How well are we helping people?

What we told the Hospitals Quality Committee in 2014

We have to check that we are helping patients with learning disabilities when they come to hospital.

We have to show everyone that we are giving them top quality health care.

This is called ‘audit’.

Every month our Learning Disability Liaison Nurse checks how well we are doing.

In the past three months, most patients with learning disabilities and their carers got:

- a Hospital Passport
- any special help they asked for when they came to hospital
- the information they needed.

However, people didn’t ask for Easy Read information very much.

Now we know all this, we can make things even better for people with learning disabilities.

We are going to teach more of our hospital staff to look after them really well.

We are going to have more Learning Disability Champions