



Oxford University Hospitals
NHS Foundation Trust

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Website: ouh.nhs.uk/immunology

15/06/2024

Dear Colleagues,

Re: Change of contact emails

As you may all be aware, the Oxford University Hospitals NHS Foundation Trust IT department has recently been granted DCB1596 compliance for the use of @ouh.nhs.uk email accounts to transmit patient information.

As a direct result of this many of our old @nhs.net email accounts will begin to be phased out from 01/06/2024, and then will no longer be in use.

We have been working with our IT team to create new accounts under a very short time frame and the new accounts will be as follows:

Immunologylab.enquiries@ouh.nhs.uk – This is new account to be used to contact the laboratory for any general communications, including queries such as additional testing and requesting repeat reports.

Immunology.testpayments@ouh.nhs.uk – This is the new email account to be used by external users wishing to pre pay for immunology tests prior to sending the samples. This is not to be confused with a general invoicing email account.

Laboratoryimmunology.advice@ouh.nhs.uk – This is the new email account to be used when communicating with our laboratory clinical teams to ask for clinical advice regarding our immunology tests.

If you have any further questions, then please contact me on the email address above.

Yours faithfully

James Hoy
Laboratory Manager