

Dear [REDACTED]

I am writing to respond to your request [REDACTED] [REDACTED] April 2016. Oxford University Hospitals NHS Foundation Trust can confirm that it holds some of the data that you requested. As per discussion any statistical data concerning interpreting, translation and BSL has not been provided. As per agreement these questions have been omitted from this response.

The name of the designated person responsible for the managing of interpreting and translation services on behalf of Oxford University Hospital NHS Foundation Trust?
Public Engagement Manager

Who are your current providers of Translation and Interpreting services?
Prestige Network Ltd for face to face interpreters and Language Line for telephone interpreters. Deaf Direct for BSL interpreting.

Is the service contracted?
Yes.

If the service is contracted, when did the contract commence and when is it due to expire?
We commenced service with Prestige Network on 1 September 2015 and with Language Line on 1 April 2016. Each contract is for 3 years with provision to extend.

Was the contract awarded after using an OJEU tendering process or was the service accessed through a framework, if so which one?
The commissioning group used the OJEU tendering process.

How many written Translation bookings were made during 2015?
Five

How much did this cost during this time for Translations services?
£639 not including VAT (£766.80 incl. VAT)

Please come back to me if you require further assistance.

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Yours sincerely,