Dear [Name],

I am writing to respond to your request dated February 2016. Oxford University Hospitals NHS Foundation Trust can confirm that it holds the data that you requested.

Do you provide training to both clinical and non-clinical staff on managing refugees and asylum seekers?

Not specifically although vulnerable groups are included in adult safeguarding training.

If No

Are there any plans being developed to provide training for staff around refugees and asylum seekers?

Not specifically as Training on modern slavery and human trafficking is covered by the Safeguarding adult’s mandatory training. Any safeguarding concerns in regard to a refugee or asylum seeker considered to be a vulnerable adult would be highlighted to the safeguarding lead practitioner for advice and support, as per procedure for any vulnerable adult.

Please note that on 1 November 2011 the Oxford Radcliffe Hospitals NHS Trust (ORH) merged with the Nuffield Orthopaedic Hospital NHS Trust (NOC) to form the Oxford University Hospitals NHS Trust (OUH). Our response reflects these changes. Therefore, we consider that Oxford University Hospitals Trust has released to you all of the information that it holds in relation to your request.

Internal review

If you are dissatisfied with the service or response to your request you can ask for an internal review by writing to:

[Name], Director of Assurance, John Radcliffe Hospital, Headley Way, Headington, Oxford OX3 9DU.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner’s Office,
Wycliffe House, Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Telephone: 0303 123 1113 Website: www.ico.gov.uk

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