

Trust Board Meeting: Wednesday 8 July, 2015

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Title	Chief Executive's Report
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Status	For Information
History	Regular report to Board

Board Lead(s)	Sir Jonathan Michael, Chief Executive			
Key purpose	Strategy	Assurance	Policy	Performance

Summary

1	Strategic Partners update
2	Review of operational productivity in NHS Providers
3	CQC – “Right here, right now” report on mental health
4	Director of Public Health’s annual report for Oxfordshire
5.	Quality Conversation
6.	Never Events Review
6.	Local Member of Parliament updates

Chief Executive's Report

This report summarises matters of current interest.

1. Strategic Partners update

1.1 University of Oxford: The Chancellor, Lord Patten of Barnes, announced that Professor Louise Richardson, currently Principal and Vice-Chancellor of the University of St Andrews, is nominated as the next Vice-Chancellor of the University of Oxford. The nomination of a Vice-Chancellor is subject to approval by Congregation. Subject to that approval, Professor Richardson will succeed Professor Andrew Hamilton as Vice-Chancellor on 1 January 2016.

Professor Richardson has led St Andrews for more than six years, combining strong institutional advancement with a distinguished academic career in the study of terrorism and security issues.

Prior to joining St Andrews in 2009, Professor Richardson lived and worked in the United States where she was Executive Dean of the Radcliffe Institute for Advanced Study at Harvard University.

1.2 The Cancer Research UK Oxford Centre based at the Churchill Hospital has become one of the first in the country to gain Major Centre status. The announcement was made on 26 June 2015 and brings an extra £5m of funding over two years. Two other centres, at Cambridge and Manchester, also received Major Centre status.

The Cancer Research UK Oxford Centre, is a partnership between the Trust, the University of Oxford, and Cancer Research UK. The centre harnesses Oxford's world-leading cancer research to enable rapid translation from scientific discovery to treatments in patients and increase cancer cure rates. It works with scientists, researchers and clinicians from across 25 different departments, units and institutes at the University and the Trust.

1.3 Oxford and Southampton Neonatal Retrieval Service

The Oxford and Southampton Children's Hospital Network (CHN) has been awarded a contract to provide specialist neonatal transport services across the Thames Valley and Wessex regions.

The service will be in operation from 1 July providing emergency intensive care transport for babies to the neonatal intensive care units in Oxford, Southampton and Portsmouth, as well as repatriation of babies back to their local hospitals once intensive care treatment is no longer required.

The Children's Hospital Network will host the service for the Thames Valley and Wessex Neonatal Networks. CHN teams at OUH and University Hospital Southampton NHS Foundation Trust have worked together over 18 months in preparing the service which will be known as Southampton Oxford Neonatal Transport (SONeT).

1.4 Academic Health Sciences Network (AHSN)

The Oxford AHSN published its Annual Review for 2014/15. <http://www.oxfordahsn.org/news-and-events/news/oxford-ahsn-annual-review-201415-published/> Highlights include the gestational diabetes remote monitoring initiative developed at the John Radcliffe Hospital. The gestational diabetes case study also appears in an 'impact report' produced collectively by England's 15 AHSNs: <http://www.oxfordahsn.org/wp-content/uploads/2015/06/AHSN-Report-final.pdf>

OUH Chairman Dame Fiona Caldicott was among the speakers at the Oxford AHSN / Isis Innovation Technology Showcase on 30 June: <http://isis-innovation.com/news/events/isis-technology-showcases/>

2. Review of operational productivity in NHS providers

Lord Carter of Coles has been leading an extensive project on the productivity of the provider sector on behalf of the Department of Health. On 11 June the interim report from the project was published.

Based on his initial findings Lord Carter believes that there is scope for efficiencies across the NHS provider sector of £5bn by 2019/20 in four identified domains: Workforce, Hospital pharmacy, Estates management and Procurement.

A more detailed report and implementation workstream will be made available in autumn 2015. This work will inform business planning for 2016/17 across the NHS and within this Trust. The Trust's Transformation and Cost Improvement Steering Group considered the report at its meeting of 22 June and will formulate the OUH response over the forthcoming weeks.

3. CQC – “Right here, right now” report on mental health

On 12 June the CQC published “Right here, right now”, a report into people's experiences of help, care and support during a mental health crisis.

The key findings of the report were:

- Variation in the quality of care received depending on where people lived and the time at which they sought help
- Problems in accessing appropriate services

The report also found varying levels of satisfaction from service users with different categories of services.

Of particular note for the Trust, was the finding that in terms of the various dimensions of how service users felt they were treated by those services, accident and emergency services consistently scored lower than other categories of providers.

The Trust is reviewing the implications of the report including the arrangements that are in place with Oxford Health NHS Foundation Trust. The lessons learned and the actions to address areas requiring improvement will be brought back to the Board in September.

4. Director of Public Health's Annual Report

Jonathan McWilliam, Director of Public Health for Oxfordshire, has published his Annual Report for 2014/15 which can be accessed via the Oxfordshire County Council website at: http://mycouncil.oxfordshire.gov.uk/documents/s29751/JHO_JUL0215R04.pdf

The report summarises key issues associated with the public health of the county. It includes details of progress over the past year as well as information on future work, and covers:

- the Demographic Challenge
- Health, Houses and Roads
- Breaking the Cycle of Disadvantage
- Mental Health
- Lifestyle and Health
- Fighting Killer Diseases

The report provides a comprehensive summary of the health and social care needs of the population we serve, including key findings, and will inform both the Trust's operational and strategic planning, and that of the wider health and social care system.

I also suggest that the Board may wish to invite the Director of Public Health to a future Board seminar to discuss the implications of the report for the Trust.

5. Quality Conversation event

On June 4 2015, our Patient Experience Team held a meeting at the John Radcliffe Hospital, attended by patients, public and representatives of the local community, to seek their views on how the Trust can improve the quality of its services and the care we provide.

Participants gave valuable feedback on our performance, and the Trust's quality priorities for 2015/16 and beyond. There was particular focus and comment on improving end of life care and care for dementia patients, and the need to improve communication around booking of appointments and appointment changes.

The feedback has been given to Executive Directors and a further public event is planned for October 2015.

6. Never Events Review

Following report to the last meeting of the Board, the Trust has commissioned an external independent review of its recent Never Event investigations, to provide assurance to the Board on the robustness of the investigation processes undertaken, and to check that appropriate actions have been taken to ensure that learning and change from the individual Events have been applied across the organisation.

The review will be conducted by Professor Brian Toft OBE PHD FRSA, Emeritus Professor Patient Safety at Coventry University, and Visiting Professor of Patient Safety at Brighton and Sussex Medical School. Terms of Reference have been agreed for the review. It is expected that he will start his review in mid-July, and will aim to conclude by mid-September 2015.

7. Local Member of Parliament updates

Updates following the General Election on positions held by our local MPs in the new Parliament

- David Cameron, MP for Witney, remains the Prime Minister
- Oxford West & Abingdon MP Nicola Blackwood has been elected as Chair of the Science and Technology Select Committee, taking over from Andrew Miller MP
- Ed Vaizey MP for Wantage continues as Minister of State for Culture, Communications and Creative Industries
- John Howell MP for Henley has been elected as co-chair of All Party Parliamentary Group on Design and Innovation
- Andrea Leadsom MP for South Northamptonshire has been appointed as Minister of State at the Department for Energy and Climate Change

Sir Jonathan Michael
Chief Executive

July, 2015