

Oxford Centre for Enablement

# Oxfordshire Wheelchair Service

Information for patients



## Welcome to Oxfordshire Wheelchair Service

We assess patients' mobility, and supply wheelchairs and related equipment to Oxfordshire residents with permanent and serious difficulties in walking, some of whom have complex postural problems requiring specialist input.

If we have told you that you need equipment, such as a wheelchair, we will contact you within 8-10 weeks with a date for a follow-up appointment.

Your appointment letter asks that you bring a list of medication with you, and tells you that you may need some tests, but this is not the case for appointments with Oxfordshire Wheelchair Service.

**If appropriate, please ensure that you bring the correct wheelchair or equipment for your assessment and, if you are hoisted for transfers, your hoisting sling. If you do not, it may not be possible to complete the appointment.**

## Contact us

If you have any questions about your **referral** or **appointment**, or the **Voucher Scheme**, please contact us by email:

**OWSadministration@nhs.net**

If you do not have access to email, you can call us on:

**01865 227 273**

**Please use email if at all possible**, as it can take a few days for us to respond to messages left by telephone.

## Repairs

For enquiries about repairs, or to arrange the collection or delivery of a wheelchair by the Maintenance Service, please contact **Oxfordshire Wheelchair Maintenance Service**.

Oxfordshire Wheelchair Maintenance Service: **01865 223 881**

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **[PALSJR@ouh.nhs.uk](mailto:PALSJR@ouh.nhs.uk)**

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