

A letter to our haematology patients and their families, regarding the England Infected Blood Support Scheme (EIBSS)

The England Infected Blood Support Scheme (EIBSS) supports people infected with hepatitis C and/or HIV blood or blood products, following blood transfusions. The EIBSS also provide support to spouses, civil partners and long-term partners of a deceased beneficiary.

The EIBSS currently provides financial and support services to registered beneficiaries. Following the announcement by the Government on 17 August 2022 of a new interim compensation payment of £100 000, the EIBSS will also administer payments under that interim compensation scheme.

Up to date information about the scheme, how to apply to become a Beneficiary under the EIBSS scheme and details regarding payments, can be found here:

[England Infected Blood Support Scheme | NHSBSA](#)

This is a nationally run scheme and is not controlled or administered by Oxford University Hospitals NHS Foundation Trust, save for helping provide the necessary clinical information (see below).

The EIBSS are in the process of writing to all eligible beneficiaries and will also update their website with further information as soon as this is available. Please ensure that your contact details with them are up to date.

If you are registered with them and have not received a letter or email from them by 31 August 2022, please contact the EIBSS directly.

Contact details

Email: nhsbsa.eibss@nhs.net

Phone: 0300 330 1294

(Monday to Friday from 9am to 5pm)

EIBSS

NHS Business Services Authority

Bridge House

152 Pilgrim Street

Newcastle Upon Tyne NE1 6SN

Below are steps to follow to apply to the EIBSS

Use the link below to access the NHS business services authority/ England Infected Blood support scheme web page.

[Who can join the scheme and how to apply | NHSBSA](#)

Check that you meet eligibility criteria found under the heading “Who can join the scheme and how to apply”.

If you believe you meet the eligibility criteria, you will need to complete an application form which can be downloaded by following the relevant link under the section, “Who can join the scheme and how to apply”.

The last parts of the form are to be completed by a medical professional. Please send us the form with your parts completed via post or email to:

Oxford Haemophilia and Thrombosis Centre
Nuffield Orthopaedic Centre
Windmill Road
Headington
Oxford OX3 7HE

Email: haemophilia.reception@ouh.nhs.uk

An email will be sent to you by the Oxford Haemophilia and Thrombosis Centre acknowledging receipt of your application.

A member of our team will then complete the relevant medical sections and then submit the form for you. We will send you an email confirming that your application has been completed and sent to the EIBSS for review.

If you have questions that we can help with, please do not hesitate to contact us at the centre and ask to be put through to one of our haemophilia nurses or haematologists who will help you.

Further updates regarding administration and payments will be provided by the EIBSS and will be available to read here:

[England Infected Blood Support Scheme | NHSBSA](#)