Occupational Therapy

Information about pendant alarms
What are pendant alarms?

Pendant alarms or ‘call buttons’ are used by people of all ages to summon help within their home if needed. This can also include help for security purposes.

The pendants are worn either around your neck, on your wrist or even on your belt or clothes. This will depend on the type of alarm you use. Most products will also have a base unit which is linked to your telephone.

When the button on the pendant is pushed, trained staff at the monitoring centre will respond. They may contact a nominated relative, friend or neighbour who you have selected as your ‘responder’ or they may contact the emergency services.

The ‘responder’ should have a key to your property to gain access quickly if required. The provider of the alarm may want your ‘responder’ to live within a certain distance from your home.
Where can I get a pendant alarm?

There are several suppliers of pendant alarms which you can choose to either buy or rent.

**Oxfordshire County Council (Telecare)**
The Council have a range of alarms and sensors. You can either complete an online form at www.oxfordshire.gov.uk/cms/content/telecare or can call Social and Community Services for further information on alarms.
Tel: 0845 050 7666

To purchase a pendant alarm directly from a supplier, you can contact the following providers for their individual costs:

**Helpline Limited**
Tel: 08458 247 999
Website: www.helpline.co.uk

**Magna Careline**
You can hire the pendant and base unit from this company.
Tel: 01305 755 800
Website: www.magnacareline.org.uk

**LifeLine 24 Alarms**
Tel: 0800 999 0400
Website: www.lifeline24.co.uk/

**Age UK**
Tel: 0800 169 65 65
Website: www.ageuk.org.uk/buy/help-at-home/age-uk-personal-alarms/
How to contact us

If you have any questions or concerns, please contact Occupational Therapy at the Nuffield Orthopaedic Centre:

Tel: **01865 737 551**

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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