

Cover Sheet

Trust Board: Wednesday 12 November 2025

TB2025.101

Title: Board Assurance Framework and Corporate Risk Register

Report

Status: For Discussion

History: Regular report to the Committee

Board Lead: Acting Chief Executive

Author: Clare Winch, Director of Regulatory Compliance and

Assurance

Confidential: No

Key Purpose: Assurance

Executive Summary

- The purpose of this paper is to provide the Board the opportunity to review and comment on the Board Assurance Framework (BAF) and Corporate Risk Register (CRR).
- 2. This paper provides the Committee with latest copy of the Board Assurance Framework (BAF). In addition, it provides the current updated Corporate Risk Register (CRR). The report highlights the changes to the CRR since it was reported to the Audit Committee.

Recommendations

- 3. The Board is asked to:
 - Review the report, note the changes to the corporate risk register and;
 - provide feedback on the assurances noted as part of this report.

Board Assurance Framework and Corporate Risk Register Report

1. Purpose

- 1.1. The purpose of this paper is to provide the Board the opportunity to review and comment on the maintenance of the Board Assurance Framework (BAF) and Corporate Risk Register (CRR).
- 1.2. This paper provides the Committee with latest copy of the Board Assurance Framework (BAF). In addition, it provides the current updated Corporate Risk Register (CRR). The report highlights the changes to CRR as reported to Integrated Assurance Committee.

2. Board Assurance Framework

- 2.1. The latest version of the BAF is provided as Appendix 1. This reflects updates reported to Audit Committee in October.
- 2.2. A log of all reports to the Board and all Board subcommittees, including Trust Management Executive has been compiled. Mapping of these reports to the levels of assurance, in line with the definitions below has been undertaken.
- 2.3. Levels of Assurance (definitions):
 - Level 1 Operational (Management) our first line of defence
 - Level 2 Oversight functions (Committees) our second line of defence
 - Level 3 Independent (Audits / Reviews / Inspections etc.) our third line of defence
- 2.4. The charts below provide an overall summary of assurance reported by assurance level for the year to date. The Audit Committee has suggested that the level of assurance along with risk appetite could form the basis of a future board seminar session. This is currently being explored with the Acting Chief Executive.

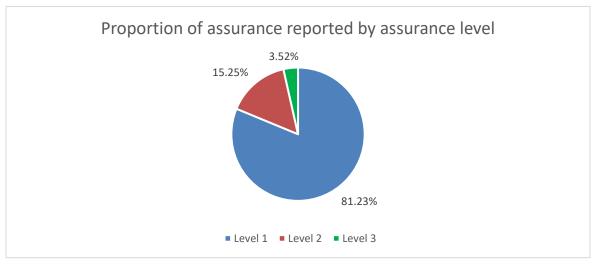


Table 1: total assurance by assurance level (all committees)

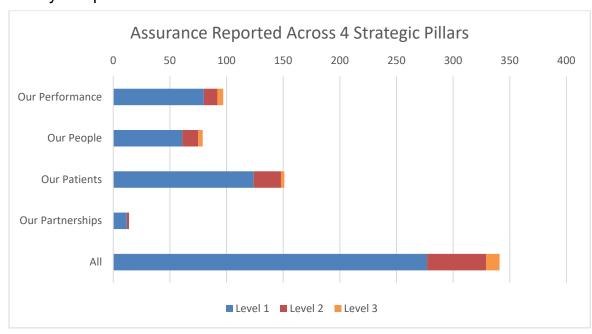


Table 2: Assurance levels by strategic pillar

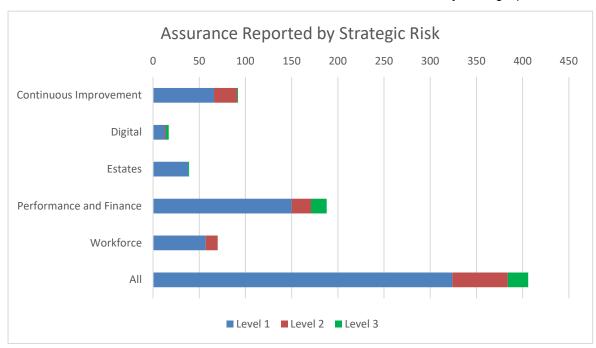


Table 3: Assurance by strategic risk

2.5. Note papers such as the Integrated Performance Report have been included in the 'All' category. The BAF has been updated to reflect level 3 and level 2 assurances from the report log to provide a fuller picture of independent assurance through the BAF.

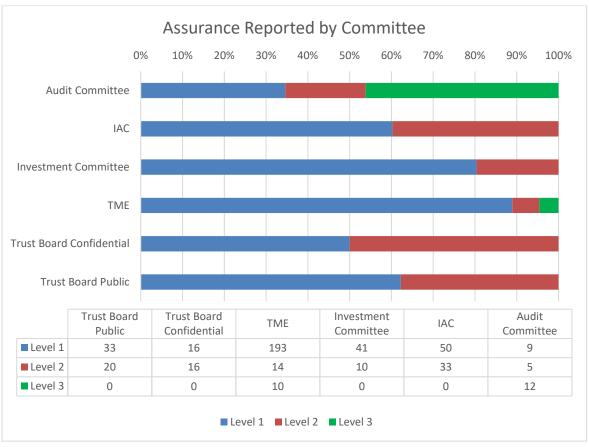


Table 4: Breakdown of assurance by Committee.

3. Corporate Risk Register (CRR)

3.1. The summary of the CRR has been provided as Appendix 2 to this report, for review and discussion. Note a detailed report extracted from the Ulysses Risk Register module has been provided to the Board as a separate document.

Summary changes to risk register

3.2. The table below provides details of changes to the CRR since it was reported to the Audit Committee in October.

| Risk ID | Risk Description | Sept score | Oct score | Target | Review comments |
|------------|--|---------------|--------------|--------|---|
| 3 | Vulnerability of the Bedford computer system (CSSD 1415-09) | 20 | 25 | 4 | Subject to further review proposed increase to risk score to be discussed by Risk Committee |
| 3088 | Due to local interest groups views there is a risk that we are perceived by members of the public, our patients and our staff as providing unsafe care and that we fail to listen, learn and respond compassionately to our patients leading to increase in complaints, poor staff morale and increased regulatory scrutiny. | 16 | 16 | 8 | Note risk under review by CNO to be spilt into two risks for approval of next Risk Committee |

| Risk ID | Risk Description | Sept score | Oct score | Target | Review comments |
|------------|--|---------------|--------------|--------|---|
| 3087 | Due to internal and external resourcing challenges and uncertain patient demand there is a risk that the trust might not deliver the Winter Plan leading to increased operational pressures and impact on operational performance targets. | 16 | 12 | 8 | Risk score reduced as plan presented to system partners |

3.3. All changes to risk score are currently proposed until review and agreement by Risk Committee, the next meeting is 13th November. Following feedback from the Integrated Assurance Committee (IAC) the regular CRR report to IAC will be updated to provide additional assurance on the risk management processes. The report will include all current risk management key performance indicators and additional narrative in relation to the effectiveness of controls. As an immediate first step the next Risk Committee will be commencing a review of controls recorded in the CRR.

4. Recommendations

- 4.1. The Board is asked to:
 - Review the report, note the changes to the corporate risk register and;
 - provide feedback on the assurances noted as part of this report.

| Strategic Risk | | Risk score | | Rational for change in risk | Changes to controls | Changes to assurance | |
|---|----------------------------|----------------|-------------------|------------------------------------|---|-----------------------------|--|
| | Previous | , | | score / commentary | since Oct 2025 | since Oct 2025 | |
| | Aug 25 Oct 25 | | | | | | |
| Strategic Objective: To make OUH a great place to work; | one that pro | omotes equal | lity, diversity a | and inclusion, encourages talen | t and development , and e | enables freedom to speak up | |
| without fear of futility or detriment. | | | 1 | • | | 1 | |
| SR1: Staff may not want to come, not want to stay, and | C4 x L3 = | C4 x L3 = | C2 x L2= 4 | ↔: No change | No additions | No additions | |
| not want to engage | 12 | 12 | | | | | |
| Strategic Objective: To create a culture of continuous im | | | | | | | |
| SR2: Our culture of continuous improvement may not | C3 x L3 = | C3 x L3 = | C3 x L1= 3 | ↔: No change | No additions | Level 2 & 3 assurances | |
| become embedded to deliver sustainable impacts on | 9 | 9 | | | | added | |
| patient care, ensure highest levels of patient safety, | | | | | | | |
| effective outcomes and experience of both patients and | | | | | | | |
| our staff | | | | | | | |
| Strategic Objective: To consistently achieve all operations | al <mark>performa</mark> r | nce standards | and financial | l sustainability. | | | |
| SR 3.1: We may not operate effectively, and may not be | C5 x L4= | C5 x L4 = | C3 x L3= 9 | | Control added | Level 3 assurances added | |
| able to deliver performance standards sustainably, | 20 | 20 | | | | | |
| patient care will suffer, and we will face regulatory | | | | | | | |
| enforcement | | | | | | | |
| SR 3.2: We may not operate effectively, and our | C4 x L4 = | C4 x L4 = | C4 x L3= | ↔: No change | No additions | Level 2 & 3 assurances | |
| finances may become unsustainable over the short and | 16 | 16 | 12 | _ | | added | |
| longer term | | | | | | | |
| Strategic Objective: To make effective use of our digital of | apability to | enhance pati | ent care and s | staff efficiency, and productivity | 1 | | |
| SR 4: We may not deliver effective patient care, | C4 x L3= | C4 x L3= | C4 x L1= 4 | ↔: No change | No additions | Level 2 assurances added | |
| efficiency, and data security/ data stewardship | 12 | 12 | | J | | | |
| Strategic Objective: To have an estate that meets the hig | hest levels o | of regulatory | compliance a | nd enhances our offer for patier | nt care and staff wellbeing | by adopting novel ideas and | |
| methods that embrace the sustainability goals . | | | • | • | J | , , , | |
| SR 5: If we fail to plan, deliver and maintain our estates | C4 x L3= | C4 x L3= | C4 x L2= 8 | ↔: No change | No additions | Level 2 assurances added | |
| infrastructure then we will be unable to meet regulatory | | 12 | | | | | |
| standards and be unable to maintain safe infrastructure | | | | | | | |
| to support patient care and staff wellbeing. | | | | | | | |
| To work in partnership at Place and System level for the b | enefit of ou | r patients and | d populations | with effective collaboration to r | educe health inequalities | and fulfil our role as an | |
| anchor institution. | | | | | | | |
| SR 6: We may not be able to deliver reductions in health | C3 x L3 = | C3 x L3 = | C3 x L2= 6 | ↔: No change | No additions | No additions | |
| inequalities and the anticipated benefits of anchor | 9 | 9 | | | | | |
| institution | | | | | | | |
| mstructon | | | | | | | |

BAF showing External Review Coverage (Key: Blue= Internal Audit, Other Review body)

| | 24/25 | 25/26 | 26/27 | 27/28 |
|--|--|--|---|---|
| To make OUH a great place to work ; one that promotes e futility or detriment. | quality, diversity and inclusion, e | ncourages talent and develop | ment, and enables freedom to | speak up without fear of |
| SR1: Staff may not want to come, not want to stay, and not want to engage | Temporary Staffing Reduction Programme EDI Maturity (Advisory) Bullying & Harassment Establishment Controls | ISO45001 H&S / Well-being | Retention | Sickness Absence ManagementTemporary Staffing |
| To create a culture of continuous improvement in all that | | 1 | | |
| SR2: Our culture of continuous improvement may not become embedded to deliver sustainable impacts on patient care, ensure highest levels of patient safety, effective outcomes and experience of both patients and our staff | CQC Well Led Preparation (Advisory) PSIRF Accreditation program | Waiting List Management Directorate Risk Management Accreditation program | Complaints MHA/MCA Administration Accreditation program | Accreditation program |
| To consistently achieve all operational performance stand | ards and financial sustainability. | | | • |
| SR 3.1: We may not operate effectively, and may not be able to deliver performance standards sustainably, patient care will suffer, and we will face regulatory enforcement | | E-Rostering | Discharge Planning | NICE GuidelinesDivisional Governance |
| SR 3.2: We may not operate effectively, and our finances may become unsustainable over the short and longer term | Overpayments Cash Management (Advisory) Finance Month-End Closedown Procedures Compliant Direct Awards | Key Financial Systems – Accounts Payable & Receivable Divisional Finance Controls | ForecastingProcurement | Capital Programme Business Case Benefits Realisation |
| To make effective use of our digital capability to enhance | patient care and staff efficiency, | and productivity | | |
| SR 4: We may not deliver effective patient care, efficiency, and data security/ data stewardship | Cyber Security DSP Toolkit Data Quality – UEC Datasets | DSP Toolkit IT Asset Management Medical Device Management Data Quality – ISO27001 SDE | DSP ToolkitData Quality – DM01 | DSP ToolkitCyber SecurityFreedom of Information |

| | 24/25 | 25/26 | 26/27 | 27/28 |
|--|------------------------------------|---------------------------------------|---|---------------------------|
| To have an estate that meets the highest levels of regula | tory compliance and enhances our | r offer for patient care and staff | wellbeing by adopting novel ic | deas and methods that |
| embrace the sustainability goals. | | | | |
| SR 5: If we fail to plan, deliver and maintain our estates | Waste Management | Stock Control | | Estates Compliance |
| infrastructure then we will be unable to meet regulatory | Environment Agency | • ISO45001 H&S | | |
| standards and be unable to maintain safe infrastructure to support patient care and staff wellbeing. | Review | Environment Agency Review | | |
| | | Fire Safety Audit | | |
| To work in partnership at Place and System level for the banchor institution. | enefit of our patients and populat | ions with effective collaboration | n to reduce health inequalities | and fulfil our role as an |
| SR 6: We may not be able to deliver reductions in health | Research & | | ICS Governance | |
| inequalities and the anticipated benefits of anchor institution | Development (Advisory) | | Population Health / Health Inequalities | |

| Strategic Objective | To make OUH a great place to work; one that promotes equality, diversity and inclusion, encourages talent and development, and enables freedom to speak up without fear of futility or detriment. |
|---------------------|---|
| Strategic Risk 1 | Staff may not want to come, not want to stay and not want to engage |

| Cause | Risk | Effect |
|---|----------------------------|---|
| As a result of: | there is a risk that staff | Which could result in |
| our staff not having a sense of | may not want to come, | Potential loss of high-quality staff, higher turnover / recruitment and retention challenge |
| belonging and fulfilment | not want to stay and | • Lack of support for each other /lack of sense of belonging / not meeting the expectations of our people |
| external factors of cost of living | may not want to engage | Higher financial costs |
| failure to recruit and retain key staff | or be able to develop | • Lack of consistency of care / reduction in quality of care/ Potential harm to patients, staff, and reputation |
| Not feeling able to speak up, due to | | We may not get the most out of our people |
| poor inclusive safety culture (inc | | Poor staff moral / well-being / staff experience / poor employee relations |
| psychological safety) | | Bullying and harassment |
| Lack of training and development | | Reliance on temporary staffing |
| opportunities | | Staff sickness (potential for increased anxiety etc) |
| I | | Restricted succession planning / career development |
| ı | | Potential mistrust, presenteeism |

| Risk Score | | Consequence | Likelihood | Score |
|--------------------|----------------------|----------------------|------------|------------------|
| Current risk score | | 4 | 3 | 12 |
| Target risk score | | 2 | 2 | 4 |
| Risk Lead | Chief People Officer | Risk Appetite Domain | | People / Patient |
| | | Risk Appetite Level | | Cautious / Avoid |

| C | ontrols | Assurance on controls reported to Board and Committees |
|---|--|---|
| • | People Plan 2025-28 and supporting annual priorities - Delivery of year 3 of the plan | First line of defence: |
| • | TNA for all staff (link to nursing) (New director of non-medical education link to new controls re | Chief People Officer's Update Reports to TME, IAC and Board, specific reports |
| | this aspect) | on Temporary Staffing and Pay Panel results |
| • | Growing Stronger Together Plan with metrics and related actions | Workforce Issues Heatmap (Reported bi-monthly) |
| • | Well-being check-ins | People and Communications Committee (Chair: CPO, Frequency: Bi-monthly) |
| • | FTSU speak up culture and plans | Sexual Safety Assurance Framework (TME November) |
| • | Bullying and harassment eradication plan | WRES/ DES report (IAC August 2025) |
| • | Kindness into action and related training plan | |
| • | Clear core training policy and appraisal policies, monitored via workforce metrics (to inc. EDI | Second line of defence: |
| | Training) | Planned review as part of Corporate Performance Review meetings. |

| Controls | Assurance on controls reported to Board and Committees |
|---|---|
| Sexual safety charter | Divisional Performance meetings |
| Employee relations meetings (covered via SLA) and addressing of medical concerns. | Guardian of Safe Working Hours Reports |
| International Educated nursing (IEN) action implementation (to inc. IEN development) | Third line of defence: |
| Well supported staff networks to assist with the delivery of EDI Peer Review Programme. | Internal Audit Report (24/25): Temporary Staffing Reduction Programme |
| ICB partnerships to address workforce issues. | (Design: Moderate, Effectiveness: Moderate) |
| Plan for learning from staff survey and implementation of related actions | Internal Audit Report (24/25): EDI Maturity |
| Educational supervisors training for medical appraisal | Internal Audit Report (24/25): Bullying and Harassment (design: Moderate, |
| Service specific development programmes in place | operation: Moderate) |
| Workforce Reduction Plan, Workforce establishment programme, vacancy control process | Other External Reports |
| Governance Structure: | NHS Staff Survey results (note confidential results to TME Jan 25) |
| HR Governance to review all KPIs (Chair CPO, Frequency: Monthly) | CQC reports on OCC (not rated) and HGH MLU (RI rated) and action plan |
| People and Communications Committee (Chair CPO, Frequency: Bi-monthly) | monitoring via governance structure |
| Health and Safety Committee (Chair CNO, Frequency Bi-monthly) | Independent cultural reviews |
| Productivity Committee (Chair: CEO, Frequency: Monthly) | National Inquiry Reviews |
| TME (Chair: CEO, Frequency: Two weekly) | . , |
| Integrated Assurance Committee (Chair: Trust Chair, Frequency: Bi-monthly) | |
| Gaps in controls and assurance | Actions to address gaps |
| Proportion of staff receiving well-being check-in | Monitoring via divisional performance review meetings |
| Medical recruitment SLA and reporting | Medical Recruitment SLA needs TME approval and implementation |
| Comprehensive temporary staffing controls and measures of impact | Temporary Staffing Reduction Programme needs completion and impact assessed * |
| | Collate Cultural Connectedness and Development Programme progress for OCC and Neonatal Unit |

| ID | Score | Summary risk description |
|------|------------|--|
| 1616 | 12(medium) | Due to persistent increased workloads there is a risk that sickness absence levels continue to rise and that staff will suffer increased levels of mental ill health |
| | | effecting staff turnover levels. |
| 2443 | 12(medium) | Risk to implementation of staff Sexual Safety Charter, that might impact staff wellbeing |
| 2595 | 12(medium) | Not able to reduce our temporary staffing and missing our NHSE control target |
| 2596 | 12(medium) | Impact of temp staff reduction on staff and patients - Meeting our financial controls could have an adverse impact on patients and staff. |
| 2948 | 12 | Due to the current control environment there is a risk that the Trust will not deliver its headcount reduction target (575 posts in total) and will continue to |
| | (medium) | grow its workforce rather than reduce it resulting in increased external scrutiny and impacting on financial performance and year end position. |

| ID | Score | Summary risk description |
|------|------------|--|
| 2163 | 12(medium) | Culture - There is a risk for leaders and managers not being able to participate in our central programmes to support a culture whereby everyone feels |
| | | included and valued as part of #OneTeamOneOUH due to operational pressures and bandwidth resulting in leaders do not have the skills and confidence to |
| | | tackle bullying and harassment (impacting on staff well-being). |

| Strategic Objective | To create a culture of continuous improvement in all that we do. |
|---------------------|--|
| Strategic Risk 2 | Our culture of continuous improvement may not become embedded to deliver sustainable impacts on patient care to ensure highest levels of |
| | patient safety, effective outcomes and experience of both patients and our staff |

| Cause | Risk | Effect |
|---|--|--|
| As a result of: high clinical / all workloads, a tired workforce strong reliance on discretionary effort to deliver quality improvement training and initiatives, failure to educate and empower staff in QI. a fear of change / low risk appetite, /lack of leadership capacity QI Inability to effect change (capability and capacity) Not able to embed this across all staff groups and all services, corporate and clinical functions. Ability to actively engage with research activity/Ability to drive patient engagement. Changing internal / external agendas/ Ability to invest in QI resources for improvement./ Insufficient resources in continuous improvement | there is a risk that a culture of continuous improvement may not become embedded, hindering the adoption of improvements and best practice, leading to patient harm and leaving staff disempowered with low morale | which could result in poor patient outcomes – more harm poor quality, efficiency, productivity, waste and poor financial performance placing increased pressure on services and staff that might lower engagement and morale. Service improvement opportunities not taken forward / less novel emerging therapies/ lower ability to deliver new treatment options Sustainability of continuous improvements Impact on staff motivation and retention / staff may not feel empowered to make improvements Increased mortality/ Impact on reputation |

| Risk Score | | Consequence | Likelihoo | od | Score |
|--------------------|-----------------------|---------------------|-----------|---------------------------|-------|
| Current risk score | | 3 | 2 | | 6 |
| Target risk score | | 3 | 1 | | 3 |
| Risk Lead | Chief Medical Officer | Risk Appetite Dom | ain | Patient / People / Change | |
| | | Risk Appetite Level | | Avoid / Cautious / Seek | |

| Controls | | Assurance on controls reported to Board and Committees | | | |
|----------|---|--|--|--|--|
| • | Quality improvement initiatives | First lin | ne of defence: | | |
| • | Continue to improve fracture NoF pathway at JR | • | Learning from deaths reports | | |
| • | Maintenance of Clinical Audit Programme | • | IPC Annual Report | | |
| • | Integrated Quality Improvement Programme (to TME) | • | Maternity Incentive Scheme Annual Review | | |

| Controls | Assurance on controls reported to Board and Committees |
|--|---|
| QI Hub | Public Engagement, Patient Experience and Complaints Annual Report |
| Monitoring of education numbers of staffing being trained | Quality priority paper to IAC August 24 |
| Ulysses Assurance module | Clinical Audit Plan paper to Audit Committee Oct 24 |
| QI continuous improvement methodology / PSIRF process as enabler | Integrated Quality Improvement Programme update to TME (Jan 25) |
| to learning from themes. | Patients on Outlier Wards (IAC Feb 25) |
| Feedback mechanisms from staff | 7 Day Services Review (IAC June 25) |
| Feedback mechanisms from patients | Second line of defence: |
| Patient experience team | Performance review meetings |
| Series of development programmes in place aimed at further | Delivery Committee monitoring |
| reducing moderate and major harms and mortality rates, for example | CGC reports |
| falls and pressure ulcer reduction | Safeguarding Annual Report |
| Standardised quality reports (to divisions and CGC) | Infection Prevention and Control Committee Reports to IAC (most recent June 2025) |
| External Reviews Policy (reported to IAC June 2025) | Guardian of Safe Working Hours (November Board) |
| Governance Structure: | Integrated Quality Improvement Programme Update |
| Clinical Improvement Committee (Chair: DCMO, Frequency: Monthly) | Annual Clinical Effectiveness Report |
| Clinical Governance Committee (Chair: CMO/CNO, Frequency: | Patient Experience Annual Report |
| Monthly) | Third line of defence: |
| Cancer Improvement Programme Board (Chair: TBC, Frequency TBC) | Internal Audit Reports |
| Urgent Care improvement Programme Board (Chair COO, Frequency: | Divisional Governance (22/23 design: operation: |
| Monthly) | GIRFT (23/24 design: moderate, operation: moderate) |
| TME (Chair: CEO, Frequency: Two weekly) | Medicines Security (23/24 design: moderate, operation: moderate) |
| Integrated Assurance Committee (Chair: Trust Chair, Frequency: Bi- | CQC Well-led (24/25 Advisory) |
| monthly) | PSIRF Review (24/25 design: substantial, operation: moderate) |
| Critical Care Safety Group (Chair: CMO) | Other external reports |
| Inpatient Survey Delivery Group (Chair CNO) | CQC reports on OCC (not rated) and HGH MLU (RI rated) and action plan monitoring via governance |
| | structure |
| | Hip Fracture database report COC innetiant survey (Nevember Board) |
| | CQC inpatient survey (November Board) Children and Young Boards's Patient Synaphysis Survey 2024; CQC Banchmark reports |
| Cons in controls and assurance | Children and Young People's Patient Experience Survey 2024: CQC Benchmark report Actions to address case. |
| Gaps in controls and assurance | Actions to address gaps |
| Depth of QI knowledge across the Trust | Explore the potential for a digital solution to align audit data to automate data collection and enable audit |
| Return of Clinical Audit data in a timely manner Return of Clinical Audit data in a timely manner | Delivery of planned service developments, in accordance with three-year plan. |
| Robust follow-up of PSIRF Action plans | Deliver planned governance changes in accordance with three-year plan. |
| | Establish planned KPIs and dashboards in accordance with three-year plan. |

| Controls | Assurance on controls reported to Board and Committees | |
|----------|--|--|
| | Local action to follow-up completion of PSIRF actions | |

| ID | Score | Summary risk description |
|------|-----------|--|
| 3 | 25 (high) | Vulnerability of the Bedford computer system (CSSD 1415-09) |
| 2944 | 12 | Due to the current control environment there is a risk around the potential for increase in harm free incident categories (falls, pressure ulcers, violence and aggression) impacting on patient experience |
| 2945 | 12 | Due to resourcing capacity there is a potential risk on the poor turnaround in complaints response rates leading to poor morale and adverse publicity |
| 2888 | 12 | Due to reductions in staffing and our inability to increase resources there is a potential risk to the delivery of new treatments (e.g. approved NICE TAs) that may mean the provision, quality or safety of services is affected. |
| 31 | 16 | Due to challenges in the community there is a risk of deconditioning of patients and increased length of stay due to delays in discharge. (MRC) |
| 3088 | 16 | Due to local interest groups views there is a risk that we are perceived by members of the public, our patients and our staff as providing unsafe care and that we fail to listen, learn and respond compassionately to our patients leading to increase in complaints, poor staff morale and increased regulatory scrutiny. |

| Strategic objective | To consistently achieve all operational performance standards and financial sustainability. |
|---------------------|--|
| Strategic Risk 3.1 | We may not operate effectively and may not be able to deliver performance standards sustainably, patient care will suffer and we will face |
| | regulatory enforcement. |

| Cause | Risk | Effect |
|--|---|---|
| As a result of Our ability to participate in ICS / APC ICS effectiveness / failure of ICS policy framework / ICB boundaries Wider landscape changes in-year/ short termism in NHS su | there is a risk that we may not operate effectively, and may not be able to deliver ustainable performance tandards | which could result in Ability to plan over time, Not having the right people of the right quality / different capacity (human and physical) Strategic planning in the broader sense Inability to deliver Cancer and other standards Additional oversight from ICB, regional and national team — system oversight process Increased use of temporary staffing Poor access times / longer waits for patients leading to harm Poor patient experience Poor productivity |

| Risk Score | | Consequence | Likelihood | | Score |
|--------------------|-------------------------|----------------------|------------|-------|-------------|
| Current risk score | | 5 | 4 | | 20 |
| Target risk score | | 3 | 3 | | 9 |
| Risk Lead | Chief Operating Officer | Risk Appetite Domain | | Servi | ce Delivery |
| | | Risk Appetite Level | | Caut | ious |

| Controls | Assurance on controls reported to Board and Committees |
|--|---|
| Activity plan | First line of defence: |
| Performance management framework | Divisional management reports |
| GIRFT Action Plan | Chief Operating Officer's Update Reports to TME, Audit Committee, IAC, and Board |
| Planning / staff briefings on strike action | Integrated Quality Improvement Programme update to TME (Jan 25) |
| Improvement Programmes covering: elective care, outpatients, cancer, | Winter Plan Update (IAC Feb 25) |
| theatres, diagnostics and urgent care. | Surgical Elective Centre Update (Investment Committee) |
| Implementation of ED staffing business case (IAC April 24) | Second line of defence: |
| Roll out mobile lung check service for 50-75yr olds* | IAC, AC, Board |
| Cash Improvement Plan (Reported to IAC August 24) | Annual Reports: EoL, Infection Control, Learning from Deaths |
| NPAF published segmentation | Planned review as part of Corporate Performance Review meetings |
| UEC Level 1 reconfiguration bid submission | Productivity review of major programmes |
| Cross divisional theatre capacity work | Provider Capability Self-assessment |
| Winter Plan | Third line of defence: |
| Governance Structure: | Internal Audit reports: |
| Productivity Committee | Clinical Validation of Waiting Lists (21/22: design: moderate, operation: moderate) |
| Cancer Improvement Programme Board | Performance Framework (23/24 design: significant, operation: moderate)- lead CDPO |
| Urgent Care improvement Programme Board | Outpatient Management (23/24 advisory review) lead- COO |
| • TME | Data Quality - UEC Data Sets (24/25 design: Substantial, operation; Substantial) |
| Tier 1 Oversight meetings (fortnightly with NHSE regional / national | Waiting list management (25/26 design: Substantial, operation; Moderate)- Lead COO |
| team as required) | |
| Gaps in controls and assurance | Actions to address gaps |
| Assurance on ED staffing business case to come to IAC October 24 | Delivery of planned service developments, in accordance with three-year plan. |
| | Establish planned KPIs and dashboards in accordance with three-year plan. |
| | Deliver planned measures to mee NHSE operational requirements in accordance with 24/25 actions in |
| | the three-year plan. |

| ID | Score | Summary risk description |
|------|-------------|--|
| 1133 | 12 (medium) | Ability to improve ED waiting times potential risk to operational performance impacting on patient experience and outcomes |

| ID | Score | Summary risk description | |
|------|------------|--|--|
| 1135 | 16 (high) | Bed capacity, staffing and ERF funding/ support poses a risk to meeting the elective care delivery plan that might affect patient outcomes and experience | |
| 1136 | 16 (high) | Due to issues with diagnostic capacity there is a risk to our ability to reduce the current backlog of patients waiting for elective care and cancer diagnosis | |
| | | and treatment this might effect patients in terms of harm or poor outcomes | |
| 2445 | 12(medium) | Ability to meet delivery plan trajectories for the achievement of Cancer targets that might impact on patient | |
| 3087 | 12(medium) | Due to internal and external resourcing challenges and uncertain patient demand there is a risk that the trust might not deliver the Winter Plan leading to | |
| | | increased operational pressures and impact on operational performance targets. | |

| Strategic objective To consistently achieve all operational performance standards and financial sustainability. | | | |
|---|--|--|--|
| Strategic Risk 3.2 We may not operate effectively, and our finances may become unsustainable over the short and longer term | | | |

| Cause | Risk | Effect |
|---|---|---|
| As a result of | there is a risk that we may not | which could result in |
| Our ability to participate in ICS/ICS effectiveness / failure | operate effectively, and our | Lack of ability to fund emerging therapies/ new treatment options. |
| of ICS policy framework / ICB boundaries | finances may become | Support financially or for our people skills provision to be delivered in a different |
| Wider landscape changes in-year/ short termism in NHS | unsustainable over the short and | way |
| Unsustainable financial model | longer term | Ability to plan over time, new investments. |
| Approach to NHS capital budget | | Additional oversight from ICB, regional and national team – system oversight |
| Specialist commission landscape changes | | process |
| National planning guidance | | Increased use of temporary staffing |
| Lack of grip/ Poor control of pay and non-pay budgets | | Poor patient care /Poor staff morale |
| Lack of delivery of productivity goals | | Increased pressure on cash potentially leading to need to cut services |

| Risk Score | Consequence | Likelihood | | Score | |
|---------------------------------|-------------|------------------------|---|-------|-----|
| Current risk score | 4 | 4 | | 16 | |
| Target risk score | | 4 | 3 | | 12 |
| Risk Lead Chief Finance Officer | | Risk Appetite Domain F | | Fina | nce |
| | | Risk Appetite Level A | | Avoi | d |

| Controls | | Assurance on controls reported to Board and Committees | | |
|----------|---|--|---|--|
| | Capital project benefit realisation reviews | First line of defence: | | |
| | Improvement Programmes | • | Chief Finance Officer's Update Reports to TME, Audit Committee, IAC, Investment Committee and | |
| | Operational finance support | | Board (e.g. Costing Assurance Audit) | |

| Controls | Assurance on controls reported to Board and Committees |
|---|---|
| Workforce controls (link to LLPs) | Finance Forecast (IAC Oct 23) |
| Pay and non- pay controls in place and communicated trust wide (Reported) | Going Concern Assessment (AC June 2025) |
| via TME 11/4/24) | Assurance of Coding and counting clinical activity (IAC June 25) |
| Temporary staffing work programme (monitored via Productivity) | Second line of defence: |
| Committee) | Divisional Performance Review meetings – Reports to: TME |
| Delivery to financial plan, inc. 6% efficiency target. | Productivity review of major programmes – Reports to: Productivity Committee |
| Finance Training for non-finance staff (Audit Committee Oct 24) | Third line of defence: |
| SFIs and Scheme of Delegated Authorities update | Internal Audit reports: |
| Governance Structure: | HFMA Financial Sustainability (22/23) Advisory – lead CFO |
| Productivity Committee (Chair: CEO Frequency: Monthly) | Key Financial Systems (22/23: design S,: operation: M)- lead CFO |
| Delivery Committee (Chair: CEO Frequency: Monthly) | • Financial Governance and HFMA action plan (23/24 design: moderate, operation: moderate)- lead |
| TME (Chair: CEO Frequency: Monthly) | CFO |
| Investment Committee (Chair: CEO Frequency: Monthly) | Cash Management (24/25) Advisory – lead CFO |
| Integrated Assurance Committee (Chair: CEO Frequency: Monthly) | Salary Overpayments (24/25: design: Moderate, operation: Limited) – lead CFO / CPO |
| | Month End Closedown procedures (24/25 design: Moderate, operation Moderate) – lead CFO |
| | Compliant Direct Awards (24/25: design: Moderate, operation: Moderate) – lead CFO |
| | Establishment Controls (24/25: design: Moderate, operation: Limited) – lead CPO |
| | Divisional Financial Controls (25/26: design: Moderate, operation: Limited) – Lead CFO |
| | Stock Control (25/26 design: Moderate, operation: Limited) – Lead CFO |
| Gaps in controls and assurance | Actions to address gaps |
| | Manage the Trust's finance's sustainably delivering our share of the system financial target while |
| | providing sufficient resources to deliver safe and timely care in line with national standards and agreed |
| | parameters set out for 24/25 of the three-year plan. |

| ID | Score | Summary risk description |
|------|-----------|---|
| 1119 | 20 (high) | Long term financial sustainability. |
| 1153 | 20 (high) | Failure to effectively manage-delivery of workforce, activity and CIP plans (to planning assumptions)-resulting in overspends against budget and inability to |
| | | achieve financial targets |
| 1157 | 16 (high) | Failure to deliver in year Financial Plan (Cash Impact): Decreasing liquidity ratio leads to: Increased regulatory reporting and potential delays in paying |
| | | suppliers (Note escalated to CRR by Risk Committee in July) Score increased in Q1 25/26 |

| Strategic Objective | To make effective use of our digital capability to enhance patient care and staff efficiency, and productivity |
|---------------------|--|
| Strategic Risk 4 | We may not deliver effective patient care, efficiency, and data security/ data stewardship |

| | Cause | Risk | Effect |
|----|--|----------------------------------|---|
| As | s a result of | there is a risk to patient care, | which could result in |
| • | Inadequate digital integration or cyber security measures | efficiency, and data security/ | a failure to align with clinical workflows/integration. |
| • | Digital capability to support trust staff to do the job (resource and finance) | data stewardship | Our patients, staff, and public losing trust in us /Potential for poorer quality of care |
| • | Inadequate resourcing of digital function/ Real time data capture and availability /Training and ability of staff to use systems | | The potential for reputational damage/ Poorer compliance and lack of drive for efficiency |
| • | Lack of prioritisation on digital agenda/ System wide integration of IT systems across the ICB | | Lack of delivery of improvements in operational delivery Systems that are implemented are not user friendly / staff become |
| • | Engagement with patients on digital innovation infrastructure capacity to cope with digital solutions. | | frustrated with IT provision |

| Risk Score | | Consequence | Likelihood | | Score |
|--|--|----------------------|------------|------|------------------------|
| Current risk score | | 4 | 3 | | 12 |
| Target risk score | | 4 | 1 | | 4 |
| Risk Lead Chief Digital and Partnerships | | Risk Appetite Domain | | Fina | nce / Patient / Change |
| Officer | | Risk Appetite Level | | Mini | mal / Avoid / Seek |

| Controls | Assurance on controls reported to Board and Committees |
|--|--|
| Digital Plan | First line of defence: |
| Digital Strategy | Update Reports to TME and IAC (Frequency: Quarterly) |
| DSP toolkit assessment and action plan | Second line of defence: |
| Contract management of systems | Corporate Performance Review meetings |
| Software licences | SDE Maturity Assessment reported to IAC August 24 |
| SDE oversight and go live in 24/25 | Third line of defence: |
| Governance Structure: | Internal Audit reports on: |
| Digital Oversight Committee (DOC) | • IT Disaster Recovery (22/23: design: moderate, operation: moderate) – Lead: CDPO |
| Cyber Security Task Force | Business Continuity (22/23: S:M) – Lead COO |
| • | Data Quality (22/23) – Lead CDPO |
| | • IT Project Benefits Realisation (22/23) – Lead CDPO |
| | DSP Toolkit (24/25 design: substantial, operation: moderate) - Lead CDO |
| | Outpatient Management (23/24 advisory review) – lead COO |
| | SDE Cyber Security (24/25 design: Moderate, operation: Moderate) – lead CDO |
| | • IT Asset Management (25/26 design: Limited, operation: Moderate) – Lead CDO |

| Controls | | As | Assurance on controls reported to Board and Committees | | |
|--------------------------------|---|----|--|--|--|
| Gaps in controls and assurance | | Ac | Actions to address gaps | | |
| • | From cyber security review: some unsupported systems | • | Continue programme of upgrade of systems. | | |
| • | From IT disaster Recovery: Plans to be tested and training to handle major incident | • | DOC work with stakeholder on delivery / risk assessment | | |
| | | • | Go Live of new Laboratory Information Management System (LIMS) in line with 24/25 of the | | |
| | | | three-year plan | | |
| | | • | Maximise use of automation in Pharmacy for efficiency gains, in line with 24/25 of the | | |
| | | | three-year plan | | |

| ID | Score | Summary risk description | | | | |
|------|-------------|---|--|--|--|--|
| 1398 | 10 (Medium) | Unsupported Hardware or Software fails and cannot be recovered; causes cyber security vulnerability; or becomes incompatible with supported systems | | | | |
| | | ('technical debt' management). | | | | |

| Strategic Objective | To have an estate that meets the highest levels of regulatory compliance and enhances our offer for patient care and staff wellbeing by | | | |
|---------------------|---|--|--|--|
| | adopting novel ideas and methods that embrace the sustainability goals. | | | |
| Strategic Risk 5 | If we fail to plan, deliver and maintain our estates infrastructure then we will be unable to meet regulatory standards and be unable to maintain | | | |
| | safe infrastructure to support patient care and staff wellbeing. | | | |

| Cause | Risk | Effect |
|---|--|---|
| As a result of | there is a risk that we may not be able to | which could result in |
| The NHS financial regime | plan deliver and maintain estates | The trusts' ability to run its services efficiently and effectively in the right place with the right |
| If the trust does not develop and | infrastructure to keep services functioning, | provision at the right time in modern and fit for purpose healthcare facilities. |
| enhance clinical demand and | meet statutory compliance regulations and | Future site development plans may not be fit for purpose |
| capacity plans to identify a | provide enhancements / improvements for | Less ability to ascertain NHS capital or alternative financial support for the future |
| medium/ long-term site | patient care and staff wellbeing. | development of our sites |
| development control plan and | | Infrastructure problems/ Business continuity problems |
| strategy | | Estate compliance infrastructure / Regulatory Compliance issues |
| If the trust's estates | | Loss of services and productivity |
| infrastructure and environment | | Impact on environment for patients and staff/ Poor staff experience |
| is not improved | | Poor patient care |

| Risk Score | | Consequence | Likelihood | | Score |
|--|---|---------------------------|------------|-------|--------------------------|
| Current risk score | 4 | 3 | | 12 | |
| Target risk score | | 4 | 2 | | 8 |
| Risk Lead Chief Estates and Facilities | | Risk Appetite Domain Serv | | Servi | ice Delivery/ Regulatory |
| Officer | | Risk Appetite Level C | | Caut | ious / Avoid |

| Controls | Assurance on controls reported to Board and Committees |
|---|--|
| Capital Programme | First line of defence: |
| Premises Assurance Model assessment | E & F Management Committee |
| Capital Infrastructure Plan | Divisional Performance Reviews |
| Backlog maintenance review and targeted programme delivery | Estates compliance committee |
| PFI management full estates line of site across all estate, PFI and retained | Capital Programme update report (Investment Committee) |
| estate. | Second line of defence: |
| Transport contract in place (presented to TME 11/4/24) | Director of Estates and Facilities Reports to TME and IAC (Capital Schemes Updates, PFI |
| Continue to improve and deliver net zero savings and reduction in our carbon | updates, specific business case / project reports / backlog maintenance risk review update / |
| footprint | ventilation compliance update) |
| Travel and Transport Strategy (Investment Committee June 25) | Estates Compliance paper to IAC August 24 |
| UEC level 1 bid submission | Planned review as part of Corporate Performance Review meetings |
| Governance Structure: | Business continuity plan (EPRR Annual Report) |
| Estates Compliance Committee | Investment Committee Review, IAC, Board |
| Medical Equipment Prioritisation Group | Premises Assurance Model Report Board |
| Capital Management Group | Health and Safety Annual Report to Board |
| Health & Safety Committee | Third line of defence: |
| Investment Committee Review, IAC, Board | Internal Audit Reports: |
| Board seminar session | PFI Contract Management (22/23) Advisory |
| Various Estates safety groups (e.g. Ventilation) | Estates Compliance (22/23: design: M, operation :M) – lead CE&FO |
| | Business Continuity (22/23: design: S, operation :M) – lead COO |
| | Environmental Sustainability (23/24 advisory review)- lead CE&FO |
| | Other External Reports |
| | Health and Safety Executive positive responses to reviews |
| | HTM Safety Groups |
| Gaps in controls and assurance | Actions to address gaps |
| Ability to cross reference risks across teams, collective understanding of risk | Estates Compliance meeting review of estates related risks across clinical divisions |
| reduction from potential changes to capital programme | Continue implementation of estates and facilities business case |
| Estates staff capacity | Internal Audit actions to be completed in line with agreed deadlines. |

| Controls | | As | Assurance on controls reported to Board and Committees | | |
|--------------|---|----|--|--|--|
| From PFI cor | tract management review: KPIs, workflow documentation | • | Implementation of sustainable Travel and Transport Strategy In line with 24/25 of the three-year plan, continue to make improvements in the estate | | |
| | | | environment and the hard and soft FM services | | |

| ID | Score | Summary risk description | |
|------|------------|--|--|
| 1124 | 12 | As a result of Insufficient capital funding to cover all major capital schemes there is a risk that certain services are delivered in poorer estate for a longer | |
| | (medium) | period this may effect service delivery | |
| 1125 | 12(medium) | Significant backlog maintenance program means there is a risk that certain areas of the estate may be likely to breakdown this might lead to poor estates | |
| | | compliance | |
| 1138 | 9(medium) | Due to the capacity of the estates team and the scale of the major capital projects there is a risk of potential impacts on service delivery that might effect | |
| | | patient care and a risk to delivery of the capital programme | |

| 9 | Strategic objective | To work in partnership at Place and System level for the benefit of our patients and populations with effective collaboration to reduce health | | | |
|---|---------------------|--|--|--|--|
| | | nequalities and fulfil our role as an anchor institution. | | | |
| 9 | Strategic Risk 6 | tegic Risk 6 We may not be able to deliver reductions in health inequalities and the anticipated benefits of anchor institution | | | |

| Cause | Risk | Effect |
|---|--|---|
| As a result of: Our ability to participate in ICS. ICS effectiveness / failure of ICS policy framework Wider landscape changes in-year/ short termism in NHS Inability to collaborate Difficulty in maintaining relationships with university partners | There is a risk that we may not be able to deliver reductions in health inequalities and the anticipated benefits of anchor institution. There is a risk of not delivering research and innovation outcomes for the benefit of our patients | which could result in: Less novel emerging therapies/ lower ability to deliver new treatment options. Not having the right people of the right quality / different capacity (human and physical) Lack of consistency of care / reduction in quality of care Potential harm to patients, staff, and reputation |

| Risk Score | | Consequence | Likelihood | | Score |
|--|--|----------------------|------------|------------------|--------------|
| Current risk score | | 3 | 3 | | 9 |
| Target risk score | | 3 | 2 | | 6 |
| Risk Lead Chief Digital and Partnerships | | Risk Appetite Domain | | Patient / People | |
| Officer / Chief Operating Officer | | Risk Appetite Level | | Avoi | d / Cautious |

| Controls | Assurance on controls reported to Board and Committees | | | |
|---|---|--|--|--|
| ICS governance map (to date) | First line of defence: | | | |
| MoU for Acute provider collaborative across BOB | Director of Strategy Update Reports to TME | | | |
| Involvement in ICB structure consultation reported to IAC August 24 | Provider collaborative update reports | | | |
| Research governance ToR signed off (TME August 25) | Clinical Strategy Implementation Plan (IAC Oct 23) | | | |
| Governance Structure: | Research & Development Update Report (IAC Feb 25) | | | |
| A&E Delivery Board (Chair: COO, Frequency: Monthly) | APC and SRTB Update (IAC June 25) | | | |
| Place Based Board (Chair: TBC, Frequency: TBC) | Second line of defence: | | | |
| Acute Provider Collaborative Board (Chair, 25/26 Trust Chair, Frequency | Planned review as part of Corporate Performance Review meetings | | | |
| bi-monthly) | R&D governance Report | | | |
| | CRN TV & South Midlands update | | | |
| | Third line of defence: | | | |
| | Internal Audit Report: | | | |
| | Clinical Research Network (CRN) (22/23: design: Significant, operation: Moderate) | | | |
| | Research & Development Review (24/25: advisory) | | | |

| Gaps in controls and assurance | Actions to address gaps | | |
|---|---|--|--|
| Review of CRN SoD | SoD to be reviewed and ratified annually via LCRN | | |
| • Is this embedded in the business case process (for consideration of service | | | |
| change) | | | |

| ID | Score | Summary risk description |
|------|------------|--|
| 1150 | 12 | If the trust is not able to maintain or increase the portfolio of research activity (and innovation activity) due to staff capacity and financial constraints to |
| | (medium) | leading to a risk to delivery of research activity that might effect reputation/finance (note increase in risk score – Jul 25) |
| 1111 | 9 (medium) | Due to lack of capacity and ineffective working practices across the system there is a risk that patients might not receive the right care in the place at |
| | | the right time which may effect patient outcomes, experience and staff morale. |

Yellow cells show when risk was discussed / reviewed.

| IAC | TME | TME | TME | TME | IAC | TME | TME | TME | TME | IAC | TME | TME | TME | TME | IAC | TME | TME3 | | | | | | |
|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--|--------------|------------|------------|--------|---|
| April | 27/3 | 1/5 | 14/5 | 29/5 | June | 12/6 | 26/6 | 10/7 | 31/7 | Aug | 14/8 | 26/8 | 11/9 | 25/9 | Oct | 9/10 | 0/ 10 | | 25/26 | | | | |
| Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Description | July (Q2) | Sept | Oct | Target | Review comments |
| | | | | | | | | | | | | | | | | | | Patient Care | | | | | |
| 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | 67 | SWON OR 0004 - Limited ICU capacity - due to staffing and space issues there is a potential risk that ICU demand may outstrip current capacity | De- esc | 12 | 12 | 4 | |
| 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | MRC - Managing medical patients in outlier wards - there is a risk of harm to patients and increased length of stay | De- esc | De- esc | De- esc | 6 | |
| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | Vulnerability of the Bedford computer system (CSSD 1415-09) | 20 | 20 | 25 | 4 | Subject to further review increase to risk score to 25 to be discussed by Risk Committee |
| new | new | new | new | 2944 (new) | 2944 (new) | 2944 (new) | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | 2944 | Due to the current control environment there is a risk around the potential for increase in harm free incident categories (falls, pressure ulcers, violence and aggression) impacting on patient experience | 12 | 12 | 12 | 8 | |
| new | new | new | new | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | 2945 | Due to resourcing capacity there is a potential risk on the poor turnaround in complaints response rates leading to poor morale and adverse publicity | 12 | 12 | 12 | 6 | |
| 2886 (new) | 2887 (new) | 2889 (new) | 2890 (new) | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | 2888 | Due to reductions in staffing and our inability to increase resources there is a potential risk to the delivery of new treatments (e.g. approved NICE TAs) that may mean the provision, quality or safety of services is affected. | 12 | 12 | 12 | 4 | |
| | | | | | | | | | | | | | ESC | 31 | 31 | 31 | 31 | Due to challenges in the community there is a risk of deconditioning of patients and increased length of stay due to delays in discharge. (MRC) | ESC | 16 | 16 | 8 | |
| | | | | | | | | | | | new | 3088 | 3088 | 3088 | 3088 | 3088 | 3088 | Due to local interest groups views there is a risk that we are perceived by members of the public, our patients and our staff as providing unsafe care and that we fail to listen, learn and respond compassionately to our patients leading to increase in complaints, poor staff morale and increased regulatory scrutiny. | new | 16 | 16 | 8 | Note risk under review by CNO to be spilt into two risks for approval of next Risk Committee |
| 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | 1614 | People Due to national staff shortages there is a risk that we will not be able to recruit and retain sufficient numbers of substantive staff to maintain our current level and quality of service | 4 | 4 | 4 | 4 | |
| new | new | new | new | new | new | new | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | 2948 | Due to the current control environment there is a risk that the Trust will not deliver its headcount reduction target (575 posts in total) and will continue to grow its workforce rather than reduce it resulting in increased external scrutiny and impacting on financial performance and year end position. | 9 | 12 | 12 | 6 | |
| 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | 2595 | Not able to reduce our temporary staffing and missing our NHSE control target | 15 | 12 | 12 | 6 | |

| IAC April | TME 27/3 | TME 1/5 | TME 14/5 | TME 29/5 | IAC June | TME 12/6 | TME 26/6 | TME 10/7 | TME 31/7 | IAC Aug | TME 14/8 | TME 26/8 | TME 11/9 | TME 25/9 | IAC Oct | TME 9/10 | TME3 0/ 10 | | 25/26 | | | | |
|--------------|------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|-------------|------------|-------------|------------|------------|-------------|------------|---|--------------|------|-----|--------|-----------------|
| Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Description | July (Q2) | Sept | Oct | Target | Review comments |
| 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | 2596 | Impact of temp staff reduction on staff and patients - Meeting our financial controls could have an adverse impact on patients and staff. | 12 | 12 | 12 | 4 | |
| 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | 1616 | Due to persistent increased workloads there is a risk that sickness absence levels continue to rise and that staff will suffer increased levels of mental ill health effecting staff turnover levels. | 12 | 12 | 12 | 6 | |
| new | new | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | 2163 | Culture - There is a risk for leaders and managers not being able to participate in our central programmes to support a culture whereby everyone feels included and valued as part of #OneTeamOneOUH due to operational pressures and bandwidth resulting in leaders do not have the skills and confidence to tackle bullying and harassment (impacting on staff well-being). | 12 | 12 | 12 | 4 | |
| 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | 2443 | Risk to implementation of staff Sexual Safety Charter, that might impact staff wellbeing | 12 | 12 | 12 | 6 | |
| 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | 1153 | Performance Failure to effectively manage delivery of workforce, activity and CIP plans (to planning assumptions) resulting in overspends against budget and inability to achieve financial targets | 20 | 16 | 16 | 8 | |
| 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | 1157 | Failure to deliver in year Financial Plan (Cash Impact) Decreasing liquidity ratio leads to: Increased regulatory reporting and potential delays in paying suppliers | 16 | 16 | 16 | 4 | |
| 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | 1119 | As a result of productivity levels that are insufficient to cover costs based national average funding levels there is a risk that there may be an inability to breakeven over 3-5 years that might effect the Trust's ability to sustain safe care. | 20 | 20 | 20 | 12 | |
| 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | 1124 | Insufficient capital funding / inability to spend current capital to cover all major capital schemes means that there is a risk that certain services are delivered in poorer estate for a longer period this may effect service delivery | 12 | 12 | 12 | 8 | |
| 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | 1125 | Significant backlog maintenance program means there is a risk that certain areas of the estate may be likely to breakdown this might lead to poor estates compliance | 12 | 12 | 12 | 8 | |
| 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | 1138 | Due to the capacity of the estates team and the scale of the major capital projects there is a risk of potential impacts on service delivery that might effect patient care and a risk to delivery of the capital programme | 9 | 12 | 12 | 3 | |
| 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | 1133 | Ability to improve ED waiting times (a minimum of 78% of patients seen within 4 hours by March 2026) potential risk to operational performance impacting on patient experience and outcomes | 12 | 12 | 12 | 9 | |
| 1134 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | 1135 | Bed capacity, staffing and access to funding/ uncertain levels of ICB support poses a risk to | 16 | 16 | 16 | 9 | |

| 14.6 | T0.45 | TN 45 | TN 45 | TA 45 | 14.6 | TA 45 | TN 45 | TN 45 | TN 45 | 14.6 | TN 45 | TN 45 | TN 45 | TN 45 | 14.6 | TN 45 | TN 452 | | | | | | |
|--------------|-------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|-------------|-------------|-------------|-------------|------------|-------------|--------------|---|--------------|--------|--------|--------|---|
| IAC April | TME 27/3 | TME 1/5 | TME 14/5 | TME 29/5 | IAC June | TME 12/6 | TME 26/6 | TME 10/7 | TME 31/7 | IAC Aug | TME 14/8 | TME 26/8 | TME 11/9 | TME 25/9 | IAC Oct | TME 9/10 | TME3 0/10 | | 25/26 | | | | |
| Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Risk ID | Description | July (Q2) | Sept | Oct | Target | Review comments |
| | | | | | | | | | | | | | | | | | | meeting the trust trajectory for RTT 52 week waits that might affect patient outcomes and experience | | | | | |
| 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | 1136 | Due to issues with diagnostic capacity there is a risk to our ability to reduce the current backlog of patients waiting for elective care and cancer diagnosis and treatment this might effect patients in terms of harm or poor outcomes | 16 | 16 | 16 | 6 | |
| 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | 2445 | Ability to meet delivery plan trajectories for the achievement of 62 day cancer targets that might impact on patient outcomes | 12 | 12 | 12 | 8 | |
| 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | 1398 | | | | | Unsupported Hardware or Software fails and cannot be recovered; causes cyber security vulnerability; or becomes incompatible with supported systems ('technical debt' management). | 10 | Closed | Closed | 8 | |
| | | | | | | | | | | new | 3087 | 3087 | 3087 | 3087 | 3087 | 3087 | 3087 | Due to internal and external resourcing challenges and uncertain patient demand there is a risk that the trust might not deliver the Winter Plan leading to increased operational pressures and impact on operational performance targets. | new | 16 | 12 | 8 | Risk score reduced as plan presented to system partners |
| | | | | | | | | | | | | | | | | | | Partnerships | | | | | |
| 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | 1111 | Due to lack of capacity in the system and patient behaviours there is a risk that patients might not be directed to the right care pathway which may effect patient outcomes, experience and staff morale. | 9 | 9 | 9 | 6 | |
| 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | If the trust is not able to maintain or increase the portfolio of research activity (and innovation activity) due to staff capacity and financial constraints leading to a risk to delivery of research activity that might effect reputation/finance | 12 | 12 | 12 | 2 | |

By risk score – current score

| Risk ID | Description | Sept | Oct | Target | pillar |
|------------|---|------|-----|--------|-------------|
| 3 | Vulnerability of the Bedford computer system (CSSD 1415-09) | 20 | 25 | 4 | patient |
| 1119 | As a result of productivity levels that are insufficient to cover costs based national average funding levels there is a risk that there may be an inability to breakeven over 3-5 years that might effect the Trust's ability to sustain safe care. | 20 | 20 | 12 | performance |
| 31 | Due to challenges in the community there is a risk of deconditioning of patients and increased length of stay due to delays in discharge. (MRC) | 16 | 16 | 8 | patient |
| 3088 | Due to local interest groups views there is a risk that we are perceived by members of the public, our patients and our staff as providing unsafe care and that we fail to listen, learn and respond compassionately to our patients leading to increase in complaints, poor staff morale and increased regulatory scrutiny. | 16 | 16 | 8 | patient |
| 1153 | Failure to effectively manage delivery of workforce, activity and CIP plans (to planning assumptions) resulting in overspends against budget and inability to achieve financial targets | 16 | 16 | 8 | performance |
| 1157 | Failure to deliver in year Financial Plan (Cash Impact) Decreasing liquidity ratio leads to: Increased regulatory reporting and potential delays in paying suppliers | 16 | 16 | 4 | performance |
| 1135 | Bed capacity, staffing and access to funding/ uncertain levels of ICB support poses a risk to meeting the trust trajectory for RTT 52 week waits that might affect patient outcomes and experience | 16 | 16 | 9 | performance |
| 1136 | Due to issues with diagnostic capacity there is a risk to our ability to reduce the current backlog of patients waiting for elective care and cancer diagnosis and treatment this might effect patients in terms of harm or poor outcomes | 16 | 16 | 6 | performance |
| 67 | SWON OR 0004 - Limited ICU capacity - due to staffing and space issues there is a potential risk that ICU demand may outstrip current capacity | 12 | 12 | 4 | patient |
| 2944 | Due to the current control environment there is a risk around the potential for increase in harm free incident categories (falls, pressure ulcers, violence and aggression) impacting on patient experience | 12 | 12 | 8 | patient |
| 2945 | Due to resourcing capacity there is a potential risk on the poor turnaround in complaints response rates leading to poor morale and adverse publicity | 12 | 12 | 6 | patient |
| 2888 | Due to reductions in staffing and our inability to increase resources there is a potential risk to the delivery of new treatments (e.g. approved NICE TAs) that may mean the provision, quality or safety of services is affected. | 12 | 12 | 4 | patient |
| 2948 | Due to the current control environment there is a risk that the Trust will not deliver its headcount reduction target (575 posts in total) and will continue to grow its workforce rather than reduce it resulting in increased external scrutiny and impacting on financial performance and year end position. | 12 | 12 | 6 | people |
| 2595 | Not able to reduce our temporary staffing and missing our NHSE control target | 12 | 12 | 6 | people |
| 2596 | Impact of temp staff reduction on staff and patients - Meeting our financial controls could have an adverse impact on patients and staff. | 12 | 12 | 4 | people |
| 1616 | Due to persistent increased workloads there is a risk that sickness absence levels continue to rise and that staff will suffer increased levels of mental ill health effecting staff turnover levels. | 12 | 12 | 6 | people |
| 2163 | Culture - There is a risk for leaders and managers not being able to participate in our central programmes to support a culture whereby everyone feels included and valued as part of #OneTeamOneOUH due to operational pressures and bandwidth resulting in leaders do not have the skills and confidence to tackle bullying and harassment (impacting on staff well-being). | 12 | 12 | 4 | people |
| 2443 | Risk to implementation of staff Sexual Safety Charter, that might impact staff wellbeing | 12 | 12 | 6 | people |
| 1124 | Insufficient capital funding / inability to spend current capital to cover all major capital schemes means that there is a risk that certain services are delivered in poorer estate for a longer period this may effect service delivery | 12 | 12 | 8 | performance |
| 1125 | Significant backlog maintenance program means there is a risk that certain areas of the estate may be likely to breakdown this might lead to poor estates compliance | 12 | 12 | 8 | performance |
| 1138 | Due to the capacity of the estates team and the scale of the major capital projects there is a risk of potential impacts on service delivery that might effect patient care and a risk to delivery of the capital programme | 12 | 12 | 3 | performance |
| 1133 | Ability to improve ED waiting times (a minimum of 78% of patients seen within 4 hours by March 2026) potential risk to operational performance impacting on patient experience and outcomes | 12 | 12 | 9 | performance |
| 2445 | Ability to meet delivery plan trajectories for the achievement of 62 day cancer targets that might impact on patient outcomes | 12 | 12 | 8 | performance |
| 3087 | Due to internal and external resourcing challenges and uncertain patient demand there is a risk that the trust might not deliver the Winter Plan leading to increased operational pressures and impact on operational performance targets. | 16 | 12 | 8 | performance |
| 1150 | If the trust is not able to maintain or increase the portfolio of research activity (and innovation activity) due to staff capacity and financial constraints leading to a risk to delivery of research activity that might effect reputation/finance | 12 | 12 | 2 | partner |
| 1111 | Due to lack of capacity in the system and patient behaviours there is a risk that patients might not be directed to the right care pathway which may effect patient outcomes, experience and staff morale. | 9 | 9 | 6 | partner |
| 1614 | Due to national staff shortages there is a risk that we will not be able to recruit and retain sufficient numbers of substantive staff to maintain our current level and quality of service | 4 | 4 | 4 | people |