Oxford University Hospitals NHS Trust
South Central Ambulance Service NHS Trust

Getting to and from your Haemodialysis Unit
We want you to remain as independent as possible, and we will always try to offer you dialysis at a time you prefer (mornings, afternoons or evenings). This may be influenced by how you get to the Unit for your treatment.

Your Haemodialysis Nurse will tell you how often you need to dialyse: it is usually two to four times per week.

Sometimes people feel tired or dizzy after their haemodialysis treatment. If you experience any of these symptoms, it is best not to drive yourself to and from the Unit.

There are three ways that you can get to your Haemodialysis Unit.

**Your own transport**
- You drive yourself, or a relative or friend drives you to the Unit.

If you choose to drive yourself, we will give you:
- a parking permit for free parking on the hospital site
- dedicated parking and disabled spaces (if you have a Blue Badge) close to the Unit.

**Volunteer drivers**
- A small team of volunteer drivers bring patients to haemodialysis. These drivers are not employed by us, but offer their free time and use their own cars.
- They will help you into and out of the Haemodialysis Unit. Other people will probably be travelling with you.

**South Central Ambulance Service (SCAS)**
- If you are not well enough to travel in a car, or you need a wheelchair, you will need to travel by ambulance for your treatment.
- Other people will probably be travelling with you, which may mean that you have to wait while they are picked up or dropped off home before you.
Help with transport costs

If you receive benefits, such as Income Support, Job Seekers Allowance, Child Tax Credit or Working Tax Credit with disability element, you can claim under the Hospital Travel Costs Scheme.

A refund of 15p per mile is given towards the cost of your fuel, or the full cost of any public transport, such as a bus fare.

Please ask the Ward Clerk for a form. Once you have added your details, they will check and sign the form, and you can then take it to the Cashiers Office for your refund. The scheme does not pay for cost of a taxi.

If you are not on benefits, the Oxford Kidney Unit will pay a contribution of 10p per mile towards the cost of your fuel.

Please ask the Ward Clerk for a form. List all the journeys you have made for dialysis in the month on the form, and return it to the Ward Clerk. They will check the form, and our finance team will arrange for a transfer into your bank account.

Please ask the Ward Clerk for a parking permit if you need one.

If your health changes, the type of transport you use may have to change. You can use a combination of your own transport and transport provided by SCAS: some people come to the Unit by ambulance and are collected by a relative or friend.

For more information, please speak to the Ward Clerk.
Contact us

- Haemodialysis Unit 01865 225 807
- Tarver Dialysis Unit 01865 225 725

Cashiers Office, Churchill Hospital
- Tel: 01865 225 023
- Monday to Thursday 9.00am - 12.30pm and 1.00pm - 4.30pm
- Friday 9.00am - 12.30pm and 1.00pm - 4.00pm

Car Parking Office, Churchill Hospital
- Tel: 01865 225 466

For more information please see:

www.ouh.nhs.uk/oku
www.ouh.nhs.uk/patient-guide/transport-costs
www.ouh.nhs.uk/hospitals/churchill/find-us

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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