The NHS Friends and Family Test
The hospital you visited was called:

Would you want your friends and family to come here if they were ill?
- Yes
- Maybe
- No
- Don’t Know

Did the staff tell you what was going to happen in a way you understood?
- Yes
- Sometimes
- No

Were all NHS Staff friendly and helpful to you?
- Yes
- Sometimes
- No

Did the staff listen to you?
- Yes
- Sometimes
- No

Did the staff listen to your carer or family?
- Yes
- Sometimes
- No
Did the staff explain what will happen next with your health care when you leave?

Yes ☐  Sometimes ☐  No ☐

Were you given easy to understand information about your appointment before your visit?

Yes ☐  Sometimes ☐  No ☐

What was good about your visit?

How can we make it better?

THANK YOU