Request & Response

General:
Number of Sites? 4

Number of Employees? 12, 000

Number of IT Staff? 150

Annual IT Budget? £12m

Key Dates:
When is your department's next Server Refresh date? Rolling replacement programme
And Server Support renewal date? Internal support

When is your department's next Virtualisation Refresh date? Rolling replacement programme
And Virtualisation Support renewal date? Internal support

When is your department's next Storage Refresh date? As above
And Storage Support renewal date? As above

When is your department's next Desktop Refresh date? As above
And Desktop Support renewal date? As above

When is your department's Backup Refresh date? As above
And Backup Support renewal date? As above

When is your department's VDI Refresh date? N/a
And VDI Support renewal date? n/a

When is your department's Network Refresh date? Rolling replacement programme
And Network Support renewals date? Internal support

Outsourcing:
1. Which IT related services do you outsource? None
2. If any, when do your current outsource contract refresh? N/a

Automation:
1. What automation tools do you use? SCCM
2. Do you do a Cloud File Storage Provider? If so, who? N/a

Networking:
1. What is your current Network Speed? Varies by site and location
2. Storage Network: Different suppliers – predominantly Dell
3. Value of Contract: Internal support
4. Do you use WAN Optimisation? No
5. If so, what product do you use? N/a
6. Have you virtualised your Networks? No
7. If so, who is your Network Virtualisation Vendor? N/a
8. When is your next Network Refresh due? Rolling replacement

9. When is your Network support renewal due? Internal support

Security:
What IT security measures do you have in place? Under FOIA the Trust can neither confirm nor deny, releasing this information may compromise security
Has an allocation of resources been made for upgrading current IT security/defences? Yes
What is the IT security procurement agenda for next year? Iterative improvements