

Trust Board Meeting in Public: Wednesday 11 September 2019

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Title	Chief Executive's Report
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Status	For Information
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Board Lead(s)	Dr Bruno Holthof, Chief Executive Officer			
Key purpose	Strategy	Assurance	Policy	Performance

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Chief Executive's Report

1. Trust Board changes

David Walliker has been appointed to the new role of Chief Digital & Partnership Officer – we announced his appointment on 19 August and he will take up his role in October.

David's career began in the commercial sector before he joined Cheshire and Wirral Partnership NHS Foundation Trust in 2004 as Head of Informatics.

After working as National ICT Manager for the Welsh Ambulance Service, David was appointed Chief Information Officer at Liverpool Women's Hospital in 2013 and he took on the extra responsibility of covering the same role for the Royal Liverpool Hospital in 2015.

I am delighted that David will be bringing his expertise to help us transform and improve services within the Trust through the application of digital technology as well as looking at our future needs and how digital can help deliver them. David brings a wealth of relevant experience and will be a valuable addition to our Board.

David will be the Trust lead on developing integrated partnerships, in particular with the Oxfordshire place based system, the [BOB integrated care system](#) and the Thames Valley Cancer Alliance. These partnerships will require a digital infrastructure to support the collaboration and David will lead on the Trust's participation in the Local Health and Care Records Exemplar programme.

John Drew, who joined the Board as Director of Improvement and Culture in October 2017, will be leaving the Trust at the end of September following the Executive team restructure earlier this year. His Executive responsibilities for workforce and communications have been assumed by **Jane Nicholson** in the new Board level role of Interim Chief People Officer since she joined the Trust in June.

I would like to thank John for his contribution to the Trust Board over the last two years and for his leadership of our Culture and Leadership Review as part of the *Changing Things for the Better* improvement programme – Jane Nicholson will lead this important work for us after John leaves the Trust.

Both **Chris Goard** and **David Mant** will be leaving the Trust Board next month because their terms of office as Non-Executive Directors come to an end on 12 October.

On behalf of the Trust Board I would like to thank both Chris and David for their many years of service.

Chris was Chair of the Nuffield Orthopaedic Centre (NOC) NHS Trust until 31 October 2011 – when the NOC came together with the Oxford Radcliffe Hospitals NHS Trust on 1

November 2011 to form Oxford University Hospitals NHS Trust, he became a Non-Executive Director of the newly merged organisation.

David, who has been a Non-Executive Director since 2010, was formerly head of the University of Oxford's Department of Primary Health Care and a GP in Oxford. In 2011 he was made an OBE for services to medicine.

The process to appoint 3 new Non-Executive Directors to the Trust Board – in order to replace Chris and David and to fill an outstanding vacancy – is underway. The Council of Governors, which includes elected representatives of members of the public and staff, will make the appointments.

2. News from the Horton General Hospital

We held a special **Horton General Hospital Public Meeting** on 23 July in Banbury Town Hall – this was in addition to the Trust's Annual Public Meeting which was held on 16 July at the John Radcliffe Hospital in Oxford.

The meeting, which was well attended by local people despite being held on one of the hottest days of the year, was an opportunity to focus on developments at the Horton General Hospital and our vision for the future.

I would like to thank clinical staff from the Horton Emergency Department, Trauma team and Brodey Centre, who gave a series of presentations about the care which they provide to the people of North Oxfordshire and surrounding areas.

Also on 23 July in Banbury Town Hall we held our inaugural **Horton Health Fair** which showcased the services provided at the Horton General.

There were more than 20 stalls, including the Emergency Department, Horton Theatres, the Brodey Centre and Katherine House Hospice, Rowan Ambulatory Unit, Midwifery Led Unit, and our recruitment and apprenticeship teams.

Other organisations based on the Horton site and external organisations from the North Oxfordshire area also took part in the Health Fair.

You can find out more about the Horton General in our **Snapshot** publication which was launched at the two events in July – it is available to download from our [website](#).

3. Mayo Clinic partnership

In October 2017 we announced a new partnership with the University of Oxford and Mayo Clinic, agreeing to work together to drive advances in medical research and patient care.

The multi-award-winning US-based [Mayo Clinic](#) serves more than 1.3 million patients worldwide, and invests more than \$1bn in clinical research and education each year. In March 2019 *Newsweek* magazine ranked Mayo Clinic in Rochester as the best hospital in the world.

The first manifestation of this new partnership is a joint venture called [Mayo Clinic Healthcare in partnership with Oxford University Clinic](#). This new joint venture will open a private healthcare clinic on Portland Place in central London later this month.

The new clinic will offer a wide range of premium diagnostic and screening services, from bone density examinations to breast screening and MRIs.

Any profits which OUH makes from the clinic will be reinvested in NHS services.

The London clinic is the first step for the joint venture and is the key focus for all partners involved at this stage. Other areas for possible collaboration will be explored in the future.

4. Double celebration at the Churchill Hospital this autumn

The Cancer Centre at the Churchill Hospital in Oxford is a regional centre of excellence for the treatment of people living with cancer – at all stages of their treatment journey.

We are fortunate to work in partnership with a number of other organisations based on the Churchill Hospital site to provide a holistic and rounded approach to cancer care.

I am delighted that on 30 September we will be able to celebrate the official opening of the **new Sobell House Hospice outpatient facility** by Trust Chair, Professor Sir Jonathan Montgomery.

Building work to create a new state-of-the-art extension to the Sobell House Hospice on the Churchill Hospital site started in May 2018. The £4.3 million cost of the Sobell Clinic and Garden Annex was entirely funded by the people of Oxfordshire through donations and legacies.

The Sobell Clinic is a modern and welcoming outpatient service for people who have a terminal illness and need access to vital specialist services so they can remain living at home for longer.

The Garden Annex is a six-patient ward which has been designed to care safely for frailer or confused patients by using design and colour to create a calm environment and allow for easy navigation.

[Sobell House](#) is a wonderful facility and we are very lucky to have such high quality hospice care for patients on the Churchill Hospital site.

Similarly, our clinical staff work closely with [Maggie's Centre Oxford](#) which is also located on the Churchill Hospital site. People living with cancer and their loved ones can drop in to Maggie's for practical, emotional and social support – or just a cup of tea and a chat. Staff offer benefits advice, cancer support and range of programmes in a warm and welcoming environment. We are looking forward to their 5th birthday celebrations on 7 November.

5. Marking a decade of life-saving care in our Heart Centre

We are inviting patients and staff to take part in events to celebrate the 10th anniversary of the [Heart Centre](#) at the John Radcliffe Hospital in Oxford this October.

The Oxford Heart Centre is a regional centre of excellence which provides a wide range of surgical and medical services including heart surgery, a 24/7 heart attack centre and state-of-the-art imaging.

Facilities include five catheter labs to diagnose and treat heart problems and to monitor patients undergoing cardiology treatment, a recovery unit with five beds (including a paediatric recovery area for children), 50 single rooms for patients over two wards, and 19 intensive care and high dependency beds for cardiac patients.

Plans to celebrate the Heart Centre's 10th birthday in October include an event for staff on 17 October and an [open day](#) for patients and the public on 19 October which will include talks from consultants pioneering the latest in medical technology for both heart and lung patients, as well as patient testimonials of the care that they have received.

Oxford Hospitals Charity is also launching its new [Heartfelt Appeal](#) to mark the 10th anniversary.

6. 'Hello my name is . . .' campaign set to be adopted

The ['Hello my name is . . .'](#) campaign for compassionate care was started by the late Dr Kate Granger MBE because during her cancer treatment many staff did not say who they were.

She said: "Introductions are about making a human connection between one human being who is suffering and vulnerable, and another human being who wishes to help."

The 'Hello my name is'..... campaign is focused on reminding staff to introduce themselves to patients properly as it advocates that a confident introduction is the first step to providing compassionate care and helping to put patients at ease.

Since Kate Granger first launched the campaign on Twitter, #hellomynameis has made over 2 billion social media impressions and the instantly recognisable yellow 'Hello my name is . . .' name badges are now worn by thousands of staff in hospitals all over the UK and as far afield as Australia and the US.

OUH is now adopting the yellow 'Hello my name is . . .' name badges and so you can expect to start seeing staff in our hospitals wearing them very soon.

7. Supporting our EU staff

Like me, more than 1,500 staff working for Oxford University Hospitals are nationals of other European nations.

The contribution of staff from the EU, and indeed all over the world, is one of the strengths of the NHS in general and OUH specifically.

And so I have written personally to all our EU staff to reiterate my commitment to them that, regardless of Brexit, we want them to stay with us at OUH.

I encouraged them to apply to the EU Settlement Scheme, if they have not done so already so, to secure their continued right to remain in the UK.

We will continue to provide as much support as possible for our EU staff as the UK's planned withdrawal from the EU – Brexit – on 31 October draws closer.

8. Congratulations to our award-winning staff

I would like to congratulate Trust staff who have earned well-deserved external recognition by either winning or being shortlisted for national awards:

- The **Enhanced Recovery Therapy Team** based at the Nuffield Orthopaedic Centre (NOC) won the AHP Quality Improvement category at the [Chief Allied Health Professions Officer Awards](#) on 17 July for reducing patients' length of stay after knee surgery
- **Professor Robert MacLaren**, who is a Consultant Ophthalmologist based in the Oxford Eye Hospital, is shortlisted in the Clinical Service of the Year category of the [Macular Society Awards for Excellence](#) on 21 September
- Our [International Nurses Programme](#) is shortlisted in the Best International Recruitment Experience category of the *Nursing Times* Workforce Awards on 25 September
- **Nicola Findlay**, who is a Community Parkinson's Disease Specialist Nurse based at the NOC, has been nominated for *The Sun* Who Cares Win Health Awards – winners will be announced in October
- A [new test that predicts with almost 100% accuracy that a pregnant woman will not develop pre-eclampsia within the following seven days](#) is being fast-tracked for use across the NHS – the test, which was successfully trialled in the Women's Centre at the John Radcliffe Hospital in Oxford, is shortlisted in the Partnership of the Year category of the *Health Service Journal (HSJ)* Awards on 6 November.
- **Sophie Pomroy**, who is an Apprentice at OUH, is shortlisted in the Apprentice of the Year category of Skills for Health's Our Health Heroes Awards on 20 November
- **Katie Hards** (Clinical Lead Diabetes Specialist Nurse) and **Angela Hargreaves** (Lead Diabetes Specialist Dietitian) have been appointed as [Diabetes UK Clinical Champions](#)

See the Our Fabulous Staff section of our [website](#) for more inspiring stories about staff who go the extra mile for our patients and staff.

9. Oxford Biomedical Research Centre (BRC) news

There have been changes in the leadership of some Oxford BRC themes – Jeremy Tomlinson is the new Theme Lead for Diabetes and Metabolism, Professor Paresh Vyas is the new Haematology and Stem Cells Theme Lead, with Professor Adam Mead the new Co-theme Lead.

A group of emerging health sector leaders – the first cohort of the Academy of Medical Sciences [FLIER \(Future Leaders in Innovation, Enterprise and Research\) programme](#) – visited Oxford on 21 August for an Immersion Day, organised by the Oxford BRC. They learned how University of Oxford academics, OUH clinicians and industry partners are collaborating to drive innovation to benefit patients, and how these partnerships were making a difference in areas such as gene therapy and the use of patient data.

Oxford researchers have discovered the specific gene mutations that lead to the development of leukaemia in children with Down's syndrome – 3% of children with Down's syndrome go on to develop myeloid leukaemia. While some of the genetic causes have been previously established, [this is the first study](#) to identify a wide range of mutations and how they functionally interact to lead to leukaemia.

Last year, the British Society for Haematology introduced new national guidelines recommending that all babies born with Down's syndrome should have a new genetic test to detect signs of the pre-leukaemic condition. The test was developed by Professor Paresh Vyas of the MRC Weatherall Institute of Molecular Medicine, and Professor Irene Roberts, of the University's Department of Paediatrics.

Oxford BRC-supported researchers have [provided fresh insights](#) into how some people with chronic hepatitis B (CHB) can be cleared of the disease, as part of a national initiative to better use routinely-collected NHS patient data to tackle emerging health issues. It is hoped that the research could lead to a better understanding of the immunology of the virus and help lead to improved monitoring and treatment of patients. It is the first study on CHB under the auspices of the NIHR [Health Informatics Collaborative \(HIC\)](#).

New research supported by the BRC has conclusively found that long-term exposure to high blood pressure substantially increases the risk of heart valve disease. [The study](#), published in the *JAMA Cardiology* journal, was based on UK Biobank data on half a million men and women in the UK. The authors say the findings should have significant implications for clinical practice guidelines and health management.

A simple test carried out on a smartphone can help to accurately predict future change in people in the early stages of Parkinson's, helping to determine the support they may need. [This study](#), supported by the Oxford BRC, has the potential to foster a more personalised approach to the treatment of Parkinson's and allow clinicians to target interventions to those individuals most likely to benefit.

Around 60 OUH patients are to [take part in a study](#) to look at how wearable and mobile devices can help us to understand the relationship between stress and the symptoms of Crohn's disease. The research is part of a larger US-based study that uses devices such as smart watches, smart rings and smartphones to track physiological stress signals and correlate these measurements against the symptoms and stress questionnaires that patients record themselves.

Doctors should offer structured weight loss programmes to patients with non-alcoholic fatty liver disease (NAFLD), [Oxford BRC-funded researchers have argued](#). Around a quarter of adults in the UK show some sign of fatty liver, and people with excess body weight are more likely to develop it. With no drug currently available to treat NAFLD, doctors are

recommended to advise people to lose weight. The Oxford researchers found that offering people a structured weight loss programme achieved greater weight loss compared with simple advice.

10. Oxford Academic Health Science Network (AHSN) news

The Oxford AHSN has published its latest [quarterly report](#) for April-June 2019, including a case study on the in-depth support provided to Sensyne Health.

The successful partnership between the Oxford AHSN, OUH and industry partners, which has led to the [national spread and adoption of more accurate testing for pre-eclampsia](#), has received more national and international recognition. It won the international UNIVANTS of Healthcare Excellence Award in August and, as highlighted in the 'Congratulations to our award-winning staff' section above, it has been shortlisted in the Partnership of the Year category of the *Health Service Journal (HSJ)* Awards.

An [implementation guide to help accelerate the spread of mechanical thrombectomy \(MT\) treatment for acute stroke](#) has been launched by national stroke experts including Professor Gary Ford, Chief Executive of the Oxford AHSN and Consultant Physician at OUH.

Professor Ford has been elected as vice chair of the AHSN Network – the collaboration of 15 AHSNs covering England. An [impact report](#) about the work of all 15 AHSNs in the 2018-19 financial year has been published and more information about the work of the AHSNs nationally is available in [The Innovators](#) magazine.

The Oxford AHSN now has its own app for android and iPhone. Search for 'Oxford AHSN' to download it.

The latest meeting of a [regional collaboration which seeks to improve care for patients who frequently attend Emergency Departments](#) takes place on 10 October. The Regional Emergency Department Collaborative, which is supported by the Oxford Patient Safety Collaborative, aims to share best practice, better understand patient flow, and design shared strategies based on collective knowledge

On 5 September the Oxford AHSN co-hosted a workshop with the new NIHR Applied Research Collaboration Oxford and Thames Valley a to discuss future joint work in the light of the NHS research and innovation needs survey report published earlier this year. A joint response and summary of local research and innovation needs will be published.

Dr Bruno Holthof
Chief Executive Officer
September 2019