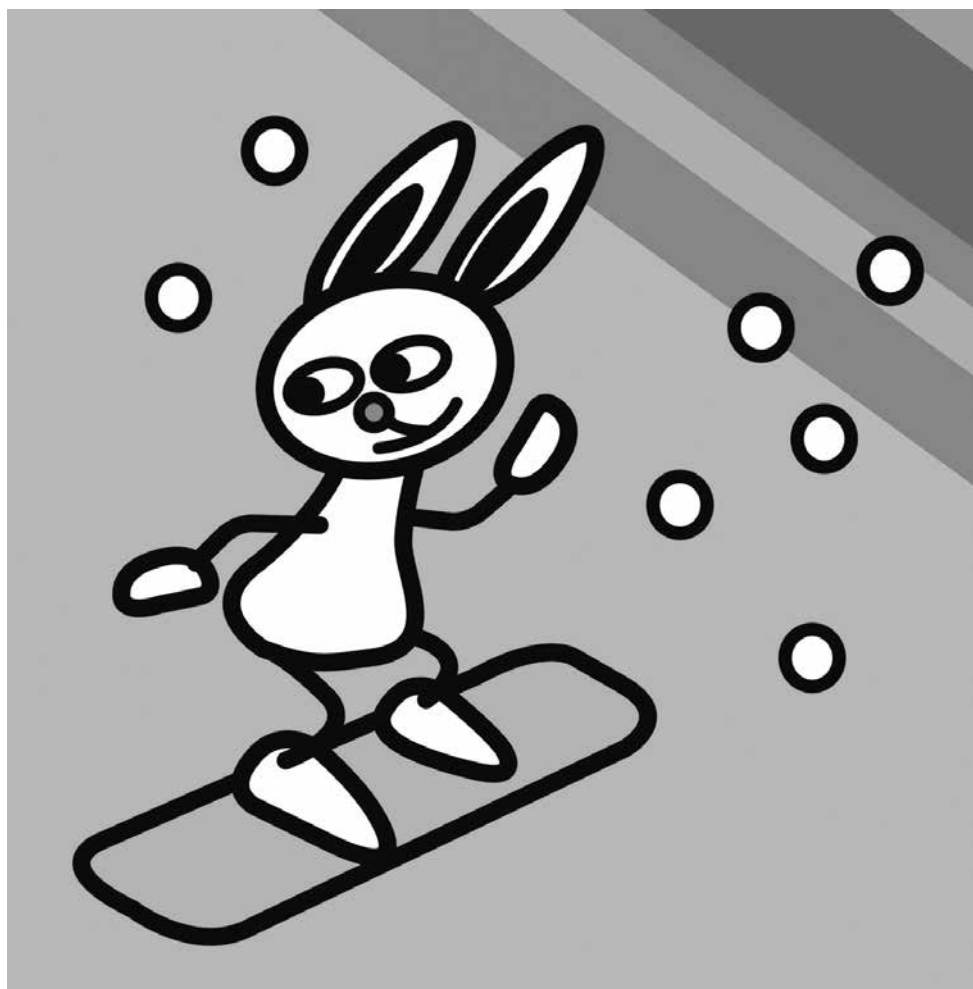


The Children's Hospital
Tom's Ward

Information for inpatients
and their parents / carers



Welcome to Tom's Ward

We hope this leaflet will make your stay easier. If you have any questions at all, please speak to your child's nurse.

Tom's Ward

Level 1, Children's Hospital

John Radcliffe Hospital

Nurses' station: **01865 234 109 / 01865 234 110**

Accommodation on the ward

Our private rooms are allocated according to clinical need, so even if your child has a private room, they may not be there for the full duration of their stay.

Most patient beds have a sofa bed alongside so a parent or carer can stay. There is also free family accommodation within the hospital provided by Ronald McDonald House Charities. Families who live furthest from the hospital, or whose child is expected to stay for an extended period, have to be considered first as demand is high.

If you are sleeping on the ward, but would like to make use of the other facilities in Ronald McDonald House, you can use the 'Ronald McDonald House Day Pass', which is available from your child's nurse.

Facilities on the ward

The toilets on the ward are for patients only, but we have toilets for parents, carers and visitors outside the entrance to the ward.

We have a room with a fridge on the ward, for staff and parents to make drinks and food for children. Please make sure that any food stored in the fridge is named and dated.

There is also a parents' room off the ward with tea and coffee facilities, a fridge and a microwave.

Our ward rules

Please do not bring any hot drinks on to the ward, as this is unsafe for our patients.

Please bring with you any clothes, nappies and wipes that your child will need during their stay.

Please, do not film or take any photographs on the ward.

Visiting

You are welcome to visit at any time during the day, but we do ask that visitors leave by **8.00pm**. Visitors who are under 16 must be accompanied by an adult on the ward.

Infection control

Please wash your hands and use the alcohol hand gel provided when entering the ward. If your child is in isolation, please keep the door closed and make sure your child stays in their room at all times.

Please don't pick up other people's children, or put dummies back into their mouths.

Please make up any feeds in the milk kitchen and not on the ward. If your baby is on a formula feed, please bring in an unopened tin.

Parking

If your child is in hospital for longer than 24 hours, a one-week permit is available for a reduced rate. Please speak to your child's nurse.

Shops, restaurants and cashpoints

There are restaurants, League of Friends cafeterias, shops and vending machines throughout the site, and cashpoints in the West Wing / Children's Hospital atrium between the shop and café, and on Level 2 of the main hospital building.

Feedback

We welcome your feedback. If you have any concerns during your child's stay, please speak to their nurse as soon as possible. You can also contact our Patient Advice and Liaison Service on 01865 221 473 Monday to Friday 9.00am - 5.00pm or email PALSJR@ouh.nhs.uk

Further information

Booklets

- Information for inpatients and their parents / carers – the Children's Hospital
- Information for patients – John Radcliffe Hospital

www.ouh.nhs.uk/children

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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