

Dear [REDACTED]

I am writing to respond to your request sent [REDACTED] [REDACTED] June 2016. OUHFT can confirm that it holds the data that you requested.

**Q1, Q2, Q3, Q4**

Where a child is under 17, car parking exemptions for cancer patients apply for the main carer or guardian and this will apply to cancer patients attending follow up appointments.

The Trust does not keep a record of anyone who has applied for a concession and this will apply to parents of children with cancer and young people with cancer. The Trust does not charge for concession applications once approved.

NB: Information about parking is displayed on parking machines, parking offices and relevant wards.

**Q6**

The Trust internet connection speed for patients and visitors is 100mb and there 5000 concurrent users sharing the guest link.

**Q5 & Q7**

The Trust is unable to provide any data. This is because the data is difficult to pull and not readily available electronically. To enable staff to pull this data information has to be directly pulled from individual files, under FOIA s12, this will exceed the cost limit £450.

In addition, a lot of 'car parking' or 'wifi' complaints would not require the patients date of birth and therefore it is not possible to identify the age of complainants. However, the system has been checked and there no 'car parking' or 'wifi' complaints relating to the Cancer Centre at the Churchill Hospital or the Children's Hospital.

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes. Therefore, we consider that Oxford University Hospitals Trust has released to you all of the information that it holds in relation to your request.

Yours sincerely,