Pharmacy Department, Oxford Cancer Centre
Prescriptions sent to the Churchill Pharmacy Department from the Oxford Cancer Centre
Information for patients
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This leaflet explains how your prescription is processed. We hope you will find it helpful.

Your Doctor will usually write your prescription for your medicines a day or two before your treatment or clinic appointment is due. However, this isn’t always possible for a variety of reasons. Sometimes the Doctor is waiting for recent blood results or a scan or even to speak to you in person to make sure you are well enough to have the medicines.

The Doctor then will tell the Cancer Pharmacist that they have written a prescription for you and that you have been seen in clinic and are waiting to collect the medicine. The Cancer Pharmacists are based in the Oxford Cancer Centre and can talk to you about your medicines if you so wish. Please ask a member of staff if you wish to talk to us about your medicines.

**If you already have enough of some medicines, for example your anti-sickness tablets, please let the Doctor know so that he can remove them from the prescription.**

Once the Pharmacist receives the prescription he/she will check it and, if any amendments are needed, contact the Doctor. This may take a little while if the Doctor has a busy outpatients’ clinic. Once any amendments have been made the Cancer Pharmacist will then forward the prescription to the Churchill Pharmacy Department for processing and dispensing.

When the Churchill Pharmacy Department receive the checked prescription they will book it into the system. It is then labelled and dispensed by pharmacy staff and checked to make sure it
is accurate. This can be a complex process as sometimes the Doctor makes very specific requirements for your medicines.

Once this whole process has been completed the medicines are ready for your collection.

Occasionally Pharmacy can send the medicines down to the Cancer Centre with a porter but patients usually prefer to collect direct from Pharmacy.

Questions or concerns

If you have any questions or concerns, please speak to your Doctor or call the Cancer Pharmacy Team on:

01865 235616 or 01865 235219
If you need an interpreter or need a document in another language, large print, Braille or audio version, please call 01865 221473 or email PALSJR@orh.nhs.uk

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