When you have been diagnosed with a condition that affects your bone marrow or lymph glands, you are much more at risk of infection than a member of the general public. This risk is high because it is much more difficult for you to fight infections.

This can be a very serious situation, so serious in fact that each year patients die from infections.

It is with this in mind that we ask you to contact us urgently if you feel unwell. We will assess your condition over the telephone and may ask you to **come to the hospital without delay** so that we may start treatment promptly.

Please **contact us urgently** if you experience any of the following:

- Shivering, and / or feeling cold, with or without a temperature
- Generally feeling unwell
- Cough or shortness of breath
- Excessive diarrhoea – more than 5 times in 24 hours
- Vomiting and unable to keep any fluids down
- Temperature of 37.5° or above
- Sore, red or swollen PICC Line, Hickman Line, or old IV cannula site
- Or any symptoms that are causing you concern
The risk of serious, sometimes life-threatening infection is greatest in patients with a low white cell count (neutropenia). However, these infections can occur even when your white cell count is normal, so please telephone us if you are in any doubt.

How to contact us

Please telephone:
The Day Treatment Unit: (01865) 235554
or
Clinical Haematology Ward: (01865) 235048 or 235049