



Trust Board Meeting in Public: Wednesday 13 November 2019
TB2019.115

Title	Seven Day Services – Board Assurance Framework (BAF)
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Status	For approval
History	Seven Day Services BAF sign-off to Quality Committee 12.6.19 Seven Day Services BAF sign-off by Trust Board 13.3.19 Seven Day Services BAF to Quality Committee 13.2.19

Board Lead(s)	Professor Meghana Pandit, Chief Medical Officer			
Key purpose	Strategy	Assurance	Policy	Performance

Executive Summary

1. In March 2019 NHS Improvement / England introduced a self-assessment process using a Board Assurance Framework (BAF) to monitor compliance with the NHS Clinical Standards for 7 Day services on a twice yearly basis. A dry run was carried out in March 2019 using April 2018 data; this was a national exercise led by NHSI/E to test and refine the new process. This Autumn BAF is the second formal submission.
2. OUH performance remains high with the 90% thresholds exceeded in the priority clinical standards. Access to MRI within the one hour critical timeframe for paediatric patients is challenging and has been rated as not achieved.
3. **Recommendation**
The Trust Board is asked to approve the Board Assurance Framework for submission to the 7 Day Services Regional Team by the deadline of Friday 29 November 2019.

Seven Day Services – Board Assurance Framework (BAF)

1. Purpose

- 1.1. This paper presents the Trust performance against the Clinical Standards for 7 Day Services (7DS)¹ using the Board Assurance Framework (BAF) introduced by NHS Improvement and NHS England (NHSI/E) in March 2019.

2. Background

- 2.1. OUH has been an early adopter Trust for the four priority standards since 2016. This subset are considered by NHSE as having largest impact on reducing the risk of weekend mortality whilst improving integrated and seamless care provision:
 - 2.1.1. Standard 2: Time to first Consultant Review
 - 2.1.2. Standard 5: Access to Diagnostics
 - 2.1.3. Standard 6: Access to Consultant-directed Interventions
 - 2.1.4. Standard 8: Consultant on-going Review
- 2.2. In November 2018 NHSI/E announced a new process for measuring compliance with the Clinical Standards for 7DS. This was tested in March 2018 using the April 2018 data submitted nationally. This is the second formal submission using live data and going forward will be a twice yearly submission each spring and autumn.
- 2.3. The new BAF² has been designed allow a broader assessment of performance, capturing changes and improvements that the notes audits may not have included, whilst reducing the administrative burden of reviewing large numbers of patient case notes. The new process places the onus on individual Trusts to carry out an internal analysis with the Trust Board signing this off via the BAF. These are submitted to the regional NHSI team.
- 2.4. Performance against the four priority standards continues to be measured via a patient records audit for consecutive non-elective admissions over a seven day period. The national portal for data submission is no longer available and thus nationally benchmarked data is not published by NHSI/E. Data analysis from the audit has been carried out by the internal OUH submission team. NHSI/E guidance for the completion of the BAF submission has been followed.
- 2.5. The BAF includes narrative on how five urgent network clinical services comply with the four priority 7 Day standards and narrative in relation to the remaining 7DS categorised by NHSI/E as for continuous improvement. See appendix 1.

3. OUH performance

- 3.1. OUH has been consistently identified as an exemplar by NHSE with overall priority standard audit scores reaching and exceeding the 90% threshold.
- 3.2. The latest audit measured the performance of 153 consecutive admissions into the emergency department from 4 – 10 September 2019. In accordance with NHSI/E guidelines the audit measured performance against the priority standards 2 and 8. Table 1 demonstrates that OUH continues to meet the 90% thresholds for weekends and weekdays.

¹ Clinical Standards for Seven Day Services updated Sept 2017 <https://tinyurl.com/yamael77>

² Board Assurance introduction <https://tinyurl.com/yavam6tl> and Guidance 7DS <https://tinyurl.com/yabva6zb>

Table 1	Standard 2			Standard 8				
	Patients reviewed by a consultant within 14 hrs of arrival at hospital			Patient receiving required once daily reviews			Patients receiving required twice daily reviews	
	Weekday	Weekend	Overall	Weekday	Weekend	Overall	Weekday	Weekend
Autumn 19	94%	97%	95%	96%	98%	97%	100%	100%
Spring 19	95%	97%	96%	100%	93%	98%	100%	100%

3.3. NHSI/E recognised the Trust's strong Spring 2019 BAF submission, and invited the to present at a national webinar in October 2019 detailing the approach taken utilising both the evidence and narrative to support our position. It was acknowledged that updating the gap analysis against all ten of the 7DS Clinical Standards with each BAF submission was instrumental in producing a detailed assessment of Trust performance.

4. Exceptions

- 4.1. Paediatric Intensive Care Urgent Network Clinical Service: OUH performance exceeds the priority standards and is reflected within consultant job plans. Access to CT diagnostics are within the urgent and critical targets however access to urgent MRI within 12 hours (Urgent) rather than the 1 hour (critical) bracket is challenging across the children's service – for this reason the standard has been rated as 'not achieved'. This impacts decision making as well as length of stay. The majority of these children requiring MRIs are both too small to lie still or are ventilated on ICU. They require anaesthetic support which is the main constraining factor. The team will seek support to collect accurate data on the average wait time for urgent MRI and the reasons for delay. This will be closely monitored through the divisional and corporate clinical governance structures.
- 4.2. Standard 3 MDT Review: OUH is currently reporting a Medicines Reconciliation rate of 72% in September 2019. This is an improvement to 82% for weekdays and but still suboptimal at 26% for weekends against a standard of 80%. Funding to extend weekend and ward based pharmacy services is in progress. A new business plan PID has been considered by divisional management executive and is being further developed for the Trusts business planning group.
- 4.3. Standard 7 Mental Health: OUH has an award winning Integrated Psychological Medicine service that offers seamless physical and mental and physical to our patients. Most high need services (e.g. trauma, medicine, cancer, ITU, neurology) have a psychiatrist and/or psychologist working as a member of the medical team. These enhanced teams not only offer patients parity of access to both physical and mental care, but also upskill the hospital medical and nursing staff. This service provides emergency and urgent responses to all OUH wards on week days. Weekend and night ward cover is provided by a partner organisation (Oxford Health NHS Foundation Trust) as part of their Oxfordshire on call. They respond to emergency referrals but not urgent referrals. The EDPS team are currently not providing an emergency service to wards other than in 'life and death' situations. This has been escalated within both organisations.

5. Recommendation

The Trust Board is asked to approve the Board Assurance Framework for submission to the 7 Day Services Regional Team by the deadline of Friday 29 November 2019.

Professor Meghana Pandit

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29 October 2019