

Dear [REDACTED]

I am writing to respond to your request sent 14<sup>th</sup> June 2016. OUHFT can confirm that it holds the data that you requested.

<b>Complainant</b>	<b>Complaint</b>	<b>Ward Area</b>
<b>Relative</b>	Noise of other patients on ward	Tom's Ward
<b>Relative</b>	Noise of other patients on ward	Robin's Ward
<b>Relative</b>	Noise on ward from visitors	Ward 5A
<b>Patient</b>	Noise levels on ward too high - slamming doors and conversations	Ward D NOC
<b>Visitor</b>	Noise levels outside hospital accommodation for staff	Outside
<b>Patient</b>	Noise on ward at night	Women's Centre level 5

The Trust operates on noise reduction measures e.g.:

- Supply of eye pads
- Supply of ear plugs
- Where practicable reduced night transfers to mention the list.

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes. Therefore, we consider that Oxford University Hospitals Trust has released to you all of the information that it holds in relation to your request.

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Yours sincerely,