

Response

I am writing to respond to your request sent on the 19th September 2016. OUH can confirm that it holds the data that you requested.

As per email correspondence I have provided information the Trust can provide within the timeframes.

1. What is the current Finance system, who is the provider and who supports? Also provide contract end date Oracle, Oracle support Version 1, June 2017 – 2x1 extensions
2. What is the current e-rostering system, who is the provider and who supports? Also provide contract end date eRostering, July 2020
3. Your Mobile and Fixed Calls and Lines providers? Contracts end date Gamma 80%, BT 10% (rolling contracts), Mobile is Vodaphone, per handset contract end dates from 0-24 months
4. Your Audio / Video Conferencing provider, if any? Contract end date In house Cisco system – July 2017
5. Your telephony and communications provider (e.g. Avaya, Cisco, Mitel) and current maintainer? Contract end date Cisco/BT – March 2017
6. Your current Contact Centre and Inbound Calls provider? Contract end date Gamma, rolling contract
7. Who is your CIO , please provide contact details – email and phone number
8. Who is your IT Director, please provide contact details - email and phone number
9. Who is your CEO , please provide contact details – email and phone number
10. Who is your CFO , please provide contact details – email and phone number

For questions 7 – 10 please follow this link - <http://www.ouh.nhs.uk/about/trust-board/directors.aspx>

NB: Please have a look at previous disclosures, we do have quite a few IT related responses that may be of interest, follow this link - <http://www.ouh.nhs.uk/about/foi/disclosure-logs/default.aspx>

Request

- 1) What is the current Patient Admin System (PAS) system, who is the provider and who supports? Also provide contract end date
- 2) What is the current Finance system, who is the provider and who supports? Also provide contract end date
- 3) What is the current HR system, who is the provider and who supports? Also provide contract end date
- 4) What is the current CRM (Customer relationship management) system, who is the provider and who supports? Also provide contract end date
- 5) What is the current Sourcing and procurement system, who is the provider and who supports? Also provide contract end date
- 6) Does your Trust use EPR/EHR/EMR systems, and if so from which vendor? Is this on a departmental basis or trust wide?
- 7) What is the current e-rostering system, who is the provider and who supports? Also provide contract end date
- 8) What is the current integrated management tool, who is the provider and who supports? Also provide contract end date
- 9) What is the current E-prescribing system, who is the provider and who supports? Also provide contract end date
- 10) Who is the provider of data warehouse, who supports data warehouse? Also provide contract end date
- 11) Who is the provider of business intelligence (BI) tools, who supports these tools? Also provide contract end date
- 12) Who is the provider of pharmacy stock management system, who supports? Also provide contract end date
- 13) Who is the provider of unscheduled care/emergency department system, who supports? Also provide contract end date
- 14) Who is the provider of electronic document and records management solution system, who supports? Also provide contract end date
- 15) Your Mobile and Fixed Calls and Lines providers? Contracts end date
- 16) Your Audio / Video Conferencing provider, if any? Contract end date
- 17) Your telephony and communications provider (e.g. Avaya, Cisco, Mitel) and current maintainer? Contract end date
- 18) Your current Contact Centre and Inbound Calls provider? Contract end date
- 19) Your current WAN provider? Contract end date
- 20) Your current LAN provider and maintainer? Contract end date
- 21) Your current Internet provider? Contract end date
- 22) Your current corporate networking provider (E.G HP, Cisco)? Contract end date
- 23) Your current security provider (E.G McAfee, Checkpoint, Juniper)? Contract end date
- 24) Your current datacenter provider? Contract end date
- 25) Who is your CIO , please provide contact details – email and phone number
- 26) Who is your IT Director, please provide contact details - email and phone number
- 27) Who is your CEO , please provide contact details – email and phone number
- 28) Who is your CFO , please provide contact details – email and phone number