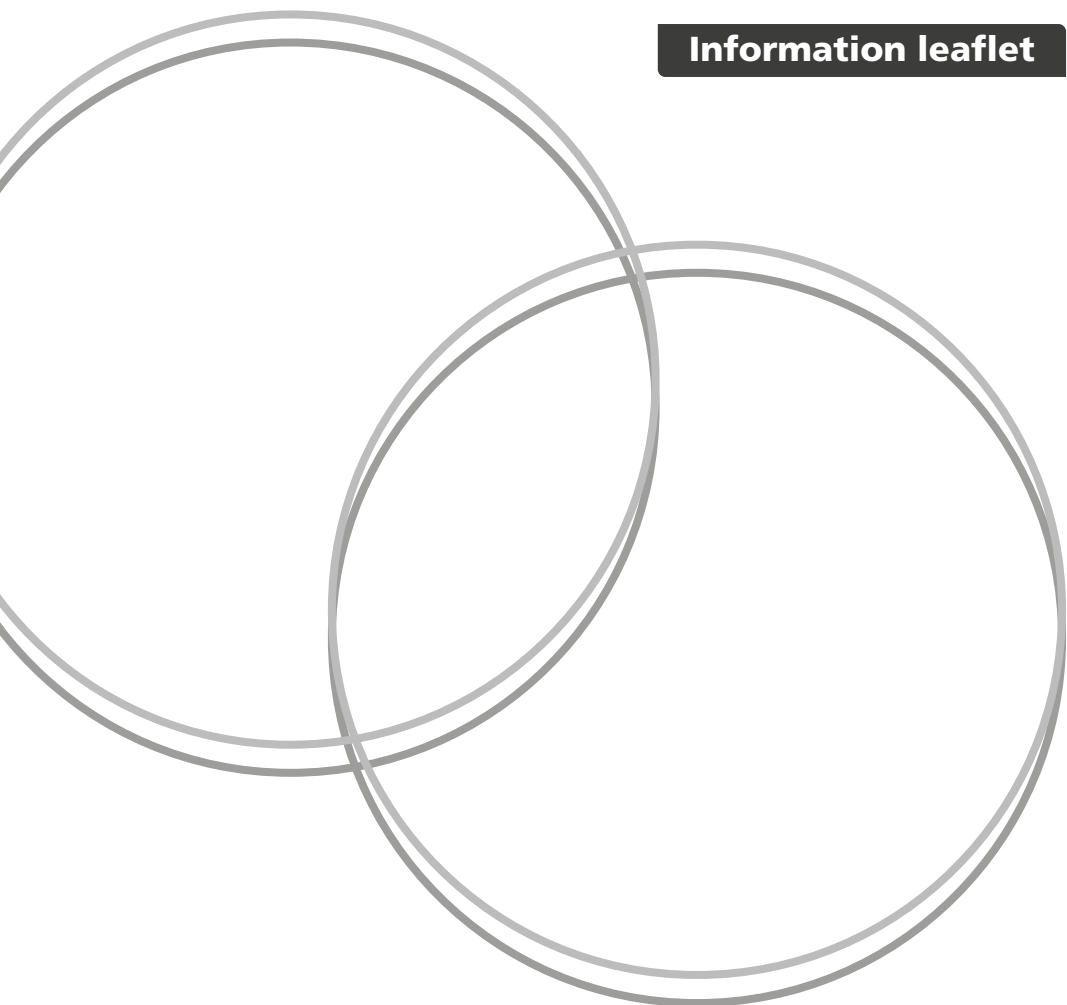


Unplanned admission into the Neonatal Unit (NNU) of babies born from 37 weeks of pregnancy

Information leaflet



Many congratulations on the birth of your baby

We are so sorry that your baby has been admitted into the Neonatal Unit (NNU) unexpectedly.

We understand that recovering from childbirth and having to adjust to the unexpected admission of a baby to the NNU may feel overwhelming. There is a lot more information to process at what may be a challenging time.

How we will support you

- We will involve you in decisions around your baby's care.
- We will provide you with regular updates on your baby.
- We will support and encourage you to be an active part of your baby's care, including feeding and changing nappies.
- We will provide you with detailed support and advice on infant feeding.

Ways to support your baby when they are in the Neonatal Unit

- Hold your baby's hand.
- Talk to the nurse looking after you about Kangaroo Care (skin to skin contact).
- Talk to your baby, and perhaps read them a book.
- You can speak to the nurses on the Neonatal Unit about being involved and helping to plan your baby's care.

If you have any questions or think there are other things we can do to support you and your baby, please speak to a member of staff.

Avoiding Term Admissions into Neonatal Unit (ATAIN)

As part of the NHS England Improvement program called Avoiding Term Admissions into Neonatal Unit (ATAIN), we review the care of mothers/people whose babies were born at term babies (37 weeks of pregnancy or later) and who are then unexpectedly admitted to Neonatal Unit.

The ATAIN review helps us understand what happened, recognise good practices, and to identify if there are areas of care that can be improved. A healthcare professional will carry out the review and consult specialists if needed.

As part of this review, we would welcome feedback about your baby's admission to the Neonatal Unit and the care received during this time. Please use the QR code below to access the feedback form.

**Unplanned Admission to Neonatal
Unit (NNU) - Anonymous Survey**



If you have a particular concern or question that you would like the ATAIN review team to focus on, please contact our Perinatal Risk Coordinators via email:

MaternityGovernance@ouh.nhs.uk

If you have feedback that is not related to your baby's admission, but you feel you would like to share with us, please use the Patient Advise and Liaison Service via: Patient Advice and Liaison Service (PALS) - Oxford University Hospitals (ouh.nhs.uk):

Website: **www.ouh.nhs.uk/patient-guide/feedback/pals.aspx**

Birth Reflections Service

You might find it helpful to speak to someone further about your experience. If you are still in hospital, you can ask to speak to a doctor or midwife.

If you are at home, you can self-refer to our Birth Reflections Service, where you can meet with a senior midwife to discuss your birth experience and review your maternity notes and the care you received.

This service is available to anyone who has given birth within the Oxford University Hospitals Trust in the last 12 months or is currently pregnant. For more information or to book an appointment, please go to the OUH website: Birth Reflections Service - Maternity (ouh.nhs.uk):

Website: **www.ouh.nhs.uk/maternity/postnatal/birth-reflections.aspx**

Notes

Further information

If you would like an interpreter, please speak to the department where you are being seen.

Please also tell them if you would like this information in another format, such as:

- Easy Read
- large print
- braille
- audio
- electronic
- another language.

We have tried to make the information in this leaflet meet your needs. If it does not meet your individual needs or situation, please speak to your healthcare team. They are happy to help.

We would like to thank the Oxfordshire Maternity and Neonatal Voices Partnership for their contribution in the development of this leaflet.

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Oxford University Hospitals NHS Foundation Trust

www.ouh.nhs.uk/information



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