Welcome to Bellhouse-Drayson Ward
Information for parents / carers
Welcome to Bellhouse-Drayson Ward

This leaflet aims to answer any questions you have about moving to the ward, and what to expect when you arrive.

**Bellhouse-Drayson Ward**
Level 1, Children’s Hospital
John Radcliffe Hospital

Tel: **01865 231 247 / 237**

Tel: **01865 234 049**

Your child may be joining us from Children’s Critical Care, or from another hospital. This means that your child is recovering, and no longer needs intensive care.

Moving from intensive care to a ward environment can cause some anxiety; you may not know what to expect, and find the change in nursing care daunting.

We understand that having a child in hospital can be stressful at times, so please let us know if you need a break, or if there is anything we can do to help.

We look forward to meeting you and your child.
About the ward

We look after about 18 patients at a time and have space for one parent to stay with each child overnight.

Accommodation on the ward

There is a Ronald McDonald House in the Children’s Hospital. Families who live further away and who still have a child in intensive care are normally given priority, and there can be a waiting list.

If you are interested in staying in the Ronald McDonald House, please ask your nurse to complete an application form for you.
Facilities on the ward

We have an indoor and outdoor play room which can be used by patients and siblings under supervision.

We have a parents’ room close to the ward where families can store and warm up food brought in from home; we also have facilities to warm baby bottles.

We have a washing machine for parents who are unable to bring in new clean clothes or take clothes home to be washed.

Visiting times and ward rules

Visiting times are 8.00am - 8.00pm

Please use the parents’ room for making hot drinks, as we don’t allow hot drinks on the ward for safety reasons.

Please, do not film or take any photographs on the ward.
How we care for your child

Doctors and nurses from Children’s Critical Care will give an in-depth handover to the new team about your child’s stay so far, and what their care needs are.

Doctors are not on the ward all the time; they start their ward rounds at 9.30am. However, they can be easily contacted if needed.

As your child is improving they will require less observation and nursing input. Each of our nurses cares for four children on the ward. Your child may be in a room with two or three other children, or in their own cubical.

Nursing Assistants and students work alongside our nurses.

If we need to monitor your child, we will use a machine like the one below.

These are connected to the desks at either end of the ward, and alarms can still be heard even if a nurse is not in the room.
Play on the ward

Our Play Specialists are on the ward Monday to Friday 7.30am - 3.30pm to offer general and developmental play, entertainment and distraction.

They are happy to play with and look after siblings who are visiting, and to hold babies.

The charity Rosie’s Rainbow Fund offers massages for parents and one-to-one music therapy sessions every Friday.

www.rosiesrainbowfund.co.uk
Children’s Critical Care Outreach Team

A Critical Care Outreach Nurse will aim to visit you in the first 24 hours after your child is transferred to the ward, and then after that if necessary. Their aim is to ease the transition to the ward and to provide support.

We will support you to become more ‘hands-on’ in caring for your child, something that may have been difficult in a critical care setting.

Shops, restaurants and cashpoints

There are restaurants, League of Friends cafeterias, shops and vending machines throughout the site, and cashpoints in the West Wing atrium, and in the Level 2 main entrance and on Level 3 of the main hospital building.

Feedback

We welcome your feedback. If you have any concerns during your child’s stay, please speak to their nurse as soon as possible. You can also contact our Patient Advice and Liaison Service on 01865 221 473 Monday to Friday 9.00am - 5.00pm or email PALSJR@ouh.nhs.uk

Further information

Booklets

• Information for inpatients and their parents / carers – the Children’s Hospital
• Information for patients – John Radcliffe Hospital

www.ouh.nhs.uk/children
If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**