Horton General Hospital
A Snapshot OF WHO WE ARE AND WHAT WE DO
And our core values are:

- Respect
- Excellence
- Learning
- Delivery
- Compassion
- Improvement
Welcome to this snapshot of the Horton General Hospital

Horton General Hospital in Banbury serves the growing population in the north of Oxfordshire and surrounding areas. We are part of Oxford University Hospitals NHS Foundation Trust, which is one of the largest NHS teaching trusts in the UK, with a national and international reputation for excellent services and important roles in education and research.

The Horton General has come a long way from two wards and 12 beds in 1872. Over the last year, we carried out nearly 6,000 operations in our theatres and saw more than 40,000 people in our Emergency Department.

PICTURED (LEFT): Staff from our Endoscopy Unit. (RIGHT): NHS70 celebrations at the Horton General
We offer the following services at the Horton General:

- Emergency Department (A&E)
- Brodey Centre (our cancer treatment centre)
- Critical care
- General surgery
- Gynaecology
- Maternity (with a midwifery-led unit)
- Occupational therapy
- Pathology
- Paediatrics (children’s services)
- Physiotherapy
- Radiology
- Trauma

Our Outpatients Department also runs clinics for several other specialist services.

We aim to provide excellent care with compassion and respect.
**OUR VISION FOR THE HORTON**

We want the Horton General to be a 21st century general hospital. By working with our partners across the NHS, local government, and the community, we want to develop the Horton even further with new services and facilities.

We are committed to investing in the Horton General to best serve the people of Banbury, North Oxfordshire, and the surrounding areas. Turn the page to read about just some of the investments we’ve made in the Horton…

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**We have already enhanced existing facilities by:**

- **INVESTING £3.6m in refurbishing** the Endoscopy Unit
- **RELOCATING** the Trauma Unit to increase capacity by eight beds
- **EXPANDING** our chemotherapy services in the Brodey Centre with new treatment chairs
- **INVESTING** in new diagnostic equipment, such as a new CT scanner and improved X-ray machines
- **UPGRADING** our operating theatres so that new procedures can be carried out

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**PICTURED RIGHT:**
Staff from our operating theatres

**PICTURED BELOW:**
Staff from the Brodey Centre
Brand new X-ray equipment in A&E

State-of-the-art X-ray equipment in our Emergency Department at the Horton General has been up and running since 2019, and the surrounding room had a complete renovation.

The new machine has improved image quality and reduced patient radiation dosage in comparison with the previous equipment. It can also automatically move itself between lying and standing patient positions – reducing the risks to staff from moving and handling the X-ray equipment manually around the room.

It makes life easier for patients – the wireless digital plates used to record images can be moved around the room, so patients can be scanned on trolleys where necessary.
Top of the range heart scanner

Horton General Hospital Charity is delighted to have funded a major upgrade of the Horton echocardiography equipment by purchasing a state-of-the-art 3D scanner for the team.

The equipment, which cost £96,000, enables quicker and more accurate diagnosis by providing clearer and more detailed images that help to detect subtle changes which might previously have been missed.

The scanner is top of the range equipment, easy to use, and provides amazingly detailed images. It allows the cardiac teams to make quick, accurate decisions with confidence. It is also able to scan children and babies, as it has a paediatric and neonatal probe.

This will make paediatricians’ lives a lot easier and means that fewer young patients will have to be sent to the John Radcliffe Hospital in Oxford for their scans.

“This is the next step in diagnostic imaging and it’s great to have the very best for our patients.”

Nicky Thornton, Lead Complex Physiologist at the Horton General
New Integrated Services Hub to improve care for patients

Our new Integrated Services Hub, which opened earlier this year, has improved care for patients by refining the co-ordination of their care and hospital discharge.

Designed to support patients returning home from hospital, the hub hosts services like Occupational Therapy, Physiotherapy, Hospital at Home, Stroke Early Supported Discharge, and the Home Assessment Reablement Team (HART).

Bringing these services together benefits patients by improving timely discharge from hospital to home. Daily ‘huddles’ also take place with all services involved.

The hub is located in the old Rowan Day Centre, which has been fully refurbished. We even had a special guest to come and cut the ribbon – BBC TV presenter John Craven.

Terry Cordrey, Head of Therapies for the Trust said: “This hub is really wonderful news for our patients. By co-locating our services under one roof, we can work more efficiently and give patients the best care possible.”

PICTURED ABOVE: Countryfile presenter, John Craven, officially opens the Integrated Services Hub
New Urology services now available

Patients with kidney stones can now receive specialist laser treatment at the Horton General.

The new service uses precision equipment and a dedicated laser to fragment kidney stones with minimal side-effects. Most patients having stone surgery at the Horton will be home the same day.

We introduced the procedure in Spring 2019 following an extensive theatre upgrade to accommodate new ways of working. The project, which cost £225,000, included laser-proofing the theatre, purchasing new equipment, and training staff on the new procedure.

Ben Turney, Consultant Urologist at the Trust, said: 
“This is a great service here at the Horton, and a real investment for the hospital.

“Kidney stones are usually extremely unpleasant and painful, and by offering these operations at the Horton we can get people operated on more quickly.”
OUH QUALITY PRIORITIES

1 Patient Safety

**PRIORITY:** Reducing Never Events – particularly around safe surgery and procedures

**AIM:** Prevent Never Events, avoidable adverse events which should not happen if specific safety checks are consistently applied.

**PRIORITY:** Launching the new version of the National Early Warning Score (NEWS2)

**AIM:** Standardise the assessment and treatment of acutely unwell patients through the Trustwide implementation of this alert system.

**PRIORITY:** Patient Safety Response Teams

**AIM:** To be piloted first on the John Radcliffe Hospital site for 8-12 weeks and the impact evaluated before a potential Trustwide rollout. The team will review all moderate and above clinical harm incidents daily and, if required, visit clinical areas to support patients, relatives and staff.

**PRIORITY:** Reducing stillbirths

**AIM:** Reduce stillbirths by 20% by 31 March 2020 by introducing the five elements in NHS England’s Saving Babies’ Lives Care Bundle.
Clinical Effectiveness

**PRIORITY:** Sepsis care – antibiotics within one hour
**AIM:** More than 90% of sepsis patients to receive antibiotics within one hour by 31 March 2020. Prompt treatment can reduce the duration and severity of subsequent illness.

**PRIORITY:** Reducing the number of ‘stranded’ patients
**AIM:** 16% reduction in the number of patients with an extended length of stay in hospital (more than 21 days) by 31 March 2020.

**PRIORITY:** Digital – rollout of the SurgiNet module in Cerner Millennium
**AIM:** To support best care for patients undergoing surgery and procedures.

Patient Experience

**PRIORITY:** Patient Portal to support better interaction with hospital services
**AIM:** A new, secure online system that will enable patients to access more healthcare information available via smartphone as well as online.

**PRIORITY:** Care of patients with mental health issues
**AIM:** Child and Adolescent Mental Health Services (CAMHS) and Emergency Department Psychiatric Service to see 100% of patients referred to them within one hour by 31 March 2020.

**PRIORITY:** Home Assessment Reablement Team (HART) services
**AIM:** By 31 March 2020, 60% of patients supported by HART after leaving hospital to be able to live independently at home.
As such a big employer in the area, we’re incredibly lucky to have so many wonderful people working for us.

From porters to paediatricians, from nursing assistants to neurologists, all of our staff play a vital role in delivering the most important aspect of what we do – excellent, compassionate patient care.

Take a look at just some of the achievements of our staff from the last year...

- Our **Hip Fracture Team** at the Horton General was named as one of the top five in the country for the sixth year running in 2018.

  They reached all eight of their best practice targets in nearly 90% of patients, while the average nationally is 57%. The report also highlighted that the Horton General Hospital has some of the lowest mortality figures in the country for patients with hip fractures.

- Therapies Administrator **Wendy Gilbert** celebrated her 30 year anniversary of working at the Horton this year. Wendy, who’s Banbury born and bred, joined the Horton in 1989 and has worked here ever since. She calls her colleagues her family and says that she’s a mother figure to some – and a grandma to others!

- Two of our Horton General trauma nurses each used two weeks of their annual leave to volunteer through Camps International’s Healthcare Outreach Programme. **Nico Posadinu** and **Viola Bosinco** travelled to Kenya and spent their time in rural villages helping to deliver essential medical care for people living below the poverty line.
They ran free community clinics and offered consultations, treatment, medication, and testing for a whole range of conditions such as malaria and HIV.

- Similarly, another Horton General consultant travelled the globe to care for those in need. Consultant anaesthetist Dr Robbie Kerry held free clinics in deprived villages in southern India as part of a humanitarian project run by his self-founded charity Nehemiah Ministries, and a local non-governmental organisation PALM-2. Over the last five years he has been offering clinics to some of the poorest communities in India, where access to healthcare is difficult and people die from minor illnesses because they haven't got access to medical care.

- Louise Garrett, a ward sister at the Horton, was the first winner of a prestigious DAISY Foundation Award last year. The scheme allows patients, their families, and colleagues to nominate a registered nurse or midwife who has made a real difference by going above and beyond to deliver outstanding clinical care to their patients. Louise said: “I was so surprised to be presented with the DAISY Award. What an honour and to be the first for the Trust and at the Horton makes it extra special. I’m proud to work with such a great team and to be recognised for the difference I make to people.”

- We also host our Staff Recognition Awards annually to thank our staff for the wonderful work they do.

PICTURED ABOVE: Congratulations and sincere thanks to our Hip Fracture team, Louise Garrett, Wendy Gilbert, Dr Robbie Kerry, Nico Posadinu and Viola Bosinco.
As a Foundation Trust, we have a Council of Governors which is composed of governors elected by public and staff members, as well as appointed representatives from local organisations we work with. The Trust is accountable through our membership and Council of Governors to our local communities.

The governors play a valuable role by holding our Non-Executive Directors to account, ensuring that the interests of the Trust’s members are taken on board, and helping to shape our plans for the future.

**Cherwell Governors**

**Anita Higham**  
*Governor since 2015, re-elected 2018*

I chair the GPs’ Patient Representatives’ Forum in the north of the county. I also contribute to Age UK’s Health and Social Care group, and am a Trustee of Bretch Hill’s Children and Family Centre. I am a lay Council member of the Patient Safety Sector of the Royal Society of Medicine. I sit on the Patient Experience, Membership and Quality Committee and also the Remuneration, Nomination, and Appointments Committee of the Council of Governors.

**Keith Strangwood**  
*Governor since 2017*

I am a former town and district councillor, and currently Chairman of the Keep the Horton General campaign group.
Northamptonshire and Warwickshire Governors

Anthony Bagot-Webb  
*Governor since 2017*

I was a public governor for Northamptonshire Healthcare NHS Foundation Trust for six years before becoming a governor of the Trust. I am also Deputy Chairman of South Northamptonshire Council. I sit on the Remuneration, Nomination and Appointments Committee of the Council of Governors.

Rosie Herring  
*Governor since 2015, re-elected 2018*

I am a former Assistant Chief Executive of the John Radcliffe Hospital. As well as being a governor at the Trust since 2015, I am also an appointed governor at Northamptonshire Healthcare NHS Foundation Trust and Chairman of South Northamptonshire Council. I sit on the Remuneration, Nomination and Appointments Committee of the Council of Governors.

“The governors play a valuable role and ensure that the interests of the Trust’s members are taken on board.”
Your local NHS Foundation Trust hosts over 300 different job roles across its four hospitals in Oxford and Banbury.

This means we can offer an impressive range of meaningful career opportunities for candidates with the right skills and values, including an exciting selection of administration and clerical support roles, and apprenticeships.

With dozens of job opportunities to discover (from brain surgeons to tree surgeons!), now’s the perfect time to consider a future with us.

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