Briefing on Oxford University Hospitals

6 October 2014 – Issue 26

This briefing is a regular update for our partner organisations and key stakeholders within the wider community that we serve. It contains the latest news from the Oxford University Hospitals NHS Trust (OUH).

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1 Foundation Trust progress report
OUH has moved a step closer to becoming a Foundation Trust. At a Board meeting on 18 September, the NHS Trust Development Authority (NTDA) agreed that the Trust is ready to proceed to the next stage of assessment by Monitor, the regulator of NHS services in England.

The decision comes after the Care Quality Commission’s Chief Inspector of Hospitals gave OUH’s services a ‘Good’ rating earlier this year, and after scrutiny of the Trust’s plans and service delivery over a 17-month period.

Over what is expected to be a four-month period, Monitor will assess whether the Trust is well-governed, financially viable and legally constituted.

OUH has 7,000 public members from Oxfordshire and surrounding areas and is encouraging more people to join before elections are held to the Council of Governors that will hold its Board to account as a Foundation Trust. The Trust has agreed with Monitor that elections can be held for the Council of Governors so that it can be formed and ready to operate from March 2015. The timetable has been agreed as below.

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<tr>
<th>Event</th>
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<tr>
<td>Notice of Election</td>
<td>Monday 1 December 2014</td>
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<td>Deadline for Receipt of Nominations</td>
<td>Monday 12 January 2015</td>
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<td>Publication of Statement of Nominations</td>
<td>Tuesday 13 January 2015</td>
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<td>Deadline for Candidate Withdrawals</td>
<td>Thursday 15 January 2015</td>
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<tr>
<td>Notice of Poll / Issue of Ballot Packs</td>
<td>Tuesday 27 January 2015</td>
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<td>Close of Poll – 5.00pm</td>
<td>Thursday 19 February 2015</td>
</tr>
<tr>
<td>Declaration of Result</td>
<td>Friday 20 February 2015</td>
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Further details of what is involved and online membership forms so that you can join and put yourself forward to become a governor, are on the Trust’s website at www.ouh.nhs.uk/ft

2 Care Quality Commission action plans agreed
The Trust was awarded ‘good’ by the Care Quality Commission (CQC) in its inspection rating earlier this calendar year.

In their reports, the CQC observed and highlighted many examples of excellent and innovative practice. As with any detailed inspection, there were also areas in which we needed to improve. Of 115 ratings given to describe services (in each hospital and each of the five domains), only 11 were judged to require improvement whilst 104 were judged as good. There were six issues where the Trust was told to take action. The Trust had already acknowledged and identified most of the issues for improvement and actions are already underway.
We submitted an action plan to the CQC in June to explain how we intend to take account of their report to improve those areas where they feel we could do better. The CQC have now approved that action plan and it can be found here:  

3 OUH – one of the best places to work in the NHS
Oxford University Hospitals NHS Trust has been highlighted in a report in the Health Service Journal (HSJ) as one of the best places in the NHS to work. The Health Service Journal (HSJ) is the weekly publication for health service workers. The HSJ worked with Best Companies Group (BCG), an independent workplace research firm specialising in assessing and recognising great places to work. http://www.ouh.nhs.uk/news/article.aspx?id=243

4 Our performance
Infection control
The Trust has been given a target of having no avoidable cases of MRSA this year and no more than 67 cases of C Difficile. The Trust had 14 cases of C Difficile to the end of June this year. The Trust has had one unavoidable case of MRSA in June but continues to have no avoidable MRSA cases. The total number of cases of C Difficile to July 2014 was 20.

Delayed transfers of care
Delayed Transfers of Care remain a major cause of concern for the Trust. At the end of July the number of delays was at 10.29% against a target of 3.5% which represents a decrease of 0.51% since October 2013. The monthly average for July was 132 delays across the system for Oxfordshire residents.

Finance
While the Trust is reporting a balanced income and expenditure currently, at month 4, over half (£6.4 million) of the Trust’s contingency funds for the year had been used. This means that the Trust will have less contingency funding available for the winter when traditionally there has been greater need. Work continues to ensure that the Cost Improvement Programme remains on target.

Operational performance
Access targets
In August, of the 10,211 people who attended our two Emergency Departments (at the John Radcliffe and Horton General Hospital), 95.1% were seen, treated and admitted or discharged within four hours. This continued the steady and impressive progress seen since April in spite of the high numbers of attendances. The national Emergency Care Intensive Support Team visited the John Radcliffe Hospital on 15 September and praised the level of commitment of staff to reduce waits for patients. The figure for the second quarter of the year is currently 94.5% and the challenge remains to keep it above 95%.
Subject to final validation of the figures, 98% of patients needing radiotherapy started their treatment within 31 days of the decision to treat. This follows work to increase the number of sessions of radiotherapy at the Oxford Cancer Centre.

The Trust is doing well in its treatment of stroke patients, with a higher percentage of patients on a dedicated stroke unit than the NHS standard requires.

Fewer people are now waiting more than six weeks for diagnostic tests (the NHS standard). 0.89% of those waiting in August were waiting more than six weeks, so within the 1% standard.

The Trust is not yet meeting its 18 week wait standards. We achieved the target of 95% of outpatients seen within 18 weeks in May, June and July. However, we narrowly missed it in August with 94.66% of patients being seen within 18 weeks. There has been an improvement and theatres, wards, pre-assessment and support services have all worked hard to get us to where we are now. In addition, there were 28 patients waiting over 52 weeks in August although this is down from 39 in July. An action plan has been developed to significantly reduce or eliminate all 52 week waits by March 2015. There is a known mismatch of demand versus capacity for complex spinal surgery – this is a national issue that NHS England has been asked to review.

5 New service helps patients get fit for surgery
Patients facing the possibility of major surgery are now benefitting from a new service that helps determine whether they can get physically and physiologically fitter before surgery.

A new pre-assessment clinic has opened at the Churchill Hospital with a state-of-the-art Cardiopulmonony Exercise Test (CPET) facility. An anaesthetic-led service, the CPET helps assess a patient’s overall fitness level prior to major surgery. Funded through the Trust’s Charitable Funds, the CPET works and looks much like a standard exercise bike. However, during the CPET, patients are asked to pedal for a set period of time and at a specified pace while wearing an oxygen mask and ECG leads, to monitor their physical response to exercise.

So far, nearly 150 surgical patients having operations for; major liver surgery; colonic cancer surgery; major gynaecological; transplant and urological surgery have already benefitted from the test. For more on this see: http://www.ouh.nhs.uk/news/article.aspx?id=247

6 AllTrials Campaign
OUH has pledged its support for increased transparency in medical research by supporting the AllTrials campaign. The Trust supports a growing portfolio of more than 1,300 patient-centred studies and trials. For more information: http://www.ouh.nhs.uk/news/article.aspx?id=238

7 Breast screening recall
Following the identification of five cases of breast cancer which developed several months after the five women had been screened, and had follow-up tests as part of further assessment, an
investigation is currently underway. The five interval cancers identified were all related to the practice of one doctor in Oxfordshire Breast Screening Service. This prompted a ‘look back’ at 626 assessments carried out over the last three years. Of 626 women, 30 have been invited for a repeat assessment. [http://www.ouh.nhs.uk/news/article.aspx?id=236](http://www.ouh.nhs.uk/news/article.aspx?id=236)

8 *Here for Health* centre is open
A drop-in advice clinic for staff and patients wanting information on a healthy lifestyle opened on 27 August in Level 2 Blue Outpatients at the John Radcliffe Hospital. This clinic is the latest development in the OUH’s public health strategy. More information can be found here: [http://www.ouh.nhs.uk/news/article.aspx?id=239](http://www.ouh.nhs.uk/news/article.aspx?id=239)

9 Publication of Annual Review for 2013/14
OUH has published its annual review for 2013/14, a summary of the Trust’s performance. For more information, please see the document here: [http://www.ouh.nhs.uk/about/publications/documents/annual-review-2014.pdf](http://www.ouh.nhs.uk/about/publications/documents/annual-review-2014.pdf)

10 New appointments
OUH Director of Finance Mark Mansfield has been appointed to the role of Deputy Chief Executive which he will hold in addition to his existing responsibilities.

Catherine Stoddart joined the Board of Directors this year as Chief Nurse, having previously been the Chief Nurse and Midwifery Officer for the State of Western Australia, based in Perth. Prior to this Catherine held a number of executive nursing roles at state and hospital level in Australia.

11 New 10 year contract with Cerner for Electronic Patient Record
The OUH has signed a new 10 year contract with Cerner to provide the software for its Electronic Patient Record (EPR) system. OUH is currently using Cerner software procured under the National Programme for IT, which expires in October 2015. The new contract, signed by Chief Executive Sir Jonathan Michael and Trust Board Chairman, Dame Fiona Caldicott, will provide a long-term solution. This month has seen the successful introduction of electronic prescribing and medicines administration.

The system is designed to support patient care by allowing patient records to be available at more than one location (unlike paper records) so that the most up-to-date records are always available to the treating clinician. It is hoped that having a direct relationship with our software supplier will allow for further improvements in the ways in which the software is designed so that it provides the best possible service for our doctors and nurses to help them look after patients.
12 Dates for your diary

Open Days

Thursday 9 October 2014 – Cotswold Birth Centre Open Day

The Cotswold Birth Centre at Chipping Norton is holding an open day with free refreshments and cakes between 11.00am and 3.00pm on Thursday 9 October. Mothers past, present and future are welcome to come along and view our beautiful Birth Centre. This is an excellent opportunity for professionals to see the Centre and meet the midwives and maternity support workers who work there, so as to be able to promote the Centre to women and families they meet in the future.

Please email chippenortonmidwives@ouh.nhs.uk if you would like to attend.

Oxford Biomedical Research Centre – Bringing research to life through public talks

The Latest Developments in Hepatitis C – an open evening forum

Tuesday 14 October 2014 7.00pm - 8.00pm (with refreshments from 6.30pm)

Training Suite, 2nd Floor, West Wing, John Radcliffe Hospital

The Open Forum will include:

- updates and information on current Clinical Trials and latest developments
- information about a new Interactive Database enabling patients to update their own personal details.

Everyone is welcome – no need to book.

For further information please contact Toby Cade: 01865 222024 or email: toby.cade@ouh.nhs.uk

Public and Staff information sessions on becoming a Foundation Trust governor

We have organised the following sessions for public and staff Foundation Trust members who may be interested in standing for election as governors. Please sign up for the date that you wish to attend as soon as possible to avoid disappointment.

Each session will offer an explanation of the duties of a governor, the electoral process, advice about how to put together a candidate biography, a chance to hear from governors from other trusts, and a chance to put your questions to one of our Directors. We look forward to seeing you.

Wednesday 8 October, 6.00pm - 8.00pm

Richard Doll Lecture Theatre, Richard Doll Building, Old Road Campus, Churchill Hospital site, Oxford

Monday 13 October, 6.00pm - 8.00pm

Restaurant, Horton General Hospital, Banbury

Wednesday 15 October, 6.00pm - 8.00pm

Lecture Theatre 1, John Radcliffe Hospital

To register, please contact Caroline Rouse: 01865 743491 or email ouhmembers@ouh.nhs.uk
Concert
Saturday 8 November 2014 7.30pm – Dr John Radcliffe Tercentenary Commemorative Concert
Oxford Town Hall at concert performed by Radcliffe Orchestra, Headington Singers, East Oxford Community Choir and Youth Choir, Oxford Collutorium
Programme includes:
• Carmina Burana
• Young Person's Guide to the Orchestra
• World première: Jill Elliott's orchestral work in honour of Nicholas Tingewick
Drinks reception. Proceeds to British Heart Foundation and Motor Neurone Disease Association.

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