June 2015

This briefing is for GPs, practice staff and others in primary care, on changes and developments at the Oxford University Hospitals NHS Trust (OUH). It has been prepared by the OUH and will be circulated on a regular basis. You can also read it on www.ouh.nhs.uk/services/gp-bulletin

If you have any comments or suggestions, please contact susan.brown@ouh.nhs.uk

Any feedback on web issues please email to web.editor@ouh.nhs.uk

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1. Key performance measures

Please see the latest summary of our performance against key standards and indicators.

**Healthcare associated infections**

- MRSA and C.difficile: latest figures

2. Clinical articles and referral protocols

**Relocation of Urology Outpatients**

In April, the Urology Outpatients Department moved to what was previously the private outpatients’ area on the Churchill Hospital site. This area is now called Whytham Urology Outpatients. Reception phone numbers remain the same.

**New contacts for the Oxford Eye Hospital**

The Oxford Eye Hospital has launched a new call handling system to deal with the high number of calls received by this service. From Friday 5 June the telephone number for the Oxford Eye Hospital is:

(01865 2)34567 and email: OEH.EyeAppointments@nhs.net

**Future move for respiratory inpatient and cystic fibrosis services agreed**

At its May meeting the Trust Board approved plans to move the respiratory inpatient and cystic fibrosis services from the Churchill Hospital to a 21-bed Respiratory Ward at the John Radcliffe Hospital on Level 7. This will enable more respiratory expertise to be provided in the treatment of general medicine patients and therefore improve patient care by better integration of services. It also agreed to establish a six bed unit on 5C/D dedicated to Cystic Fibrosis and Bronchiectasis Outpatient and Treatment. Work has now started on making the necessary estates changes. We will keep GP colleagues informed about progress. Business case for relocation of respiratory inpatient and cystic fibrosis services

**Diabetes study**

Oxford Centre for Diabetes, Endocrinology and Metabolism (OCDEM) is running a study to investigate how a glucose-lowering drug called lixisenatide affects people with type 1 diabetes.

They are looking for people who:

- have type 1 diabetes
- use insulin to treat the diabetes
- are generally in good health
- are aged between 18 and 70.

Participants will be reimbursed for travel expenses and time.

Please get in touch for further information: 01865 857287 / cru@ocdem.ox.ac.uk
## 3. Events and open days for patients and the public

### Annual British Transplant Games
From **Thursday 31 July 2015 – Sunday 2 August 2015** the Annual British Transplant Games will be held in **Newcastle/Gateshead**. It is open to all Churchill Hospital transplant recipients and donors, so please let your patients know about this if you think they would be interested. More information can be found at [www.britishtransplantgames.co.uk](http://www.britishtransplantgames.co.uk)

### Singing for Better Breathing – singing group for those with lung conditions/breathing difficulties
**Fortnightly on Thursdays 11.00am – 12.00 noon**
**OXRAD, Court Place Farm, Marston, Oxford OX3 0NQ**
Do you have a patient with a lung condition or breathing difficulties? Singing can help. Songs are taught by ear, along with simple exercises to support better breathing. No experience necessary.
For further information please contact Liz 01865 792434 or email: soundresourcecharity@gmail.com

### Dementia Information Café at the John Radcliffe Hospital
**Once a month on the last Tuesday 2.00pm - 3.30pm**
**Onthree (restaurant), Level 3, John Radcliffe Hospital**
Do your patients visit a friend or relative with dementia in hospital, or care for someone with the condition? Do invite them to join us for tea, biscuits and an informal chat about the support available.
Help and advice is on hand from the Alzheimer's Society, Carers Oxfordshire, Oxfordshire Age UK and Guideposts Oxfordshire. For more information about the Dementia Information Café please contact gaynor.parsons@ouh.nhs.uk

## 4. Consultant appointments

- **Consultants in Anaesthesia with special interests in Orthopaedic Surgery, Trauma and General Emergencies**
  Dr Vipul Jain, MB, BS, MD, FRCA and Dr Anastasia Aslani MD.

- **Consultant in Clinical Infection and Acute General Medicine**
  Dr Andrew Brent, BM, Bch, MRCP, DTM&H, MSc PhD.

- **Consultant in Clinical Oncology – Urological and Haematological Malignancies**
  Dr Katherine Hyde, BMBCh, MA, MRCP, MSc, FRCR

- **Consultants in Cardiothoracic Anaesthesia**
  Dr Maurizio Renna, MD, FRCA and Dr Elizabeth Russell, MB, ChB, FRCA

- **Consultant in Dermatology**
  Dr Rubeta Matin BSc, MBBS, MRCP, PhD
5. Trust news and service developments

**New Chief Executive**

We are delighted to confirm the appointment of our new Chief Executive, Dr Bruno Holthof. Dr Holthof is relocating from Belgium to Oxford with his family, and will take up his new role on 1 October 2015. For the past ten years Dr Holthof has been Chief Executive of ZNA, a network of general and specialised hospitals in and around Antwerp. Under his leadership, ZNA has come to be recognised as one of the best performing healthcare systems in Europe.

For more about Dr Holthof see: [Oxford University Hospitals appoints new Chief Executive](#)

**Foundation Trust Progress**

OUH is now in the final stage of assessment by Monitor (the regulating body for Foundation Trusts). We submitted an updated Long Term Financial Model and Integrated Business Plan to Monitor on 23 April. Monitor will also be informed by the reports that were taken to the May Trust Board meeting on our progress, in terms of our performance and quality governance and our plans to meet national access standards.

The Council of Governors (on which GPs are represented by Dr Paul Roblin nominated by the Oxfordshire LMC and Dr Paul Park nominated by Oxfordshire CCG), is now operating in shadow form and met for two induction days in March and April, with further meetings and seminars being scheduled over the next few months. More details can be found here: [Council of Governors](#)

For more information on our progress towards becoming a Foundation Trust please see the paper to the May Trust Board: [Update on Foundation Trust application](#)

**‘Breaking the cycle’**

The Trust took part in a nationally developed initiative with health and social care partners in Oxfordshire called ‘Breaking the cycle’ (known at OUH as *The Perfect Week*), which ran for seven days from 23 April.

The objective was to identify new ways of working and areas for improvement in the patient journey through emergency care and back home again, by working together with partners responsible for care of patients returning into the community. We were particularly focused on finding solutions to difficulties managing demand and capacity across all our hospital sites. This is particularly important if we are to avoid long patient stays in emergency departments. As an example of improvement during that week, we admitted or discharged 96% of patients attending our emergency departments within four hours.
A Perfect Theatre Week is now planned in June. You can read more about The Perfect Week on our website: [Breaking the Cycle to Establish the Perfect Week](#)

**Working with other local health partners**

A workshop called Developing New Models of Care hosted by our commissioners, Oxfordshire Clinical Commissioning Group (OCCG), took place in April to share and discuss system-wide transformation across Oxfordshire. Over 70 participants attended from OUH, Oxford Health NHS Foundation Trust, General Practice, South Central Ambulance Service, Healthwatch (the consumer champion for health and social care), as well as patient representatives. The workshop explored how to deliver better integrated care to meet the needs of the people of Oxfordshire.

Details of local transformation initiatives were presented, including General Practice Federations, Mental Health Partnerships, Integrated Locality Teams and developments in Systems Leadership. In addition, OUH and Oxford Health informed people about the developments of the Oxfordshire Alliance for Integrated Care. OCCG plans to disseminate information from the workshop to support the development of joint and new ways of working across Oxfordshire.

**Update on electronic discharge communications to GPs**

As you will be aware, we have been experiencing problems making sure that electronic discharge communications have been sent out to GPs. It is really important for patient safety and quality of care that we sort this out. We have been working hard to do so, including addressing technical issues, introducing detailed performance management arrangements, delivering additional training and ensuring that services have safety net measures in place to identify and address problem areas. Monitoring of the electronic delivery of summaries shows these actions are having an impact and our performance is improving. Our efforts will be maintained until this problem is fully resolved.