

WHAT TO DO IF YOU FEEL MORE UNWELL

If it is an emergency, and you need immediate medical attention, **call 999**.

When paramedics arrive, tell them you are under the care of Acute Hospital at Home and give them this leaflet so they can contact us.

We will listen to your concern and decide the most appropriate course of action.

We may send a member of the AHaH team to assess you at home or ask you to come to the **Ambulatory Assessment Unit (AAU)** at the John Radcliffe Hospital.

CONTACT INFORMATION

Acute Hospital at Home (AHaH)

Ward 5C, Level 5
John Radcliffe Hospital
Headley Way, Headington
Oxford OX3 9DU

Telephone

Mobile number: **07887 631924**
(seven days a week, 7.30am - 11.00pm)
Our office is closed 11.00pm - 7.30am.
Please leave a message and we will respond on our return.

If you are concerned, please call 111: if it is an **emergency**, please call **999**.

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALS@ouh.nhs.uk**

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Oxford University Hospitals NHS Foundation Trust
Oxford OX3 9DU
www.ouh.nhs.uk/information



ACUTE HOSPITAL AT HOME (AHAH)



Information
for patients

PATIENT INFORMATION

Space for Patient
Information Sticker

Purpose of visit

Start date:

Expected end date:

AAU follow-up date:

WHAT IS ACUTE HOSPITAL AT HOME (AHaH)?

AHaH provides treatment or care in patients' homes that previously would have required a hospital admission.

AHaH aims to improve your experience of healthcare by delivering hospital tests and treatments in the comfort of your home.

The clinical team looking after you in hospital will talk to you about receiving further treatment at home, if appropriate. They will explain which treatments are needed, and how we will check to see if you are recovering from your illness.

You may be sent home with medication, equipment or dressings needed for your treatment.

AHaH nurses will sometimes also bring equipment on their first visit.

WHAT TO EXPECT

First visit

A nurse from the **AHaH team** will visit you at home to carry out an initial assessment and the treatment and care required.

They may also do some tests, such as checking your blood pressure and taking blood samples.

They will tell you when they will come again, and answer any questions you have.

Subsequent visits

Some visits may be longer than others, depending on what tests or treatments are needed. We try to let you know the approximate time and length of visit beforehand.

We aim to send nurses that you have met before for each visit, however, this is not always possible, so you may meet several members of our team.

Our nurses will always have the correct information about your care needs.