

Dear Mr. Lieberman,

I am writing to respond to your request sent on the 15<sup>th</sup> April 2016. Oxford University Hospitals NHS Foundation Trust can confirm that it holds the data that you requested.

Question	Response
qu1. The definition of calculation used for new to follow up ratios for chronic pain referrals.	There is no formal definition but it is calculated by: consultant led follow ups / consultant led new appointments
qu2. The data for new to follow up for chronic pain referrals for your trust for the years April 2010 to April 2015	2010 – not available 2011 – not available 2012 – 1.08 2013 – 0.59 2014 – 1.25 2015 – 1.44 These figures include consultant led appointments only.
qu3. Is the calculation used for new and follow-up in Chronic Pain a local or national definition?	N/A
qu4. Can you provide the wording of the definition used?	N/A
qu5. Does the New to follow up ratio calculation that is used by your organisation for Chronic Pain also apply to other specialties?	Yes – the Trust uses the same calculation for all services.
qu6. If no - please explain the differences in the calculations.	N/A

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes. Therefore, we consider that Oxford University Hospitals Trust has released to you all of the information that it holds in relation to your request.

#### Internal review

If you are dissatisfied with the service or response to your request you can ask for an internal review by writing to:

Eileen Walsh, Director of Assurance, John Radcliffe Hospital, Headley Way, Headington, Oxford OX3 9DU.

If you remain dissatisfied with the handling of your request or complaint, you have a

right to appeal to the Information Commissioner at:

The Information Commissioner's Office,

Wycliffe House, Water Lane,  
Wilmslow,

Cheshire,

SK9 5AF.

Telephone: 0303 123 1113 Website: [www.ico.gov.uk](http://www.ico.gov.uk)

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Yours sincerely,

Valerie Gray

Freedom of Information Officer

Planning & Information

Oxford University Hospitals NHS Foundation Trust

The John Radcliffe Hospital

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