

Cover Sheet

Council of Governors Meeting: Wednesday 12 October 2022

CoG2022.17

Title: Peer Review Report

Status: For Discussion

History: This is the first report to Cog on this subject

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Confidential: No

Key Purpose: Strategy

Peer Review Report

1. Purpose

- 1.1. This paper provides a briefing to the Council on the Trust's Peer Review Programme. It summarises peer review process, the results from the peer reviews conducted in 2021/22 and provides an overview of the planned 2022/23 programme.

2. Background and the process

- 2.1. The peer review programme is part of a long-term programme of work to support the implementation of the quality and assurance processes across the Trust.
- 2.2. The programme has been developed as:
- A way of understanding how our services really work
 - A tool to hear the views of patients and staff
 - A useful method to involve staff in identifying what works well and what could be improved
 - A way to support the delivery of compassionate excellence and further develop a culture of openness and shared learning.
- 2.3. The programme aims to improve patient care and strengthen the Trust's assurance processes by involving clinicians and other staff in determining how well patient care is delivered across the Trust, sharing good practice and making required improvements.
- 2.4. The process has been summarised into a poster that was used as part of the Quality Conversation event in August, provided as Appendix 1 of this report. The table below provides a short overview and an outline of the time commitment involved.

Activity	Time commitment
Key Line of Enquiry Meeting	Max 2 hours via teams meeting
Insight visits	Advise 2 visits 2 hours per visit (spend over a 3 week period)
Analysis of Findings Meeting	Max 2 hours via teams meeting

3. Results from the 2021/22 Programme

- 3.1. The 2021/22 Programme covered two service unit areas and a themed review. The details of the areas and number of locations visited is included in the table below.

Location	Number of reviewers	Number of individual locations visited
PR 1: Maternity	14	15
PR 2: Haematology	12	7

Location	Number of reviewers	Number of individual locations visited
PR 3: Equality Diversity and Inclusion – Clinical	6	6
PR 4: Equality Diversity and Inclusion – Non-clinical	11	3

- 3.2. The results from each individual peer review were collated into a report for the service area, these were presented to the service areas as part of formal feedback from the review. Each of the individual clinical areas reviewed were also provided with a summary of findings from their specific review activities. Results include areas of good practice as well as areas for improvement, areas are encouraged to incorporate the findings from peer reviews into existing programmes of work. These are then followed up as part of the Oxford Scheme for Clinical Accreditation (OxSCA) process.
- 3.3. The Equality Diversity and Inclusion themed review was used to inform the development of the Equality, Diversity, and Inclusion Objectives 2022 - 2026 as reported to the Board meeting in September (TB2022.073).

4. Planned 2022/23 Programme

- 4.1. One of this year's corporate objectives is in relation to the delivery of peer review activity across the Trust. This year we are aiming to deliver a minimum of six peer reviews across the Trust by 31 March 2023.
- 4.2. Our review uses the current CQC inspection methodology to check areas in the Trust against the CQC five key questions: is it safe, effective, caring, responsive and well led., We are aiming to continue with this approach, while mindful that the CQC are reviewing this methodology as part of their revised strategic approach.
- 4.3. In the past our reviews have been more ward or inpatient based, this year we are planning on conducting six peer reviews of across our theatre complexes e.g. West Wing, JR2, NOC, Churchill, HGH, Women's, Cardiac.
- 4.4. The programme of work has two key phases of work:
- Developing a tool(s) which can be used to review theatres in a consistent way across all complexes: from now until end November 2022.
 - Conducting a pilot peer review of one complex and then to rollout reviews to each of the theatre complexes: from December to 31 March 2023.

- 4.5. We would welcome involvement from members of the Council of Governors if you would like more information about this please contact the assurance team using this email address: Assurance.Team@oxnet.nhs.uk

5. Recommendations

- 5.1. The Committee is asked to **note** and **comment on** this paper.

