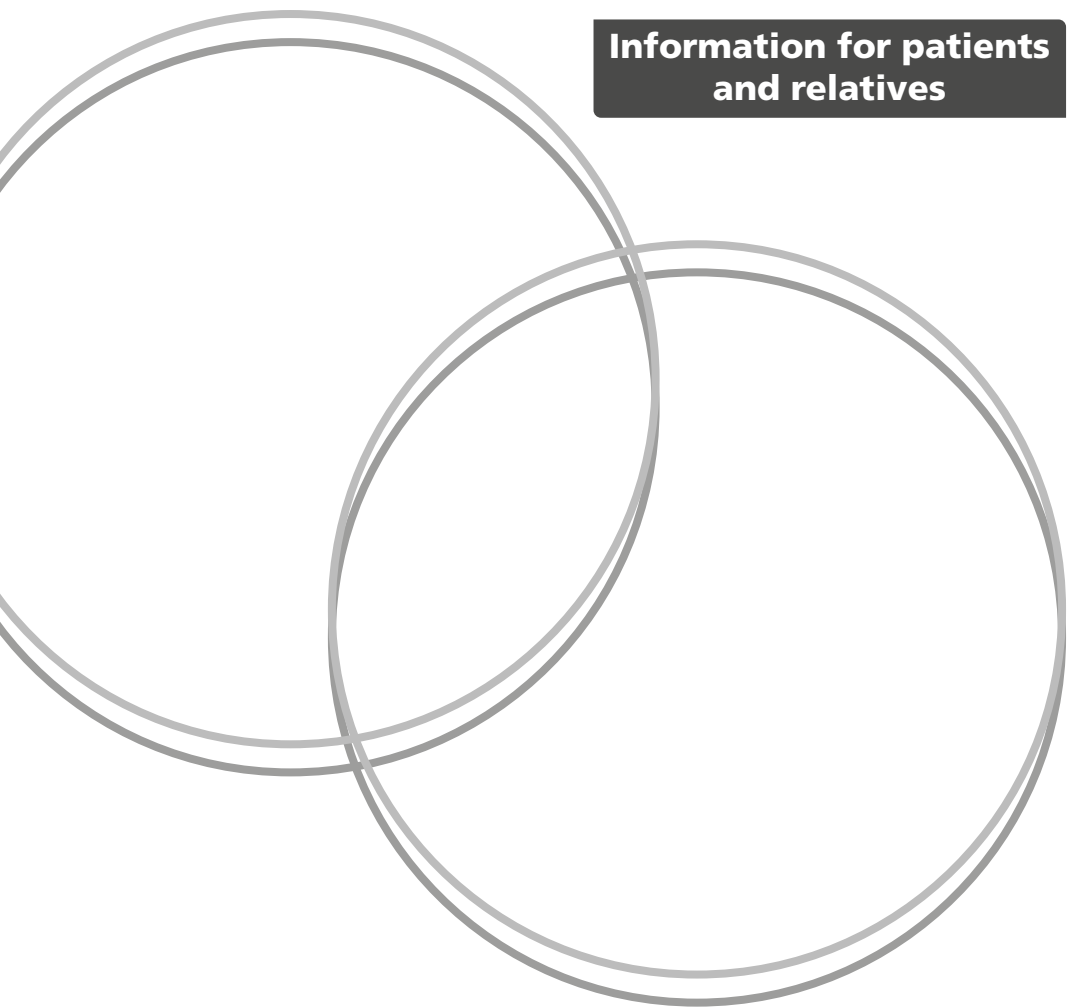


Lionel Cosin Day Hospital and Daily Diagnostic Clinic (LCDH and DDC)

**Information for patients
and relatives**



Welcome to the Lionel Cosin Day Hospital and Daily Diagnostic Clinic

Find us and contact us

The Lionel Cosin Day Hospital (LCDH) and Daily Diagnostic Clinic (DDC) are based on **Level 4 of the John Radcliffe Hospital main building**.

Please come in through the Level 2 main entrance and carry on along the main corridor to the lift lobby. From there, please take a lift to Level 4, it will be signposted.

Open Monday to Friday 8.00am – 5.00pm, excluding Bank Holidays

Tel: **01865 228777**

What to expect

When you arrive, please check in at Reception and take a seat in our waiting room.

During your visit, our nursing team will take care of you.

We run several clinics at the same time, so depending on the nature of your appointment, you may also be seen by your doctor or another specialist.

Every patient's visit to the LCDH/DDC is unique, as it depends on the specific investigations, tests, and reviews required.

Due to the nature of our service, your day may involve waiting for tests, results, and visits from doctors or specialists.

Lionel Cosin Day Hospital

The Lionel Cosin Day Hospital aims to provide specialist health services. The main area for referrals to our clinics is outpatients' referrals from primary care.

Our Clinics include:

- Geratology
 - Movement disorders
 - SCAN (Suspected Cancer)
 - Memory
 - Falls
 - General Geratology
 - Stroke
- Infusions and Transfusions
- Other specialities requiring Day Hospital Service (Community, Haematology, Gynaecology etc)
- TIA (Transient Ischaemic Attack or Mini Stroke)
- OXVASC (vascular)
- DENDRON (research/dementia)

Daily Diagnostic Clinic

The Daily Diagnostic Clinic provides services to patients who have recently been discharged from a ward or from their acute admission. They may require medical reviews, repeat blood tests, scans or IV antibiotics.

The main referring specialities are:

- General Medicine
- Infection Disease
- Respiratory
- TIA (transient ischemic attack)

Follow-up appointments or referrals to other healthcare professionals are arranged if needed.

Refreshments

Please feel free to eat and drink, unless your nurse asks you not to. There is a self-service tea trolley in the waiting room. If you have special dietary needs, please let us know so we can inform our catering team.

There are cafeterias, shops, vending machines and cashpoints on Levels 2 and 3 of the main hospital building and in the West Wing atrium. Please let your nurse know if you will be leaving the unit for refreshments.

Travelling home

It is your responsibility to ensure you have made transport arrangements – please arrange for a relative or friend to collect you and take you home.

They can park for free in the public car parks if they arrive and leave within 30 minutes, and there are also drop-off/pick-up points on site.

Only patients who meet strict medical criteria may request ambulance transport.

Comments and feedback

If you have any questions or need anything during your visit, please don't hesitate to speak to a member of our nursing team.

We also invite you to complete one of our patient questionnaires by scanning this QR Code.

*You will find us by selecting: 2025
Outpatients FFT survey – John Radcliffe
Hospital – Lionel Cosin Day Hospital.
Then choose your referring speciality.*



If you prefer the paper version, please let us know.

Your feedback is important to us and helps us improve our service.

Health For Me

Health for Me is an online system that allows you to easily view parts of your digital health record safely and securely from your computer or smartphone.

You can:

- View laboratory results
- View reports (e.g. radiology)
- Check your health profile (e.g. allergies, procedures, medications)
- Read and download your clinical correspondence (letters, discharge summaries)
- View your upcoming appointments
- Send and receive attachments
- Complete health questionnaires

Currently you can only view information held on our hospital Electronic Patient Record system.

Your GP record is on a different system, but we hope to include this in future.

Only you will have access to your information. You will have your own log-in details and security questions.

As Health for Me develops, we will be looking into ways to provide secure access to nominated carers.

If you would like some more information or wish to sign up for the Health For Me App please come and speak to one of our Admin team.

Privacy, dignity and respect

Even at difficult times we expect our staff to do their best for you. We expect them to treat you with dignity and respect and to take steps to preserve your privacy.

In the same way, we do not expect our staff to be subjected to any form of verbal abuse, threatened, or assaulted in any way.

For more information, please visit www.ouh.nhs.uk.

Further information

Please call 01865 221 473 or email PALS@ouh.nhs.uk if you have a specific requirement, need an interpreter, or a document in:

- Easy Read
- large print
- braille
- audio
- electronic
- another language.

We have tried to make the information in this leaflet meet your needs. If it does not meet your individual needs or situation, please speak to your healthcare team. They are happy to help.

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Oxford University Hospitals NHS Foundation Trust

www.ouh.nhs.uk/information



Making a difference across our hospitals

charity@ouh.nhs.uk | 01865 743 444 | hospitalcharity.co.uk

OXFORD HOSPITALS CHARITY (REGISTERED CHARITY NUMBER 1175809)

