

Oxford University Hospitals **NHS**  
NHS Trust

Oxford Eye Hospital

# Eye Clinic Liaison Officer (ECLO)

Information for patients



# Eye Clinic Liaison Officers (ECLOs)

## Support

If you or a member of your family has recently been diagnosed with visual impairment, you will be introduced to the Eye Clinic Liaison Officers. They will be able to explain your eye condition and give you the opportunity to ask any questions you may have.

The ECLO can offer you and your family support, advice and information at a time most helpful to you. This may be immediately after diagnosis of your eye condition or at a later date to suit you.

The ECLO will identify with you which services can best meet your needs. For example, they can direct you to the Low Vision Clinic, the Vision Rehabilitation Team in Social and Community Services, Employment Services and Oxford Association for the Blind (OAB).

Some people with visual impairment are eligible for registration as Sight Impaired or Severely Sight Impaired. The ECLO can provide advice and information on the benefits of registration and help with the process of registering.

# How to Contact the ECLO

ECLOs are based at Oxford Eye Hospital. Ask to speak to one of them at your Eye Hospital appointment.

You can also call them directly on 01865 231 137.

Please leave a message with your name, address, hospital or NHS number and a contact telephone number and they will return your call within the next few working days.

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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