

**Trust Board Meeting in Public: Wednesday 8 May 2019**

**TB2019.45**

<b>Title</b>	<b>Chief Executive's Report</b>
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<b>Status</b>	For Information
<b>History</b>	Regular report to Board

<b>Board Lead(s)</b>	<b>Dr Bruno Holthof, Chief Executive</b>			
<b>Key purpose</b>	Strategy	Assurance	Policy	<b>Performance</b>

**Summary**

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<b>2.</b>	<b>Horton General Hospital developments</b>
<b>3.</b>	<b>Regional PET-CT scanning service decision referred to Secretary of State</b>
<b>4.</b>	<b>Building work starts on John Radcliffe Emergency Department expansion</b>
<b>5.</b>	<b>Celebrating the 10<sup>th</sup> anniversary of our Cancer Centre</b>
<b>6.</b>	<b>ANPR will improve car parking for patients and visitors</b>
<b>7.</b>	<b>Award-winning staff gain national recognition</b>
<b>8.</b>	<b>Annual Public Meeting</b>
<b>9.</b>	<b>Oxford Biomedical Research Centre (BRC) news</b>
<b>10.</b>	<b>Oxford Academic Health Science Network (AHSN) &amp; Oxford Academic Health Science Centre (AHSC) news</b>

## Chief Executive's Report

### 1. Trust Board news

**Professor Sir Jonathan Montgomery** took up his role as our new Trust Chair on 1 April following his appointment by the Trust's [Council of Governors](#), which includes elected representatives of the public and staff, on 10 December 2018.

Staff welcomed him to OUH at a series of informal 'Meet the new Chair' events in April and he chaired his first Council of Governors meeting on 16 April.

**Claire Flint** was appointed as a new Non-Executive Director by the Council of Governors on 20 March – she took up her new role on 1 May.

Claire has a personal connection with OUH as both her parents worked for the Trust - her father as an administrator and her mother as a nursing Sister.

She has a portfolio career consisting of a number of non-executive roles and some HR and leadership consulting. For example, she is Deputy Chair of Scope, the national disability charity, and Chair of its People Committee. She is also a member of the Board of the National Nuclear Laboratory, and Chair of their Remuneration Committee.

Claire was a Senior HR Manager for the FTSE100 drinks company Diageo, working across the UK, Europe and Asia, before joining Oxford Instruments, a leading international provider of hi-tech tools, systems and products, where she served on the Management Board for more than 10 years.

We are delighted to welcome Claire to the Trust Board. Recruiting and retaining a talented workforce and promoting strong engagement with our staff are key priorities for the Trust. Claire's skills, knowledge and experience will enhance our work in this important area."

**Dr Clare Dollery**, currently our Deputy Medical Director, has been appointed as Medical Director of Whittington Health NHS Trust in North London – she is due to leave OUH at the end of May.

I would like to congratulate Clare on her new appointment and to thank her for her significant contribution to the Trust, especially the patient safety agenda.

I would also like to thank her for her service to the Trust Board as Acting Medical Director from September to December 2018 after Dr Tony Berendt retired and before Professor Meghana Pandit started in post as our substantive new Medical Director in January 2019.

## 2. Horton General Hospital developments

We welcomed Victoria Prentis, MP for North Oxfordshire, to the Horton General Hospital in Banbury on 11 March to [officially launch a new state-of-the-art X-ray machine in the Emergency Department](#).

It will improve X-ray image quality and reduce patient radiation dosage in comparison with the old equipment which was being used by staff previously.

I would like to congratulate staff working in the Endoscopy Department at the Horton who have been [re-accredited by the Joint Advisory Group \(JAG\) on Gastrointestinal Endoscopy](#).

JAG accreditation is a patient-centred scheme which is based on the principle of independent assessment against recognised national standards.

This well-deserved national recognition is good news for patients and staff in the Department which was officially re-opened in November 2016 after we invested nearly £2.7 million in it.

The refurbished facilities mean that 5,000 patients a year from Banbury and the surrounding areas now access endoscopy services at the Horton, instead of having to travel for treatment.

Procedures carried out include gastroscopy, sigmoidoscopy, colonoscopy and cystoscopy.

Patients benefit from being treated in improved facilities, in a calm and relaxed environment which protects their privacy and dignity.

[Point of Care Testing \(POCT\) for flu](#), with nurses and doctors using a bedside device that gives results in just 10 minutes, has been introduced at the Horton.

Before POCT, in order to test for flu all samples would have to be sent to the lab to be analysed. This process could take several hours for patients at the Horton because samples needed to be transported to Oxford.

However, since POCT was introduced, staff can now quickly diagnose who may be well enough to be looked after at home, and effectively treat and isolate patients needing admission to hospital to reduce the risk of transmission to other patients.

The latest news about improvements to patient care at the Horton General is available on our [website](#).

### **3. Regional PET-CT scanning service decision referred to Secretary of State**

Following a procurement process run by NHS England for the contract to run the Thames Valley regional PET-CT scanning service, which our staff have provided at the Churchill Hospital in Oxford since 2005, we wrote to the Chairman of the Oxfordshire Joint Health Overview and Scrutiny Committee (HOSC) to ask for the issue to be considered.

At a meeting on 4 April, HOSC members heard from patients and clinicians and unanimously decided to exercise their power to refer the matter to the Secretary of State for Health and Social Care.

Due to the HOSC decision, no changes will be made to the current PET-CT service at the Churchill while this process is ongoing.

I would like to thank the Oxfordshire HOSC for agreeing to our request to examine this issue. I would also like to take this opportunity to thank the many patients who have contacted us, HOSC and NHS England to say how much they value the current PET-CT service at the Churchill.

We are grateful for their support and also that of our local MPs and our governors who have spoken out on this issue.

### **4. Building work starts on John Radcliffe Emergency Department expansion**

Plans to increase the size and improve the facilities of the Emergency Department at the John Radcliffe Hospital in Oxford are progressing well.

The planning application to expand the department was approved by Oxford City Council in November 2018 and a [groundbreaking ceremony](#) was held on 2 April to celebrate the start of building work.

The expansion will create an extra 9 bays for the immediate care of seriously ill patients.

It will also include a dedicated paediatric resuscitation room and improved bereavement and relatives' rooms.

Also at the John Radcliffe, a major programme of works to refresh the operating theatres started on 8 April. Staff who work in theatres were fully involved in detailed planning meetings before work started to ensure that the quality and safety of patient care is maintained.

I would like to thank all staff for their commitment and flexibility to manage these challenges.

## 5. Celebrating the 10<sup>th</sup> anniversary of our Cancer Centre

Patients and staff took part in [an event to celebrate the 10<sup>th</sup> anniversary of the Cancer & Haematology Centre at the Churchill Hospital on 11 April](#).

The Cancer Centre in Oxford is a national centre of excellence, providing advanced treatment and care, as well as outstanding support for patients and their families.

Working closely with the University of Oxford and Cancer Research UK, the Centre is also a significant base for research, ensuring that patients have rapid access to clinical trials of new treatments and procedures.

When it opened in 2009, the Centre replaced wartime 'temporary' buildings that housed the Radiotherapy and Oncology Department.

For the first time, patients were able to undergo investigations and treatment on one site, instead of having to visit four separate hospital sites at different stages of their treatment.

## 6. ANPR will improve car parking for patients and visitors World first eye operation car

On 13 March, the Trust Board approved a Business Case for the implementation of Automated Number Plate Recognition (ANPR) and Variable Message Signs (VMS) in the visitor car parks at both the John Radcliffe Hospital and the Churchill Hospital.

If our planning application for the VMS is approved in a timely fashion, we expect the new system to be up and running in September this year.

Potential benefits include:

- An improvement in the flow of traffic around the two hospital sites as the VMS will show where the spaces are
- More choice for visitors because, if they have a smartphone, they can connect to various apps to get live updates on the availability of spaces before they arrive – if the car parks look busy, they can then consider Park and Ride or other parking/transport options in advance
- Quicker access and exit as visitors will not have to wait to take/insert a ticket
- More convenient payment options as smartphone, cash, credit card, or payment online within 24 hours will all be supported

We recognise that car parking and traffic flow are a major source of frustration for our patients and visitors, as well as for our staff.

These issues can impact negatively on the patient experience, and we hope the implementation of ANPR and VMS will help improve the current situation.

We will be working with patient groups, staff and stakeholders to ensure they are fully involved in the introduction of this new system.

## 7. Award-winning staff gain national recognition Our Fabulous Staff recognised a

I would like to congratulate Trust staff who have earned well-deserved external recognition by either winning or being shortlisted for national awards:

- The Trust has been [awarded Centre for Clinical Excellence status by the charity Muscular Dystrophy UK](#) for the second time, for providing outstanding care for people with muscle-wasting conditions
- A new pre-eclampsia test developed at the John Radcliffe Hospital won a [Health Service Journal \(HSJ\) Partnership Award](#) on 20 March
- Two OUH apprentices (Mahrya Zulfaqar and Hafsah Rana) and our Apprenticeship Team were all finalists in the [Oxfordshire Apprenticeship Awards](#) on 4 April
- The Translational Gastroenterology team and the Sepsis Working Group were both shortlisted for the [British Medical Journal \(BMJ\) Awards](#) on 24 April
- Kate Heslop, a student nurse at the Oxford Brookes University-based Oxford School of Nursing and Midwifery - a partnership between Oxford Brookes University, Oxford University Hospitals, Oxford Health and the Oxford Academic Health Sciences Centre – was shortlisted in the Children's Nurse of the Year category of the [Student Nursing Times Awards](#) on 26 April
- Courtney Hughes, who works in the Colposcopy service in the Women's Centre at the John Radcliffe Hospital, is a finalist in the Healthcare Assistant of the Year category of the [RCNi Awards](#) which will be held on 3 July

See the Our Fabulous Staff section of our [website](#) for more inspiring stories about staff who go the extra mile for our patients.

## 8. Annual Public Meeting

The Trust's Annual Public Meeting will be held on Tuesday 16 July in Tingewick Hall at the John Radcliffe Hospital – refreshments and an exhibition of stands and stalls will be held from 5.30pm before the meeting gets underway at 6pm.

We will also be holding a Public Meeting on Tuesday 23 July in Banbury Town Hall – with refreshments from 5.30pm and the meeting at 6pm – which will be an opportunity to focus on developments at the Horton General Hospital.

Also on 23 July we will be holding a Horton Health Fair in Banbury Town Hall during the day before the Public Meeting in the evening – details will be publicised in the near future.

## 9. Oxford Biomedical Research Centre (BRC) news

Four University of Oxford professors, all prominent researchers in the Oxford BRC, have been named [National Institute of Health Research \(NIHR\) Senior Investigators](#):

- Professor Helen McShane, Director of the NIHR Oxford BRC and Professor of Vaccinology, Nuffield Department of Medicine

- Professor Sarah Walker, Professor of Medical Statistics and Epidemiology, Nuffield Department of Medicine
- Professor Matthew Costa, Professor of Orthopaedic Trauma, Nuffield Department of Orthopaedics, Rheumatology and Musculoskeletal Sciences
- Professor Richard McManus, Professor of Primary Care, Nuffield Department of Primary Care Health Sciences

Three professors who had previously held awards have been designated Emeritus Senior Investigators:

- Professor Alastair Buchan, Professor of Stroke Medicine, Radcliffe Department of Medicine
- Professor Ian Pavord, Professor of Respiratory Medicine, Nuffield Department of Medicine

A second person has experienced sustained [remission from HIV-1](#) after ceasing treatment, 10 years after the first such case. As on this first occasion, the second patient was treated with stem cell transplants from donors carrying a genetic mutation that prevents expression of the HIV receptor CCR5. The study, led by researchers at UCL and Imperial College London, involved Oxford researchers as part of the [CHERUB](#) collaboration which involves five leading NIHR Biomedical Research Centres.

The Oxford BRC Open Day will be held on Friday 24 May from 12 noon to 5pm in Tingewick Hall at the John Radcliffe Hospital. The event will include behind the scenes tours of research facilities, live demonstrations, talks and discussions – places on tour and talks should be booked in advance [online](#).

Approximately 170 people attended an Oxford BRC event on 26 March which provided an opportunity to network and to hear about the breadth of research taking place in Oxford to combat chronic diseases such as diabetes, obesity, cardiovascular disease and dementia. The Chronic Disease Cluster, which brings together six research themes – Obesity, Multimorbidity, Diabetes, Neurology, Cardiovascular and Stroke – held the event at the University of Oxford's Mathematics Institute.

BRC-supported researchers from Oxford, along with colleagues from Estonia, have found further evidence that a person's genetic make-up and height can influence whether they will develop carpal tunnel syndrome (CTS). The first ever genome-wide association [study of CTS](#), which used data from more than 12,000 CTS patients from the UK Biobank, revealed 16 specific locations in chromosomes associated with the condition, and a link between short stature and the risk of developing the condition.

Following an external audit, the Oxford BRC has again been successfully certified to the internationally recognised ISO 9001:2015 standard. Oxford is the only NIHR BRC in the country to have designated ISO 9001 certification. Achieving the ISO 9001:2015 standard means that an organisation has excellent quality management systems in place; it also confirms a strong customer focus and continuous improvement to an international standard.

A one-day meeting involving clinicians, academics and patients took place in Oxford on 28 February, Rare Diseases Day, to celebrate the successes of the 100,000 Genomes



Project and explore how genomic medicine becomes a routine part of NHS care in future. The meeting was organised by the Oxford Genomic Medicine Centre, based at OUH.

Among the speakers were Sir John Bell, Regus Professor of Medicine at the University of Oxford, and Professor Dame Sue Hill, Chief Scientific Officer for NHS England, who praised the “significant contribution to the national programme” made by Oxford.

During the 100,000 Genomes Project, Oxford recruited more than 6,000 patients, helping to drive new diagnoses for patients, deliver a massive research agenda, and lay the groundwork for the new national Genomic Medicine Service.

## 10. Oxford Academic Health Science Network (AHSN) & Oxford Academic Health Science Centre (AHSC) news

The Oxford AHSN has appointed [Guy Rooney](#) as its first Medical Director.

A partnership between the Oxford AHSN, OUH, the University of Oxford and industry to improve the care of women and babies affected by pre-eclampsia has won a national award. The collaboration with Roche Diagnostics to introduce a new test for pre-eclampsia won the ‘Best Healthcare Provider Partnership’ category of the [Health Service Journal \(HSJ\) Partnership Awards](#).

The Oxford AHSN published a [mental health newsletter](#) in April covering a wide range of updates from the AHSN and its collaborators. Projects featured include the Emergency Department frequent attenders collaboration led by OUH Emergency Department consultant Deon Louw.

The Oxford AHSN is hosting a conference on 14 May on [‘Innovation in person-centred approaches’](#) with Health Education England. Speakers include Professor Martin Vernon (National Clinical Director for Older People and Person Centred Integrated Care, NHS England), Tina Coldham (Chair of the NIHR Involve advisory group), and Iva Fattorini (Founder of Artocene, which integrates the arts and medicine).

Patient safety updates are included in the latest quarterly bulletin from the [Oxford Patient Safety Collaborative](#).

More than 3,000 people in Oxfordshire, Buckinghamshire and Berkshire have taken advantage of a new free web-based sleep improvement programme called [Sleepio](#). As part of the first NHS rollout of direct-access digital medicine, Sleepio has been available free across the Thames Valley since its launch in October 2018 through a unique partnership between the NHS, employers and Big Health, the company behind Sleepio. OUH is one of the employers supporting the project which is funded by Innovate UK and led by the Oxford AHSN.

The Oxford AHSC considered the following at its Board meeting on 26 March, which was chaired by Professor John Bell:

- The preparation of the AHSC Annual Report 2018/19 for submission in June to the Department of Health and Social Care (DHSC) and the National Institute of Health Research (NIHR) – a five-year summary of activities since the designation of the Oxford BRC in April 2014 will be included in this submission.
- The developing plans for the “Oxbridge” corridor – the universities within this area meet regularly and are very keen to ensure particular attention is paid to the need for additional housing, including for key NHS and academic staff
- A second meeting between the Oxford AHSC and Cambridge University Health Partners has been arranged to discuss areas of mutual benefit and collaboration including mental health and wellbeing, cancer services and cardiovascular medicine.
- The AHSC’s Research and Innovation Oversight Group met in February for the first time – it is chaired by Professor Chas Bountra, Pro Vice-Chancellor for Innovation at the University of Oxford
- The AHSC has supported two events held by [The Hill](#), Oxfordshire’s digital health innovation community

**Dr Bruno Holthof**  
**Chief Executive**  
**May 2019**