

Trust Board Meeting in Public: Wednesday 17 January 2018

TB2018.03

Title	Chief Executive's Report
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Status	For Information
History	Regular report to Board

Board Lead(s)	Dr Bruno Holthof, Chief Executive			
Key purpose	Strategy	Assurance	Policy	Performance

Summary

1.	Winter pressures update
2.	NHS 70th anniversary
3.	Staff flu vaccination progress
4.	Staff Survey response rate increases
5.	Secretary of State for Health visit
6.	Staff Recognition Awards
7.	National awards for diabetes team and optometrist
8.	Thank you to Peter Ward
9.	Oxford Biomedical Research Centre news
10.	Oxford Academic Health Science Network

Chief Executive's Report

This report summarises matters of current interest.

1. Winter pressures update

I would like to thank all staff who have gone above and beyond the call of duty to maintain safe and high quality care for our patients this winter.

During the adverse weather in December, when heavy snow was followed by a sustained freeze, our estates team worked tirelessly to ensure access to our hospital sites for ambulances, patients, visitors and staff in support of our clinical staff.

In common with the rest of the NHS, we have experienced heavy demand on our services early in 2018 which meant that for two days in the first week of January the Trust was at Operational Pressure Escalation Level 4 – the highest level.

However, after implementing a series of measures including postponing non-urgent elective operations and opening a number of additional beds we were able to step down to Level 3.

These measures remain in place until the end of January to ensure that we can continue to admit emergency patients in a timely manner.

I really appreciate that staff have been willing, in the interests of patient safety and good clinical care, to work in different ways and places. It has made a real difference.

2. NHS 70th anniversary

2018 marks the 70th anniversary of the formation of the National Health Service in 1948

This is an opportunity to celebrate the achievements of the last 70 years and look forward to future opportunities and challenges as the NHS continues to evolve.

Nationally the NHS 70th anniversary events and activities have three key objectives:

- To thank NHS staff for their hard work and commitment, profiling their skills, experience and successes and celebrating their diversity, whilst recognising the challenges they face
- To look back over the last 70 years of the NHS, celebrating key clinical, technological, scientific, medical and workforce developments and breakthroughs
- To look forward and build confidence among staff and the public about the NHS's long term future, recognising that the way care is delivered will continue to evolve, with a particular focus on innovation and technology

Locally in Oxfordshire we will be working with our partners in the local health and social care system to develop plans to mark the 70th anniversary of the NHS – focused around 5 July 2018 which is the 70th anniversary date.

3. Staff flu vaccination update

Nearly 70% of frontline staff in the Trust have had their flu jab to protect themselves, their family, colleagues, and our patients.

We have encouraged all frontline staff to be immunised because this helps protect our most vulnerable patients and also ensures that our services remain resilient during the winter season because less staff are off work sick with flu.

However, flu cases are rising, and so we continue to encourage any member of staff who has not yet had their flu jab to do so.

4. Staff Survey response rate increases

All staff were encouraged to complete the annual national NHS Staff Survey which was open from 25 September to 1 December in order to have their say about their working lives at Oxford University Hospitals.

The final response rate of 38.8% of staff completing the survey was higher than last year's response rate of 37.5%.

Our focus now will be on communicating the key results to staff and formulating action plans at both Trustwide and local level in the Trust to respond to the feedback received.

5. Secretary of State for Health visit

Jeremy Hunt, Secretary of State for Health, visited the John Radcliffe Hospital on 9 November 2017 with Jacqueline Dunkley-Bent OBE (Head of Maternity, Children and Young People – NHS England & National Maternity Safety Champion – Department of Health).

Medical Director Dr Tony Berendt and Chief Nurse Sam Foster gave a presentation about patient safety and quality at Oxford University Hospitals and there was an opportunity for an invited audience of clinical and non-clinical staff to debate with the Secretary of State.

Following the visit, Jeremy Hunt wrote to thank us for hosting him and he remarked on the commitment of our staff to both deliver the highest possible standards of care for patients and to embed a safety culture across the whole organisation.

6. Staff Recognition Awards

Our annual Staff Recognition Awards were held at Oxford Town Hall on 6 December 2017.

More than 200 staff attended the event which was generously supported by Oxford Hospitals Charity and hosted by BBC Oxford's Geraldine Peers.

Winners and highly commended runners-up were selected from each of the eight award categories after more than 600 nominations were received.

It was an inspiring event which celebrated the outstanding contributions which our staff make every day to transform the lives of our patients.

A full list of winners and highly commended staff and teams is available on the Trust website at www.ouh.nhs.uk/about/staff-recognition.

7. National awards for diabetes team and optometrist

Congratulations to **Angela Hargreaves** and **Pam Dyson**, dietitians based in the Oxford Centre for Diabetes, Endocrinology and Metabolism (OCDEM) at the Churchill Hospital, who submitted a winning entry in the 'Patient Care Pathway – Adults' category of the QiC Diabetes Awards 2017.

The specialist diabetes dietetic team were inundated with requests from dietitians of all grades and across both acute hospital and community teams to support them in delivering dietary advice to patients with diabetes. And so they developed a diabetes competency training programme for dietitians which has been shown to have improved their skills.

The judges said: "The judges recognised this innovative programme that addresses a clear need. They were impressed with comments in the entry that showed how much established professionals had learned from this programme and noted that the ever-changing nature of diabetes practice makes training like this essential. They saw great potential for taking this programme forward."

Also congratulations to **Rasmeet Chadha** who was named winner of the 'Outstanding ophthalmology nurse or allied health professional' at the Ophthalmology Honours event held at BMA House in London in December.

The judges said that she was "an impressive individual who is highly qualified, hardworking and a great person to have in the department".

8. Thank you to Peter Ward

I would like to thank Peter Ward for his service to the Trust Board. He stepped down from the Board on 30 November at the end of his term as a Non-Executive Director.

Peter chaired the Finance and Performance Committee of the Trust Board, which reviews the Trust's financial and operational performance against annual plans and budgets, and also oversees the development of the Trust's medium and long-term financial plans. He was also a member of the Quality Committee of the Trust Board.

We thank Peter for his service to the Board of Oxford University Hospitals and wish him all the best for the future.

9. Oxford Biomedical Research Centre news

The National Institute for Health Research (NIHR) Oxford BRC has been awarded £1.8 million in capital funding by the NIHR for research in the field of **Antimicrobial Resistance**, following a submission by Professors Derrick Crook and Andrew Pollard.

The NIHR has also awarded the Oxford BRC £1.8 million to co-ordinate the activities of the **NIHR National Health Informatics Collaborative** (NIHR-HIC) which brings together five of the leading NHS trusts with large BRCs (Oxford, Cambridge, University College, Imperial and Guy's and St Thomas') to make NHS clinical data more readily available to researchers, industry and the NHS community.

Oxford BRC Director Professor Keith Channon, who is also Head of Research & Development for the Trust, has been chosen to lead a new **British Heart Foundation-NIHR partnership** representing BRCs in England with cardiovascular themes.

The BRC has recently hosted two successful **public talks** at the John Radcliffe Hospital. In the first, Professor Zameel Cader, Director of the Oxford Headache Centre and of Oxford StemBANCC, discussed the latest research into headaches. The second, by Dr Ioannis Spiliotis of the Oxford Centre for Diabetes, Endocrinology and Metabolism focused on Diabetes, fat and sugar.

More than 100 people attended these talks which for the first time were live-streamed, so that people could follow remotely.

The lead for the BRC's Partnerships for Health, Wealth and Innovation theme, Professor Trish Greenhalgh, organised a [seminar](#) in early December looking at the **impact of research beyond academia** – and how we should measure that impact. Professor Greenhalgh said she hoped it would be the first in a series of similar events.

The seminar featured Prof Wilfred Mijnhardt, Policy Director of the Rotterdam School of Management at Erasmus University, a renowned international expert in the field of research impact.

The BRC, working with partners Oxford University Innovation and the Academic Health Science Network, will be holding another **Technology Showcase** on 13 June, this year with the overarching theme of therapeutics.

There will be presentations by leading scientists, business, pharma, biotech and healthcare professionals involved in developing therapeutics, with plenty of opportunities to network with researchers and company representatives.

The event will have two sub-themes: biologics (including vaccines and novel modalities) and small molecules (including discovery and experimental medicine).

10. Oxford Academic Health Science Network

A successful **quality improvement project** undertaken in partnership with Oxford University Hospitals has been [published by the European Journal of Obstetrics and Gynaecology and Reproductive Medicine](#) and [featured by the Academy of Fab NHS Stuff](#).

Read more here: <http://www.patientsafetyoxford.org/news/improving-communication-at-handover-and-transfer-reduces-retained-swabs-in-maternity-services/>

A total of 62 people – including Oxford University Hospitals staff – have successfully joined **the new Oxford AHSN Q community to improve healthcare**. This national network, delivered by the Health Foundation and NHS Improvement, now has more than 2,000 members. Oxford AHSN Q members are invited to a welcome event on 31 January and there will be further opportunities to join Q in 2018. More information here: <http://www.patientsafetyoxford.org/q-community/>

The Oxford AHSN has produced a new **‘roadmap’ to guide innovators developing digital health products**. Read more here: <http://www.oxfordahsn.org/news-and-events/news/new-digital-health-roadmap-provides-tools-to-turn-ideas-into-products/>

The scope of the **Oxford AHSN programme for innovators delivered with Bucks New University** has been extended to include managing change as well as adopting innovation. Oxford University Hospitals staff were among those on previous programmes. The next one starts in March. More details here: <http://clinicalinnovation.org.uk/project/innovating-practical-care-setting-programme-pqcert/>

Dr Bruno Holthof
Chief Executive

January 2018