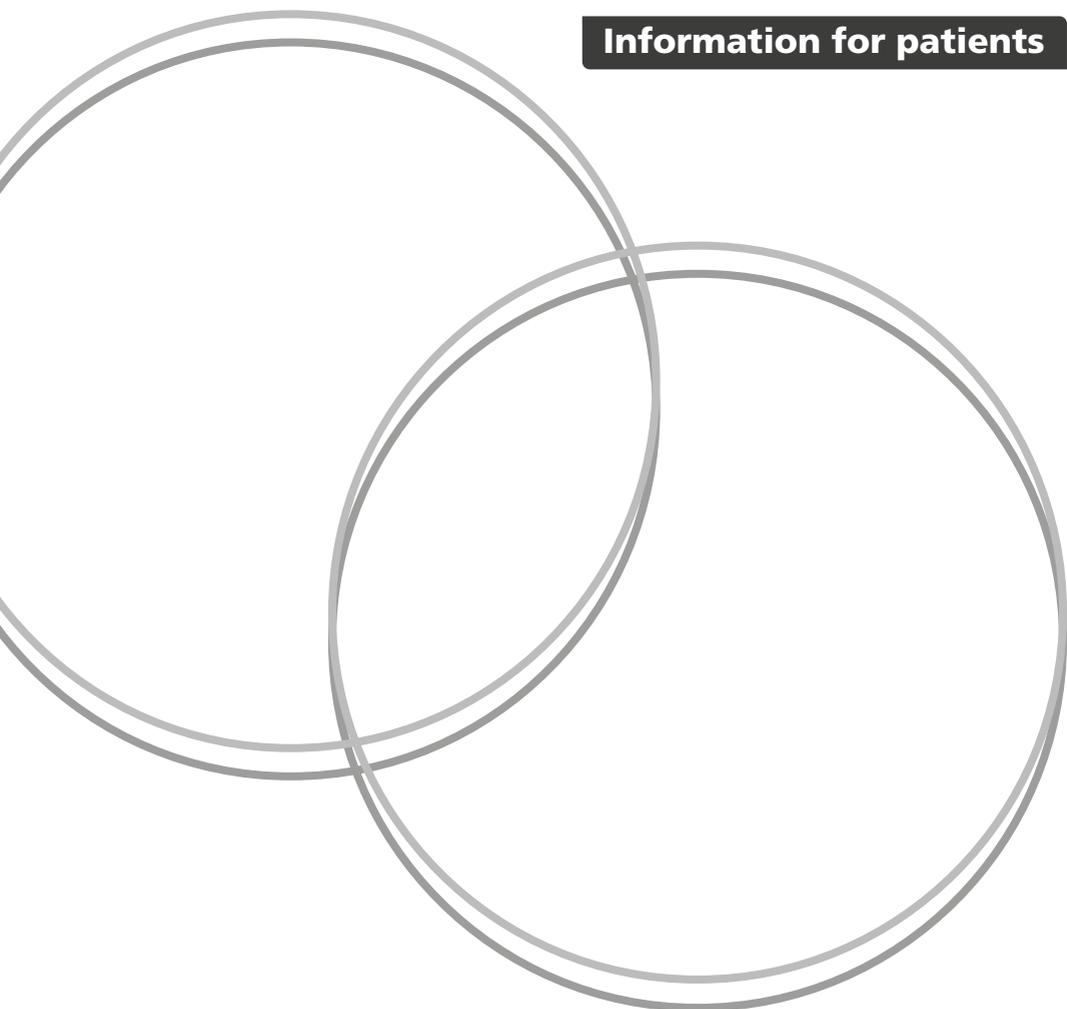




Oxford University Hospitals  
NHS Foundation Trust

# Welcome to Oral and Maxillofacial Surgery, Orthodontics and Restorative Dentistry

**Information for patients**



# **Welcome to Oral and Maxillofacial Surgery, Orthodontics and Restorative Dentistry**

**Open Monday to Friday, 9.00am to 5.00pm.**

Please contact the Department to book or change an appointment.

## **Reception:**

Telephone: **01865 221 407**

## **Pre-Operative Assessment:**

Telephone: **01865 221 406**

Oral and Maxillofacial Surgery Administration Team contact details.

## **Appointments Team:**

Telephone: **01865 743 499** or **01865 743 104**

## **When you arrive**

Please come to reception and show us your appointment letter.

### **Please tell us if:**

- You have changed your address or GP or your dentist, so that we can check your details are up to date.
- You would like a text message appointment reminder; if so, please give us your mobile telephone number.
- You have come by hospital transport, so we can arrange your journey home.
- You require an interpreter for your appointment.

Your appointment today may be booked under the care of a Consultant. However, you may be seen by another member of their team. This may be a Doctor, Orthodontist, Dentist, Therapist, Specialist Nurse or Registrar.

## **Oral and Maxillofacial Department**

We have several clinics in this department.

### **Minor oral surgery**

Minor surgical procedures carried out under local anaesthetic, such as:

- extraction of wisdom teeth or other teeth
- biopsies of the mouth.

## Orthodontics

This type of dentistry aims to improve the appearance, position and function of crooked or abnormally arranged teeth.

Our Consultants provide treatment for people of all ages. Appointments are booked in advance. But if you are a patient under our care and have an emergency, please contact us.

## Restorative dentistry

Our Consultants offer dental assessments and a range of treatments. Our therapists work both at the John Radcliffe Hospital and at the Blenheim Head and Neck Unit at the Churchill Hospital. We may refer you to one of our therapists after a Consultant has seen you, for further treatment or monitoring.

## Pre-Operative Assessment

If you are having surgery under a general anaesthetic you must have a pre-operative assessment (POA). This takes between 30 minutes and 1 hour. A Nurse will ask you about your medical history and take some tests, such as your blood pressure and pulse. You may also need further tests, such as blood tests, an ECG and routine swabs for MRSA.

**You do need to come to your pre-operative assessment appointment, or your operation may be cancelled.**

## Waiting area

Our waiting area has a small children's trolley filled with toys, books and games. The TV screen in the waiting room will be playing a DVD; if this is too quiet, or too loud for you, please let a Nurse know.

## **Pagers and portable loop**

We have a pager system in use in this department. This may allow you to leave the department if you have been told that your clinic is delayed. Please ask the Receptionist or Nurse if you would like a pager.

We have a portable loop system for those with hearing difficulties. Please speak to a member of staff if you would like to use this during your appointment.

## **Toilets**

There are four toilets by reception on the left hand side of the corridor, and a disabled toilet by the Outpatients Blue Area. Please ask a member of the team for directions.

## **Hospital facilities**

There are shops and a cashpoint on Level 2 of the hospital, and places to eat and drink on both Level 2 and Level 3.

## **Before you go home**

Please come to reception and hand in the form that your Clinician or Nurse has given you. This will enable us to make your next appointment.

## **Further information**

For more information please see our website or leaflet:

Website: [www.ouh.nhs.uk/omfsord](http://www.ouh.nhs.uk/omfsord)

Leaflet: 'Information for patients – John Radcliffe Hospital' booklet.



## Further information

If you would like an interpreter, please speak to the department where you are being seen.

Please also tell them if you would like this information in another format, such as:

- Easy Read
- large print
- braille
- audio
- electronic
- another language.

We have tried to make the information in this leaflet meet your needs. If it does not meet your individual needs or situation, please speak to your healthcare team. They are happy to help.

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Oxford University Hospitals NHS Foundation Trust  
[www.ouh.nhs.uk/information](http://www.ouh.nhs.uk/information)



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