

Dear [REDACTED]

I am writing to respond to your request [REDACTED] April 2016. Oxford University Hospitals NHS Foundation Trust can confirm that it holds some of the data that you requested.

The Trust is unable to provide any further figures to answer questions Q2 - Q5 for the following reasons:

- The information entered in the Trust electronic system (Infoflex) does not have the fields which allow data to be pulled as per request
- The information is entered in the comments field, this would mean going through 83,296 individual referrals to scope the requirements

For the years 2012, 2013, 2014, and 2015 e.g. 2012-2013 starts from 01/04/2012 – 31/03/2013

1) How many urgent (two-week wait) cancer referrals were received from GPs?

2012-2013	17809
2013-2014	20023
2014-2015	21577
2015-2016	23887

- 2) How many of these referrals were assessed as urgent two-week wait referrals as requested? The Trust is unable to confirm this information without going through each individual record.
- 3) How many of these referrals were refused? The Trust is unable to confirm the number, but if the Service rejects a referral, the Service is required to speak directly with the GP to discuss as per the Cancer Access Policy. Appropriate complete clinical referrals must be received from the referrer to enable them to be processed. If the data set is not complete, the referrer is contacted and requested to submit the necessary information for the referral to then be processed accordingly.
- 4) How many of these referrals were down-graded to non-urgent cancer referrals? The Trust is unable to confirm the number, but no down grading should take place without a conversation between the Service and referring GP as per the Cancer Access Policy.
- 5) How many of these referrals were diverted to another department? The Trust is unable to confirm the number, but if a referral is triaged by the original service and redirected, either this is carried out by the Service directly referring it to the new service or it is sent via the 2WW Bureau.

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes.

### Internal review

If you are dissatisfied with the service or response to your request you can ask for an internal review by writing to:

██████████, Director of Assurance, John Radcliffe Hospital, Headley Way,  
Headington, Oxford OX3 9DU.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office,  
Wycliffe House, Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

Telephone: 0303 123 1113 Website: [www.ico.gov.uk](http://www.ico.gov.uk)

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Yours sincerely,