

Dear [REDACTED]

I am writing to respond to your request sent [REDACTED] [REDACTED] April 2016. Oxford University Hospitals NHS Foundation Trust can confirm that it holds the data that you requested.

What is the hourly parking rate at Trust-controlled or owned car parks?

- Up to 30 minutes Free (if vehicle exits within this period)
- 30 minutes to 1 hour £1.40
- 1 - 2 hours £2.80
- 2 - 3 hours £4.20
- 3 - 4 hours £5.60
- Over 4 hours £7.00
- 8.00pm - 8.00am Free
- Lost ticket charge £7.00

How many spaces are available in Trust-controlled or owned car parks?

- JR 730 Visitors / Patients
- Horton 239 Visitors / Patients
- Churchill 391 Visitors / Patients

Who operates the car parks?

- Oxford University Hospitals NHS Foundation Trust working with 3rd party contractor for parking management

Please provide details of any discounts/exemptions offered to patients.

- Free Parking for patients & close relatives in ICU, SCBU and ED
- £5 reduced all day fee for patients whose visit is extended over 4 hours

How much money was raised in each of the last three financial years from parking revenue? Please provide a breakdown for 2013/14, 2014/15, 2015/16.

- Parking fines are issued for staff and visitors however; the revenues from visitor parking cannot be separately identified from the total amount as they are all dealt with through one external firm who don't differentiate between the two.

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What percentage (if any) of the parking revenue is diverted to the car park operator?

- NONE - N/A

What is the remaining money raised from parking and received by the Trust used for?

- Patient Care

Additional concessions can be found here:

<http://www.ouh.nhs.uk/patient-guide/transport-costs/parking-concessions.aspx>

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes. Therefore, we consider that Oxford University Hospitals Trust has released to you all of the information that it holds in relation to your request.

Internal review

If you are dissatisfied with the service or response to your request you can ask for an internal review by writing to:

██████████ Director of Assurance, John Radcliffe Hospital, Headley Way, Headington, Oxford OX3 9DU.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office,
Wycliffe House, Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Telephone: 0303 123 1113 Website: www.ico.gov.uk

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Yours sincerely,