

Dear

I am writing to respond to your request sent on the 15th August 2016. OUHFT can confirm that it holds the data that you requested.

1. Which of the following Orthotic Services does your Trust provide?

	YES	NO
NHS run Orthotic Service in secondary care		No
NHS run Orthotic Service in primary care	Yes	
A 3rd party run Orthotic Service in secondary care		No
A 3rd party run Orthotic Service in primary care		No
Other		No

2. If your service is run by a 3rd Party –

	Reply
Please name them	N/A
When did the current agreement start?	N/A
If there have been previous agreements with the incumbent supplier, how long in total have they delivered your Orthotic Service?	N/A
When does your current agreement run until?	N/A
Are you considering a tender at the moment?	N/A
What was the total value of the contract?	N/A
Is there an allowance for increasing patient numbers and activity each year?	N/A
Was the contract a lump sum contract or pay for activity basis?	N/A
Is the tender covering both service and product?	N/A
What is the current cost per Orthotist session in your trust?	N/A

3. Over the last five financial years, how many orthotics patients were treated?

2011 - 12 = 11,283
2012 - 13 = 11,821
2013 - 14 = 12,940
2014 - 15 = 11,941
2015 - 16 = 11,957

4. Regarding Orthotic Sessions run over the last 12 months, please provide the number of –

	Reply
Average number of Orthotist sessions per week	55
Average number of Limited orthotic practitioners (LOP) sessions per week?	N/A
Average number of Footwear Technician sessions per week?	N/A
How many full time equivalent Orthotists work in your trust?	7.2 wte
How many Administrators from the trust do you employ to work within the Orthotics Service?	4.6 wte
What % of NHS Managers do you employ to cover the Orthotics Service?	0.5 wte (lead role is 50% clinical)

5. Regarding your current Orthotic Service Waiting times –

	Reply
Your Average waiting time from referral to assessment?	11.6 weeks
Your Average waiting time from assessment to supply?	Do not hold this data
Your Average referral to treatment time?	Do not hold this data

6. Is your service managed and awarded with any other service ie Podiatry, prosthetics?

	YES	NO
Podiatry		No
Prosthetics		No
Others (please specify)		N/A

7. Can you provide annual volumes of prescriptions/orders for the last 12 months -

	prescriptions / orders	Lead Time
Stock Orthotic Footwear orders	Data not available	2 - 4 weeks
Modular Orthotic Footwear orders	Data not available	4 weeks
Bespoke Orthotic Footwear orders	Data not available	4 - 6 weeks
Orthotic Footwear repairs	Data not available	5 - 10 days
Moulded EVA Insoles	1,412	2 - 3 weeks
Plastic Heel cups	19	2 - 3 weeks
Carbon Fibre Insoles	Data not available	2 - 3 weeks
Bespoke AFOs	488	2 – 3 weeks

8. Regarding Orthotic Footwear –

	Reply
Which companies do you currently order Orthotic footwear from or do you make these in house?	Chaneco, Reeds, Kenward, Ken Hall, JSM, Bolton Bros, Pedro, DeNovo
Which companies do you currently order insoles from or do you make these in house?	Custom devices made in house

9. Can you give the breakdown of your financial performance vs budget for your Orthotic Service annually for the last 5 years?

	Financial Performance	Budget
2011 to 12		
2012 to 13		
2013 to 14	-1333845	-1108459
2014 to 15	-1292805	-1280830
2015 to 16	-1259726	-1165428

10. Are there any planned changes to the structure of your Orthotic Service in the next 12 months? If yes, please specify.

None

11. Do you have a framework for Orthotic products? if so please provide the file or a hyperlink to the file.

No

12. Regarding your patient administration / IT System –

	Reply
What patient administration IT system do you use for your Orthotic Services? (appointment booking, patient database etc)	Cerner Millenium, Access database
What IT system do you use to manage the general administration in your Orthotic Service? (ie Ordering system, stock control, workshop management etc)	Oracle, Access database

Yours sincerely,