

Oxford Radcliffe Hospitals 
NHS Trust

The Jane Ashley Centre

The Jane Ashley Centre

A Patients' guide





The Jane Ashley Centre

This leaflet has been prepared to help you and your family and friends understand how the Centre functions and to reassure you about your stay here.

The Centre has been named after Jane Ashley, whose husband Neil established a charitable trust in her memory in 1995. There is a portrait of Jane Ashley hanging in the entrance to the Centre.

The Jane Ashley Centre looks after patients undergoing breast and gynaecology/oncology surgery. There are twenty beds, eight side-rooms and twelve beds in 4 bedded bays.

The Staff

All members of the team have a special interest in women's health issues and believe in working closely with you. We will do our best to support you and your family throughout your stay.

A ward clerk deals with the Centre administration, while the housekeeping staff provides help with meals and cleaning.

What to Bring

For your stay on the Jane Ashley Centre you should bring with you toiletries and day and night clothes, as well as any medications you take regularly.

Please make sure you have a months supply of your regular medications at home before your admission.

We would also suggest that you have a supply of paracetamol at home ready for your discharge.

Visiting Times

Visiting times are from 2 to 8pm. Children are very welcome if accompanied by an adult. If anyone visiting the ward has a condition which may be infectious, we ask that they liaise with the nursing staff before visiting.

Contacts

Reception **01865 235350**

Nurses station **01865 235360**

01865 235359

Meal Times

- Breakfast is provided either at the bedside or in the day room.
- Lunch is served at around midday.
- The evening meal is served at approximately 5.30pm.
- Tea and coffee are available for you and your visitors in the day room.
- The hospital restaurant and the League of Friends Café are also open to you and your family and friends.

Other Facilities

A television and telephone service is available at each bedside. Pre-payment cards can be bought from machines near the ward.

Mini DVD players are available on loan.

The Centre garden is situated at the entrance to the ward and is open for patients and visitors to use.

Newspapers and magazines can be purchased at the hospital shops. Please ask a member of staff if you need directions.

If you have any complaints or suggestions please ask to speak direct to the ward sister in the first instance. If she is unable to resolve the problem there is also a Patient Advice and Liaison Service (PALS) in the hospital.

Tel: 01865 21473 or 740868.



The Jane Ashley Centre Philosophy

Our aim in the Jane Ashley Centre is to promote a welcoming, open and homely environment.

Any information you need in order to make an informed decision about your treatment will be made available to you wherever possible.

We believe that every patient has the right to non-judgmental, individual care, irrespective of race, religion or sexuality. Our nursing care will be based on evidence and will incorporate your physical, psychological, social and spiritual needs. Our intention is to deliver a high standard of nursing and medical care to every patient.

Jane Ashley Centre
Surgery & Diagnostics Centre
Churchill Hospital
Old Road, Headington
Oxford, OX3 7LJ

If you need an interpreter or need a document in another language, large print, Braille or audio version, please call **01865 221473** or email **PALSJR@orh.nhs.uk**

Simeone Wood
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www.oxfordradcliffe.nhs.uk/patientinformation