



# Patient Safety Incident Response Framework (PSIRF) Policy on a Page

## Key points of the policy

- This **Policy** supports the requirements of PSIRF and sets out the Trust’s approach to developing and maintaining effective systems and processes for responding to patient safety incidents for the purpose of learning and improving patient safety.
- PSIRF advocates wider system improvement and prompts a cultural shift towards systematic patient safety management.

### The four key aims of PSIRF are:

1. Compassionate engagement and involvement of those affected by patient safety incidents.
2. Use of a range of system-based approaches to learning from patient safety incidents.
3. Considered and proportionate responses to patient safety incidents and safety issues.
4. Supportive oversight focused on strengthening system functioning and improvement.

## Key messages

### Patient safety incident response decision-making and flow (page 19):

