Adult Haemoglobinopathy Service
Information for patients and relatives
What are the haemoglobinopathies?

Haemoglobinopathies are a group of blood disorders including sickle cell disease and thalassaemia.

This leaflet describes the services that are available for adult patients with haemoglobinopathies in Oxford and the surrounding areas, and includes key contact details.

The Haemoglobinopathy Service in Oxford is staffed by:

- Dr Wale Atoyebi, Consultant Haematologist (Service Lead)
- Dr Deborah Hay, Consultant Haematologist
- Sandy Hayes, Advanced Nurse Practitioner
Outpatients

Haemoglobinopathy Outpatient Clinic
First and third Friday of each month.
Outpatient Department, Level 0, Cancer and Haematology Centre.
Sister: Moira Cunningham

The clinic is supported by a blood-taking service.

If you wish to make an appointment for routine review in the clinic, or need to change your appointment, please contact the Haemoglobinopathy Service Coordinator.

Tel: 01865 227 826

Haematology Day Unit
Planned transfusions for patients with thalassaemia and sickle cell anaemia take place on the Haematology Day Unit.

Tel: 01865 235 554
8.30am - 5.30pm Monday to Friday

Next to the Outpatient Department, Level 0, Cancer and Haematology Centre.

Sister: Jane Skelly

National Blood Service
Planned exchange blood transfusions for patients with sickle cell disease are carried out at the National Blood Service, Level 2, John Radcliffe Hospital.

Tel: 01865 387938

Lead Nurse: Sophie Clarke
Urgent problems

Sometimes problems cannot wait for your next routine review. If you are worried that you need urgent attention for your blood disorder, have a medical concern (e.g. if you have sickle cell disease and think you might be developing a crisis) we have a dedicated triage service.

**Oxford Triage Assessment Team**

Tel: 01865 572 192  
8.00am - 8.00pm, 7 days per week

Triage Assessment, Level 1, Cancer and Haematology Centre

Outside of these hours please call the Clinical Haematology Ward: 01865 235 048 / 049

A nurse will undertake an assessment on the telephone. The duty Haematologist can arrange to see you in the Triage Unit if necessary. If treatment is needed it can be started without delay; if you need admission to hospital to address the problem, this will be arranged.

Please: **do call the Triage Assessment team** or **Clinical Haematology Ward** if you have a problem that you think needs the urgent attention of a Haematologist.
Inpatient care

If you need to be admitted to hospital for treatment, we will always try to accommodate you on the Clinical Haematology Ward, although you may be on another ward at the Churchill Hospital until we have a bed for you. Even if you are on another ward, your medical care is still delivered by the same Haematology team.

Clinical Haematology Ward: **01865 235 048 / 235 049**

Level 1, Cancer and Haematology Centre

Sister: Rachel Miller

While you are an inpatient, you will have a named nurse responsible for your care at all times. Medical reviews take place at least daily, or more frequently as required. Formal consultant ward rounds take place on Monday and Thursday mornings.

Family and friends may visit you at any time, but please respect our patients’ need for rest and quiet.

Specialist nursing support

Advanced Nurse Practitioner (ANP): Sandy Hayes

Our service Nurse Practitioner is available for non-urgent support, advice, and will be present at the Haemoglobinopathy Outpatient Clinics.

To contact Sandy, please contact the Haemoglobinopathy Service Coordinator.

Tel: **01865 227 826**
Coming to the Churchill Hospital

For information on transport, parking and hospital facilities, please visit www.ouh.nhs.uk/hospitals/churchill

Please also ask for the booklet ‘Information for patients – Churchill Hospital’, available from reception, volunteers’ desks and the Patient Advice and Liaison Service office in the Churchill Hospital main entrance atrium.

Helpful websites

**NHS Choices**

**Sickle Cell Society**
http://sicklecellsociety.org

Sickle Cell Society
54 Station Rd,
London
NW10 4UA

Tel: 020 8961 7795 / 8346

Email: info@sicklecellsociety.org

**UK Thalassaemia Society**
http://ukts.org

**Thalassaemia international**
www.thalassaemia.org.cy

**Brent Sickle Cell and Thalassaemia Centre, London North West Healthcare NHS Trust**
www.sickle-thal.nwlh.nhs.uk
Feedback

We are always trying to improve our service. Please let us know your views about the care you receive from the Haemoglobinopathy Service.

You are always welcome to discuss your care with your doctors and nurses directly, ask for a feedback form or email feedback@ouh.nhs.uk
If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**